# **"2018 – 2023 PARKS, RECREATION**

# AND OPEN SPACE MASTER PLAN"

# FOR THE

# **CITY OF BOILING SPRING LAKES, NC**



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#### City of Boiling Spring Lakes Board of Commissioners

Craig Caster—Mayor Steve Barger—Commissioner and Mayor Pro Tempore Guy Auger—Commissioner Mark Stewart—Commissioner Dana Witt—Commissioner

City of Boiling Spring Lakes Parks and Recreation Advisory Board

Bob Cantrell—Chair Dorothy Manz—Vice Chair Phil Casper—Member Tom Guzulitis—Member Bruce Pennington—Member Open—Member Open—Member Dana Witt—Commissioner Liaison

#### City of Boiling Spring Lakes City Administration

Jeff Repp—City Manager Jane McMinn—City Clerk Mary Green—Parks and Recreation Director Ernest Siriani—Building and Grounds Superintendent

#### Interested and Engaged Citizens of the Community

Special thanks to all the citizens who participated in the public meetings, public forums, interviews and focus group and to those who responded to the needs assessment survey. The dedication, commitment and feedback from these individuals energized and guided the master plan process.



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# EXECUTIVE SUMMARY OF THE MASTER PLAN

# **PROCESS & RECOMMENDATIONS**

The Parks, Recreation and Open Space Master Plan process is a vital component of any local government operation. The purpose of the master plan is to: 1) Assess, analyze and evaluate the status of the provision of local community parks, recreation and open space programs and services. 2) Stimulate an open public discussion of present and future needs for community parks, recreation and open space programs, services, areas and facilities. 3) Establish a plan of action for the future growth, development and implementation of community parks, recreation and open space programs and services. The product of the Parks, Recreation and Open Space Master Plan process is a living document that provides the City of Boiling Spring Lakes a viable blueprint and plan of action to guide the future orderly growth and development of the community's comprehensive parks, recreation and open space system. This section of the **City of Boiling Spring Lakes** 2018 – 2023 Parks, Recreation and Open Space Master *Plan* contains a brief synopsis of the community characteristics of the City of Boiling Spring Lakes, a clear and concise description of the public input portion of the planning process, and a summary of the master plan recommendations.

Community Location/General Characteristics

The City of Boiling Spring Lakes is a rapidly growing predominantly residential coastal community located in Brunswick County in southeastern North Carolina. The City of Boiling Spring Lakes lies approximately 21.2 miles southwest of Wilmington, North Carolina and is the third largest municipality in Brunswick County. The U.S. Census Bureau listed the population of Boiling Spring Lakes at 1,650 in 1990; 2,972 in 2000; 4,537 in 2007; 5,372 in 2010; and, an estimated 5,930 for 2016 (**Appendix A**). According to the official website of Boiling Spring Lakes, the population is approximately 6,296 as of July 2015.

Established in 1961, the City of Boiling Spring Lakes derives its name from the nearby "Boiling Spring" that flows with an incredibly pure stream of water. The centerpiece of the City of Boiling Spring Lakes is the 275-acre "Patricia Lake" which is just one of more than 50 natural and human fabricated lakes in the city. "Patricia Lake" is 2½ miles long with approximately 10 miles of shoreline.



The median age of the residents of Boiling Spring Lakes of 41.2 years is significantly lower than Brunswick County, which is 50.9, and higher than the State of North Carolina, which is 38.3 years. The 2016 median income of \$51,094 in Boiling Spring Lakes is higher than Brunswick County at \$49,356, higher than the City of Wilmington at \$43,855 and higher than the State of North Carolina, which is \$48,256. Boiling Spring Lakes has 85.5% of its population possesses a high school diploma or greater compared to 88% for Brunswick County, 81.1% for the State of North Carolina and 82.4% nationally.

### **Public Input**

A significant amount of time and effort was expended identifying the expressed desires, needs and interests of the citizens of the City of Boiling Spring Lakes for parks, recreation and open space programs, services, areas and facilities. To this end, the citizens of the City of Boiling Spring Lakes participated directly, tangibly and actively in the process in the following manner:

- Two (2) public meetings were facilitated—September 20, 2017 and October 11, 2017
- Formal information gathering sessions were held with the City of Boiling Spring Lakes Parks and Recreation Advisory Board specifically to discuss and provide input into the Parks, Recreation and Open Space Master Plan process—February 15<sup>th</sup>, 2017 and March 15, 2017
- Seven (7) individual interviews were conducted with key parks, recreation and open space stakeholders—Ms. Sheila Roberts, CPL John Thomas, Pastor John Roy, Ms. Kim Rowe, Ms. Karin Conner, Ms. Susan Whitley and Mr. Jim Fish
- Ten (10) key parks, recreation and open space stakeholders were identified and participated in a Focus Group discussion—Ms. Michelle Diehl, Mr. Adrian lapalucci, Ms. Tina Gyselinck, Mr. Dale Flaverney, Mr. Rob Warner, Mr. Eric Maynes, Mr. Elijah Cantrell, Ms. Verda Darrell, Mr. Bill Davis and Ms. Stefanie Hubble
- A 2017 Parks, Recreation and Open Space Community Needs Assessment Survey instrument was administered to city residents through the City of Boiling Spring Lakes Parks and Recreation Department
- Three (3) public forums were facilitated specifically to discuss improvements to and redevelopment of the Robert Muse Memorial Park—February 17, 2018, February 21, 2018 and March 4, 2018

### Pertinent Public Input Information from 2017 Needs Assessment Survey

Two hundred and twenty-four (224) individuals responded to the City of Boiling Spring Lakes 2017 Needs Assessment Survey. Two hundred and sixteen (216) of those individuals identified themselves as actual residents of the City of Boiling Spring Lakes.

- The survey asked, "What <u>NEW</u> recreational programs, services, events and activities would you like to see offered by the City of Boiling Spring Lakes in the future that are currently not provided by the City of Boiling Spring Lakes?" The top responses were walking opportunities, hiking opportunities, kayaking, biking opportunities, swimming lessons/classes, art classes, cooking classes, standup paddleboard activities, fishing clinics and exercise classes. (Q11)
- The survey asked, "In your opinion, what are the five (5) most important <u>NEW</u> recreational programs, services, events and activities the City of Boiling Spring

Lakes needs to provide in the future?" The responses were walking and hiking events and opportunities, disc golf course events and activities, teen events and activities, youth events and activities, swimming classes, arts and crafts classes, exercise and fitness classes, social, community and family events, festivals and concerts, nature-based opportunities and experiences and kayaking and standup paddleboarding classes. (Q12)

- Approximately 72% of the respondents stated "Yes" when asked, "Would you support the funding of these new recreational programs, services and activities through private sources and/or grants?" (Q13)
- Approximately 45% of the respondents stated "Yes" when asked, "Would you support the funding of these new recreational programs, services and activities through a bond referendum?" (Q15)
- When asked to agree or disagree with the statement "The City of Boiling Spring Lakes is pedestrian friendly/a safe place to walk", only 20.6% of the respondents agreed with the statement. (Q43A)
- When asked to agree or disagree with the statement "The City of Boiling Spring Lakes is bike friendly/a safe place to bike", only 15.4% of the respondents agreed with the statement. (Q43B)
- When asked to agree or disagree with the statement "The City of Boiling Spring Lakes is a safe/secure place", 68.2% of the respondents agreed with the statement. (Q43C)
- When asked "Which of the following <u>NEW</u> recreational facilities, areas and parks would you like to see the City of Boiling Spring Lakes offer or expand in the future?", the top responses were sidewalks/pedestrian lanes, bike lanes, indoor swimming pool, hiking trails/paths, dog park, outdoor swimming pool, teen center, public restrooms and water access sites/facilities. (Q17)
- The survey asked, "In your opinion, what are the five (5) most important <u>NEW</u> recreational facilities, areas and parks the City needs to provide?" The top responses were sidewalks, walking paths and bike lanes; a multi-purpose recreation center with a pool and gymnasium; a dog park; a splash pad; a teen center; public restrooms; pickleball courts; and, an expanded disc golf course. (Q18)
- Approximately 75% of the respondents stated "Yes" and 21.5% "Maybe" when asked, "Would you support the funding of these new recreational facilities, areas and parks through private sources and/or grants. (Q19)
- Approximately 49% stated "Yes" and 36% "Maybe" they would support the funding of these new recreational facilities, areas and parks through a bond referendum. (Q21)

- Approximately 79% of the respondents are Very Satisfied, Satisfied or Neutral toward the overall Variety of programs, services, events and activities offered by the City of Boiling Spring Lakes Parks and Recreation Department. (Q22)
- Approximately 71% are Very Satisfied, Satisfied or Neutral toward the overall Quality of programs, services, events and activities offered. (Q24)
- Approximately 81% are Very Satisfied, Satisfied or Neutral toward the Location of facilities, areas and parks. (Q30)
- Approximately 80% of the respondents are Very Satisfied, Satisfied or Neutral toward the overall Quality of the City of Boiling Spring Lakes Parks and Recreation Department facilities, areas and parks. (Q32)
- The survey asked, "If you could tell the City of Boiling Spring Lakes Parks and Recreation Department <u>ONE</u> thing they need to do better, or <u>ONE</u> facility they need to add, it would be?" The top responses were a comprehensive recreation center with a gymnasium and swimming poor, sidewalks, dog park, walking and biking trails/paths and expansion of the disc golf course. (Q45)

#### Benefits of Parks, Recreation and Open Space

Parks, recreation and open space are valuable commodities for any community. A diversified, well-rounded and responsive parks and recreation department provides many benefits to the residents and visitors to a city. As presented in the 1995 National Recreation and Park Association publication—Park, Recreation, Open Space and Greenway Guidelines—the four (4) categories of benefits are personal, economic, social and environmental. Each of these benefits is essential to the overall health, well-being and quality of life within a community.

- Personal Benefits of a comprehensive leisure service delivery system include: a) Opportunities for relaxation, rest and revitalization b) A full and meaningful life c) Good health d) Stress management e) Reduced risk for heart disease, diabetes, obesity, osteoporosis, and cancer f) An improved immune system g) Positive self-esteem and self-image h) A balanced life i) Alternatives to selfdestructive behavior and negative life style choices j) Achieving full potential k) Gaining life satisfaction l) Human development m) Positive life-style choices and n) Improved quality of life.
- Economic Benefits of a comprehensive leisure service delivery system include: a) Preventative health care b) A productive work force c) Big economic returns on small investments d) Business relocation and expansion e) Increased property values f) Reduction in high-cost vandalism and criminal activity g) Tourism growth and h) Environmental investments that pay for themselves.
- Social Benefits of a comprehensive leisure service delivery system include:
   a) Building strong communities b) Reducing alienation, loneliness, and criminal and anti-social behaviors c) Promoting ethnic and cultural harmony d) Building

strong families and strengthening family bonds e) Increasing opportunity for community involvement f) Opportunities to interact with fellow community members and strengthen their sense of community g) Shared management and ownership of resources and h) Providing a foundation for community pride.

Environmental Benefits of a comprehensive leisure service delivery system include: a) Environmental health b) Environmental protection and rehabilitation c) Provision of natural buffers and habitats d) Increased biodiversity, surface and groundwater protection and flood and fire prevention e) Net reduction in greenhouse gas emissions f) Environmental education g) Sense of environmental responsibility and h) Environmental investment by increasing property values and insurance for a continuing healthy environmental future.

#### Summary of Recommendations

The *City of Boiling Spring Lakes 2018 – 2023 Parks, Recreation and Open Space Master Plan* outlines the existing and anticipated parks, recreation and open space needs for the City of Boiling Spring Lakes. The Master Plan primarily focuses on the issues and challenges of Land Acquisition; Area and Facility Development; Program and Service Development; Policy and Procedure Considerations; and, Personnel Considerations.

#### Land Acquisition—2018 – 2023

This document recognizes and acknowledges it would be extremely advantageous and fortuitous for the City of Boiling Spring Lakes to acquire additional land for parks, recreation and open space purposes. Therefore, the acquisition of land should be a high priority for the City of Boiling Spring Lakes over the next five (5) year period. The City should pursue: 1) The acquisition of land allowing for the construction of a comprehensive, safe and functional non-vehicular sidewalk, pedestrian, walking and bicycle transportation network/system. 2) The acquisition of land appropriate and suitable for the construction of a new comprehensive, multipurpose, multi-functional Recreation Center with a gymnasium, pool and exercise, fitness, instructional and meeting rooms, indoor track, office space, storage space, showers and lockers, restrooms, child care area, game room, computer room, kitchen, a Teen Center, and outdoor athletic fields and areas. 3) The acquisition of the land surrounding and including "Boiling Spring". 4) The acquisition of any available land adjacent to and/or contiguous to the Alton Lennon Park, North Lake Park and the "Patricia Lake" shoreline. 5) The acquisition of other undeveloped lands that are affordable and/or offer specific advantages for parks, recreation and open space purposes. These acquisitions could be through outright purchases, but they could also include grants, land donations, eminent domain acquisitions, leases and conservation easements.

#### Area and Facility Development—2018 – 2023

In terms of area and facility development, recommendations include, but are not limited to: 1) improving, renovating, upgrading and redeveloping the existing parks and open space areas and facilities, particularly Alton Lennon Park, Spring Lake Park, North Lake Park and Robert Muse Memorial Park 2) constructing a comprehensive, multi-purpose, multi-functional Recreation Center/Fitness Facility/Aquatics Center/Athletic Complex with a gymnasium, pool and exercise, fitness, instructional and meeting rooms, indoor track, office space, storage space, showers and lockers, restrooms, child care area, game room, computer room, kitchen, a Teen Center, and outdoor athletic fields and areas and 3) Implementing, improving and constructing a comprehensive, safe and functional non-vehicular sidewalk, pedestrian, walking and bicycle transportation network/system.

#### Program and Service Development—2018 – 2023

Recommendations for the Parks and Recreation Department in terms of program and service development from 2018 – 2023 include, but are not limited to: 1) Walking, biking and hiking opportunities and experiences 2) Kayaking and standup paddleboard opportunities and experiences 3) Swimming lessons, classes and activities 4) Arts and crafts classes 5) Programs, services, events and activities of all types for youth and teens and 6) Programs, services, events and activities of all types for young adults.

#### Policy and Procedure Considerations—2018 – 2023

The City of Boiling Spring Lakes 2018 – 2023 Parks, Recreation and Open Space Master Plan discusses several policy and procedure changes affecting the delivery of parks, recreation and open space programs and services to City residents. Policy and procedure considerations presented in the Master Plan include but are not limited to: 1) Need for a pedestrian, bicycle and non-motorized vehicular transportation network/system 2) Creation of a Building and Grounds Maintenance Division within the Parks and Recreation Department 3) Eventual transference of ownership and operation of the Community Center to the Brunswick Senior Resources, Inc. 4) Continued establishment and expansion of formal partnerships and cooperative agreements with interested existing community groups, agencies and organizations 5) Revision of city ordinances to allow grills and fire pits in city parks and areas 6) Creation of a Friend of Parks, Recreation and Open Space Foundation 7) Development of a Parks, Recreation and Open Space Gifts and Donations Catalogue 8) Increased and enhanced publicity and marketing for all programs, services, areas and facilities 9) Full compliance with the Americans with Disabilities Act (ADA) for all City programs, services, areas and facilities and 10) Implementation of an overall

park and playground safety program in conjunction with a Certified Playground Safety Inspector (CPSI).

#### Personnel Considerations—2018 – 2023

The recommendations presented in this master plan document require a commitment by the City of Boiling Spring Lakes to provide adequate and appropriate professional parks and recreation staff to carry out the current, latent and the future requirements, needs and proposed changes to the overall City of Boiling Spring Lakes Parks and Recreation Department's system and operation. The City of Boiling Spring Lakes 2018 - 2023 Parks, Recreation and Space Open Master Plan provides personnel considerations and recommendations for the 2018 – 2023 fiscal years. Until a new comprehensive, multi-purpose, multi-functional Recreation Center/Fitness Facility/Aquatic Center is constructed and in operation, the personnel needs of the Parks and Recreation Department are minimal.

#### 2018 – 2023 personnel recommendations include a:

- Part-time Program Assistant
- Part-time Center Assistant
- Creation of a Parks and Maintenance Division within the City of Boiling Spring Lakes Parks and Recreation Department which would be staffed with the following additional positions:
  - Full-time position of Building & Grounds Maintenance Specialist (3)

#### Beyond 2023, personnel recommendations include a:

- ✤ Full-time position of Parks and Recreation Center Director
- Full-time position of Parks and Recreation Assistant Center Director
- Full-time position of Parks and Recreation Program Director
- Full-time position of Parks and Recreation Aquatics Director
- Full-time position of Parks and Recreation Athletics Director
- Full-time position of Building Maintenance Specialist (2)
- Part-time Building Maintenance Specialists (3)

#### **RECOMMENDATION HIGHLIGHTS**

- Development of a non-vehicular pedestrian, biking, hiking, walking network and system that connects City of Boiling Spring Lakes public, residential, commercial and service areas
- Development of a multi-purpose, comprehensive Recreation Center/Fitness Facility/Aquatics Center/Athletic Complex with a gymnasium, indoor pool, indoor track, fitness equipment, teen room, meeting rooms, office space and storage space
- 4 Creation of a "Friends of Parks, Recreation and Open Space Foundation"

# Creation of a Parks and Maintenance Division within the City of Boiling Spring Lakes Parks and Recreation Department The City of Boiling Spring Lakes 2018 – 2023 Parks, Recreation and Open Space

**Master Plan** is a working document unencumbered by hypothetical or academic scenarios that hold little practical application in the real world. This Master Plan gives the citizens, managers and administrators of the City of Boiling Spring Lakes solid recommendations that are feasible, practical and realistic given the economic, political, cultural and social climates of the time and area. The recommendations presented in this document present a wide and varied array of exciting and meaningful opportunities and experiences for the citizens of the City of Boiling Spring Lakes and the Boiling Spring Lakes Parks and Recreation Department.

Consideration and evaluation of the standards developed and recommended by organizations such as the National Recreation and Park Association (NRPA) and the North Carolina Department of Environment Quality (NC DEQ), Division of Parks and Recreation transpired in the preparation of this Master Plan. These general standards are only guidelines and not requirements. Chapter Six of this document presents a listing of these standards as well as specific standards for the City of Boiling Spring Lakes.



Parks & Recreation



# **CHAPTER ONE:**

# **INTRODUCTION**

The purpose of the *City of Boiling Spring Lakes 2018 – 2023 Parks, Recreation and Open Space Master Plan* is: (1) to identify, analyze and define the parks, recreation and open space expressed desires, interests and needs of the citizens of the City of Boiling Spring Lakes. (2) to provide a living document with an endorsed, practical, and comprehensive plan of action for meeting the immediate, short-term and long-range parks, recreation and open space needs, interests and expressed desires for services, programs, areas and facilities in the City of Boiling Spring Lakes.

The City of Boiling Spring Lakes traditionally provides its residents and visitors a variety and diversity of recreational and leisure opportunities and experiences through the City of Boiling Spring Lakes Parks and Recreation Department. Opportunities and experiences for leisure fulfillment and enjoyment provided by the City of Boiling Spring Lakes Parks and Recreation Department to: a) a community center b) nine (9) community and neighborhood parks c) Yoga classes d) Exercise classes e) Senior lunches f) Senior trips and excursions g) Before and after school programs h)

Summer camps i) Disc golf j) Mah Jongg play k) Karate classes l) Line dancing and m) Summer concert series.

Purpose and Scope of the Parks, Recreation and Open Space Master Plan

The purpose of the *City of Boiling Spring Lakes 2018 – 2023 Parks, Recreation and Open Space Master Plan* is to assess and evaluate the recreation and leisure needs, goals, objectives, and priorities of the citizens, elected officials, appointed officials and staff of the City of Boiling Spring Lakes. The *City of Boiling Spring Lakes 2018 – 2023 Parks, Recreation and Open Space Master Plan* is intended to serve as a comprehensive, practical planning document and procedural guide for public policy decisions pertaining to the quantity, quality, location, and, scope of parks, recreation and open space services, programs, areas and facilities. The Master Plan also provides recommendations regarding the administration, acquisition, development and operation of these parks, recreation and open space services, programs, areas and facilities.

The organization of the ten (10) sections of the *City of Boiling Spring Lakes 2018* – 2023 Parks, Recreation and Open Space Master Plan is:

> Executive Summary of the Master Plan Process & Recommendations Chapter One: Introduction Chapter Two: Master Plan Vision, Goals & Objectives

Chapter Three: City of Boiling Spring Lakes Characteristics & Demographics

Chapter Four: Inventory of Existing Programs, Services, Areas & Facilities Chapter Five: Assessment of the City of Boiling Spring Lakes Parks, Recreation & Open Space Needs and Summary of Public Input Chapter Six: Parks, Recreation & Open Space Standards Chapter Seven: Master Plan Proposals & Recommendations Chapter Eight: Implementation Plan

Appendices

The existing jurisdiction of the City of Boiling Spring Lakes Parks and Recreation Department delimited the scope of the *City of Boiling Spring Lakes 2018 – 2023 Parks, Recreation and Open Space Master Plan*. However, the analysis recognized the fact that residents of the City of Boiling Spring Lakes are also residents of Brunswick County. As a result, the parks, recreation and open space needs and resources outside the immediate municipal limits of the City of Boiling Spring Lakes factored into the analysis process in recognition of the fact that individuals' recreation and leisure involvement patterns and preferences are not normally restricted and limited by municipal and/or county lines, boundaries and jurisdictions.

### City of Boiling Spring Lakes Parks and Recreation Department Overview

The Department of Parks and Recreation is responsible for the stewardship of the City's entrusted assets for the enhancement of the City, the enjoyment of its citizens and for initiating and conducting recreational programs and activities for all City of Boiling Spring Lakes residents and citizens. The City of Boiling Spring Lakes offers its residents and visitors a wide variety and diversity of recreational opportunities and experiences and unique amenities through the Parks and Recreation Department.

Opportunities and experiences for leisure fulfillment and enjoyment provided by the City of Boiling Spring Lakes Parks and Recreation Department include but are not limited to: a) the Boiling Spring Lakes Community Center b) nine (9) community and neighborhood parks c) Yoga classes d) Exercise classes e) Senior lunches f) Senior trips and excursions g) Before and after school programs h) Summer camps i) Disc golf j) Mah Jongg play k) Karate classes l) Line dancing m) Summer concert series and n) Numerous other special events and activities.

### **City of Boiling Spring Lakes Vision Statement**

The vision statement of the City of Boiling Spring Lakes is a general assertion of the City's preferences for future growth and development:

 Over the next 30 years, the City of Boiling Spring Lakes shall strive to remain a quiet residential community with a thriving commercial corridor that preserves its abundant natural resources for conservation and recreation value

#### **City of Boiling Spring Lakes Mission Statement**

It is the mission of the City of Boiling Spring Lakes to:

- Maintain a stable City Council/City Manager government system that is responsible to the residents' changing needs by providing essential public services while maintaining a low tax rate as compared to adjacent municipalities
- Maintain our predominantly residential character while growing a strong commercial district that provides goods and services to our residents within our community and provides local jobs
- Implement sound public policy that ensures the public health while being environmentally friendly as a good steward of our public resources and lands
- Maintain a strong police force that provides protection, low crime rates, and essential emergency services to our residents

- Provide a strong fire department that keeps insurance policy premiums as low as reasonably achievable
- Provide sustainable public works for roads and other infrastructure



### City of Boiling Spring Lakes Parks and Recreation Department Mission

### <u>Statement</u>

"The mission of the City of Boiling Spring Lakes Parks and Recreation Department is to provide and maintain quality parks, a standard of excellence in service, facilities and programs with a continued commitment to the residents of Boiling Spring Lakes. We do this in a joint effort with the residents of Boiling Spring Lakes, other city departments, area agencies, sponsors and organizations."



### City of Boiling Spring Lakes Parks and Recreation Department Goal

"To support the needs of the community by offering recreational facilities and year-round programs that encourage fun, promote fellowship, improve wellness and foster educational experiences while providing opportunities for personal growth, economic development and community interaction."



### City of Boiling Spring Lakes Parks and Recreation Advisory Board Mission

The Boiling Spring Lakes Parks and Recreation Advisory Board is a collaborative body of committed citizens approved by the Board of Commissioners who work together to respond effectively to changes in community needs by assessing and communicating the recreational, parks and program needs of the City, advocating community wishes for the preservation, improvement and expansion of open space, park settings, recreational facilities, equipment and programs, and advocating for the maintenance and improvement of the department's general financial condition and ability to respond effectively to changes in community service demands.

### **Previous Community Studies and Assessments**

Consultation with and examination of the following previous community studies and assessments occurred during the preparation of the *City of Boiling Spring Lakes* 2018 – 2023 Parks, Recreation and Open Space Master Plan:

- ✓ City of Boiling Spring Lakes 2009 2014 Parks, Recreation and Open Space Master Plan
- ✓ Brunswick County Comprehensive Parks and Recreation Master Plan−2009
- ✓ Boiling Spring Lakes Planning Board Long Range Plan 2014
- ✓ Boiling Spring Lakes Police Community Survey 2016
- ✓ City of Boiling Spring Lakes 2017 Land Use Plan





# **CHAPTER TWO:**

# **MASTER PLAN VISION, GOALS & OBJECTIVES**

Contained within this chapter of the *City of Boiling Spring Lakes 2018 – 2023 Parks, Recreation and Open Space Master Plan* are the overall vision, goals and objectives of the planning process and the master plan itself. It is with this stated vision and these overall goals and objectives in mind that the planning process was conducted and the structure of the master plan itself designed and formulated.

A clear, concise and dynamic vision of the future and statements of concrete goals and objectives based upon that vision are important elements of a comprehensive and successful Master Plan. The vision statement provides the target to be achieved. Goals and objectives provide structure, guidance and direction in the formulation of a Parks, Recreation and Open Space Master Plan. In addition, clear and concise goals and objectives assist in the definition of overall public policy and aid in decision-making

during the planning, development and implementation phases of the Master Plan process. However, a progressive and successful parks, recreation and open space delivery system for the City of Boiling Spring Lakes will require a long-term commitment, adequate public and private funding by the City of Boiling Spring Lakes and coordinated action by all stakeholders in order to achieve these goals and objectives. This long-term commitment and coordinated action must be coupled with an effective program of overall citizen involvement in and support for parks, recreation and open space programs, services, areas and facilities.

A Vision Statement is the anchor point of any strategic plan such as a Parks, Recreation and Open Space Master Plan. It is a road map indicating both what the organization wants to become and guiding transformational initiatives by setting a defined direction for the organization's growth. A Vision Statement is an aspiration description of what an organization would like to achieve or accomplish in the future. The Vision Statement serves as a clear guide for choosing current and future courses of action.

#### VISION\*

To offer parks, recreation and open space experiences and opportunities that exceed the recreation and leisure needs, interests, desires and expectations of the citizens of the City of Boiling Spring Lakes by providing a comprehensive, responsive and functional parks, recreation and open space delivery system that is inter-connected, accessible, supportive, collaborative, comprehensive and built upon harmonious relationships and foundations



Goals and objectives provide structure, guidance and direction in the formulation of a Parks, Recreation and Open Space Master Plan. In addition, clear and concise goals and objectives assist in the definition of overall public policy and aid in decision-making during the planning and implementation phases of the Master Plan process. However, a progression and successful parks and recreation delivery system for the City of Boiling Spring Lakes will require long-term commitment and coordinated action by all stakeholders to achieve these goals and objectives. This long-term commitment and coordinated action coupled with an effective program of overall citizen involvement in and support for parks, recreation and open space programs and services will serve the community well.

### **GOALS AND OBJECTIVES\***

#### **GOAL #1**—INTER-CONNECTED NON-MOTORIZED TRANSPORTATION SYSTEM

Provide safe, efficient, effective and convenient walking and biking access to the City of Boiling Spring Lakes parks and recreation areas, facilities and open spaces, existing neighborhoods, commercial and service areas, and other public areas and facilities

- ✓ <u>Objective A</u>—to provide a safe, practical and functional walkway over the current dam
- ✓ <u>Objective</u> <u>B</u>—to provide marked, safe, improved and expanded pedestrian and bike paths, trails, pathways and sidewalks particularly those that connect existing residential neighborhoods, existing parks and recreation areas, facilities and open spaces, commercial and service areas and other public areas and facilities thereby creating new and safer non-motorized vehicular movement and acceptable alternatives to motorized vehicular movement in and around the City of Boiling Spring Lakes
- ✓ <u>Objective C</u>—to provide controlled pedestrian and bike street crossings in appropriate areas of the City of Boiling Spring Lakes

#### **GOAL #2**—ALTERNATIVE SOURCES OF REVENUE AND INCOME

Explore all sources of alternative revenue/income as a means of funding land acquisition requirements and parks, recreation and open space area and facility development

- ✓ <u>Objective A</u>—to investigate the practicality and feasibility of a future general obligation bond referendum as a source of revenue/income for the City
- ✓ <u>Objective B</u>—to investigate the practicality and feasibility of future Parks and Recreation Trust Fund (PARTF) Grants from the State of North Carolina as sources of revenue/income for the City
- ✓ <u>Objective C</u>—to investigate the practicality and feasibility of future North Carolina Division of Coastal Management Public Beach and Coastal Waterfront Access Grants as a source of revenue/income for the City
- ✓ <u>Objective D</u>—to investigate the practicality and feasibility of future North Carolina Department of Transportation Bicycle and Pedestrian Planning Grants and North Carolina Department of Transportation Enhancement Program Grants as sources of revenue/income for the City

✓ <u>Objective E</u>—to investigate the practicality and feasibility of future federal grants such as Federal Land and Water Conservation Fund (LWCF) and Safe, Accountable, Flexible, Efficient Transportation Equity Act (SAFETEA): A Legacy for Users Grants as sources of revenue/income for the City

#### GOAL #3—LAND ACQUISITION

Initiate a program of actively pursuing the acquisition of suitable lands in and around the City of Boiling Spring Lakes that will allow for relocation of the existing Community Center and expansion of the overall parks, recreation and open space amenities into areas presently without these services

- ✓ <u>Objective A</u>—to acquire suitable land that will allow for construction of a new and improved Community Center that is better located to adequately and appropriately serve the residents of the City of Boiling Spring Lakes
- ✓ <u>Objective B</u>—to acquire suitable land in residential neighborhoods and areas of the City of Boiling Spring Lakes that are presently without appropriate parks, recreation and open space areas and facilities
- ✓ <u>Objective C</u>—to acquire suitable land for a comprehensive greenway system and blueway system in and around the City of Boiling Spring Lakes

#### **GOAL #4**—ACCESSIBLE AND SAFE PROGRAMS, SERVICES, AREAS AND FACILITIES

## Provide and ensure convenient, safe and accessible public access and parking to all City of Boiling Spring Lakes programs, services, areas and facilities

- ✓ <u>Objective A</u>—to provide adequate parking at all City of Boiling Spring Lakes areas and facilities
- ✓ <u>Objective B</u>—to ensure all City of Boiling Spring Lakes Parks and Recreation Department programs, services, areas and facilities are in compliance with current American with Disabilities Act (ADA) and universal accessibility requirements
- ✓ <u>Objective C</u>—to ensure all City of Boiling Spring Lakes Parks and Recreation Department programs, services, areas and facilities are operated and maintained in a manner consistent with the highest standards of safety and reliability
- ✓ <u>Objective D</u>—to modify existing parking or add to new parking solutions where necessary to promote and allow safe pedestrian and bike access to parks and recreation areas, facilities and open spaces, residential

neighborhoods, commercial and service areas and other public areas and facilities

GOAL #5— MULTI-FUNCTIONAL AND MULTI-PURPOSE PARKS, RECREATION AND OPEN SPACE AREAS AND FACILITIES

Implement a policy that ensures existing and all new parks, recreation and open space areas and facilities are multi-dimensional thereby providing the City the greatest return on invested public funds

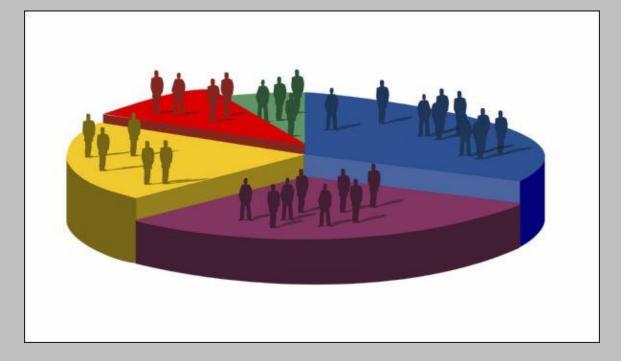
- ✓ <u>Objective A</u>—to analyze and inspect all existing Parks and Recreation Department areas and facilities to determine if modifications can and should be made to increase the multi-functional and multi-purpose capabilities of the areas and facilities
- ✓ <u>Objective B</u>—to modify existing Parks and Recreation Department areas and facilities to ensure the multi-functional and multi-purpose capabilities of the areas and facilities as identified in *Goal #5: Objective A*
- ✓ <u>Objective C</u>—to ensure all future Parks and Recreation Department areas and facilities are designed, constructed and operated in a manner as multi-functional and multi-purpose as feasible

GOAL #6—WATER AND SHORELINE ACCESS TO THE "Patricia Lake"

# Provide and ensure free, easily accessible, conveniently located and equitably distributed water and shoreline access to the "Patricia Lake"

- ✓ <u>Objective A</u>—to protect existing public access to the waters and shoreline of "Patricia Lake"
- ✓ <u>Objective B</u>—to improve and enhance existing public access to the waters and shoreline of "Patricia Lake"
- ✓ <u>Objective C</u>—to facilitate additional public water and shoreline access areas, sites and amenities at "Patricia Lake"

\*The Vision, Goals and Objectives of the City of Boiling Spring Lakes 2018 – 2023 Parks, Recreation and Open Space Master Plan were developed in conjunction and collaboration with the staff of the Parks and Recreation Department and the members of the Parks and Recreation Advisory Board.



# **CHAPTER THREE:**

# **CITY OF BOILING SPRING LAKES**

# **CHARACTERISTICS & DEMOGRAPHICS**

### Location/Geography/Natural Resources

It is beyond the scope of this study to describe the particularly specific and physical geographical characteristics of the City of Boiling Spring Lakes in detail. It is important, however, to set forth in brief form those characteristics that have significant implications for meeting parks, recreational needs and interests in the City of Boiling Spring Lakes and Brunswick County.

Incorporated in 1961, the City of Boiling Spring Lakes covers approximately 14,905 acres of land. It is a predominantly residential community located in Brunswick County in southeastern North Carolina. North Carolina Highway 87 is the major

thoroughfare leading in and out of Boiling Spring Lakes and US Highway 17 is the closest major highway. The City of Boiling Spring Lakes is approximately 21.2 miles southwest of historic Wilmington, North Carolina, 8 miles northwest of the coastal City of Southport, North Carolina, 152.3 miles south of Raleigh, North Carolina and 62.2 miles northeast of Myrtle Beach, South Carolina. The City of Boiling Spring Lakes is part of the Myrtle Beach-Conway-North Myrtle Beach Area (MSA).

The City of Boiling Spring Lakes encompasses a land area of approximately 23.3 square miles (22.6 square miles of land and 0.7 square miles of water) and is virtually encompassed by the Nature Conservancy's 6,942 acre Boiling Spring Lakes Preserve. There are approximately 50 natural and human fabricated lakes in the City. The 275-acre "Patricia Lake" is the centerpiece of Boiling Spring Lakes. The "Patricia Lake" is fed by five (5) springs and Allen's Creek and is approximately 2½ miles long with ten (10) miles of shoreline.

The City of Boiling Spring Lakes is in the southeastern section of North Carolina. It is the center of an incredibly rich assembly of plant and animal life. It ranges in a complex variety of Longleaf Pine Savannas and Lime Sink Ponds bound together by thousands of acres of pocosin. This area is home to more than 419 vascular plant species and it provides habitat for animals such as the red-cockaded woodpecker and black bear. The City of Boiling Spring Lakes is therefore the home to several plant and animal species both endangered/threatened. These species include the red-cockaded woodpecker and numerous carnivorous plants such as the Venus flytrap and the Sundew.

The largest employers in and around the City of Boiling Spring Lakes include the New Hanover Regional Medical Center, Brunswick County School System, New Hanover County School System, General Electric, the University of North Carolina Wilmington (UNCW), Brunswick Community College, Cape Fear Community College, Brunswick County Government, New Hanover County Government, the City of Wilmington, Progress Energy and Wal-Mart. None of these employers is in the City of Boiling Spring Lakes.



### **General Demographics**



The City of Boiling Spring Lakes is the third largest municipality in Brunswick County behind the Town of Leland and the Town of Oak Island. The metropolitan statistical area that includes Brunswick County and the City of Boiling Spring Lakes was the second fastest growing metro area in the nation from 2015 – 2016, according to the U.S. Census Bureau population estimates released in March 2017. The City's population increased approximately 80% from 1,650 residents in 1990 to 2,972 in 2000. The population of Boiling Spring Lakes more than doubled to 3,427 residents by 2004. The US Census Bureau 2006 population estimate for the City of Boiling Spring Lakes was 4,407. However, 2007 figures put the population of the City of Boiling Spring Lakes at 4,537 people. From 2007-2013 Boiling Spring Lakes increased in population by 2,175 people. This is a 68% increase. The population according to the US Census in 2010 was 5,372. (**Appendix A**). The US Census 2015 estimate was 5,610. However, according to the official website of Boiling Spring Lakes the estimated population as of July 2015 was 6,296.

According to the 2016 US Census estimate, 50.04% (2,854) of the population is males and 49.96% (2,849) are females. Approximately 23% (482) of males and 24% (559) of females 15 and over have never been married. Approximately 62% (1,311) of males and 54% (1,293) of females had been married but now separated. Approximately 0.7% of males and 7.9% of females were widows. Approximately 9% (194) of males and 211% (251) of females were divorced. Approximately five percent (5%) of the population was foreign born.

#### Sources:

https://factfinder.census.gov/faces/nav/jsf/pages/community\_facts.xhtml?src=bkmk\_to https://factfinder.census.gov/faces/nav/jsf/pages/community\_facts.xhtml?src=bkmk#\_to https://factfinder.census.gov/faces/tableservices/jsf/pages/productview.xhtml?src=CF



#### **Population Age Groups**

According to the 2010 US Census, approximately 25.3% of the population of the City of Boiling Spring Lakes was under the age of 19. Approximately 4.3% of the population was 20 to 24 years old. Approximately 11.7% of the population was 25 to 34 years old. Approximately 44.6% of the population was 35 to 64 years old and approximately 13.8% of the population was 65 years of age or older (**Appendix B**). The median age was 41.2 years old and the largest age group was the 35 to 64-year-old category.

Sources:

https://factfinder.census.gov/faces/nav/jsf/pages/community\_facts.xhtml?src=bkmk# to https://factfinder.census.gov/faces/tableservices/jsf/pages/productview.xhtml?src=CF



#### Families and Population in Families

As of the Census of 2010, the City of Boiling Spring Lakes included 2,418 total housing units with 2,125 occupied housing units. Of the 2,125 occupied households, 74.3% (1,579) are family households and 25.7% (546) are non-family households. Of the 1,579 family households, 57.8% were married couples living together. Approximately 12% had a female head of householder with no husband present and 4.4% had a male head of household with no female present. Approximately 26% were non-family households meaning an individual was living alone. Approximately 7% of non-family households had someone living alone who was 65 years of age or older. The average household size was 2.53 individuals and the average family size was 2.86 individuals.

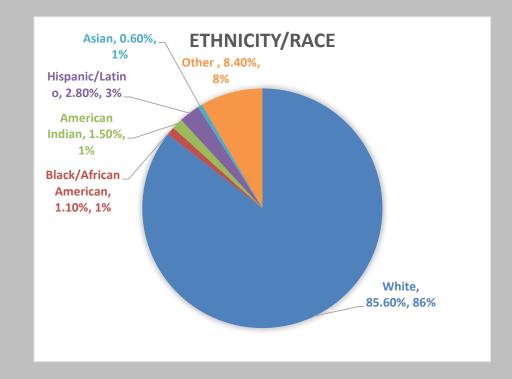
Sources:

https://factfinder.census.gov/faces/nav/jsf/pages/community\_facts.xhtml?src=bkmk# to https://factfinder.census.gov/faces/tableservices/jsf/pages/productview.xhtml?src=CE



#### Ethnicity/Racial Composition

Of the 5,703 persons listed in the 2016 Census, 5,449 (95.5%) belonged to a single race and 254 (4.5%) were of two or more races. 4,880 (85.6%) were White, 63 (1.1%) were Black or African American; 88 (1.5%) were American Indian; 155 (2.8%) Hispanic/Latino; 36 (0.6%) were Asian, and some other race 481 (8.4%). (**Appendix C**).



#### Sources:

https://factfinder.census.gov/faces/nav/jsf/pages/community\_facts.xhtml?src=bkmk\_to https://factfinder.census.gov/faces/nav/jsf/pages/community\_facts.xhtml?src=bkmk#\_to https://factfinder.census.gov/faces/tableservices/jsf/pages/productview.xhtml?src=CF

#### Income Characteristics

The median household income in Boiling Spring Lakes in 2016 was \$51,094. The median income for a family was \$54,500. Males had a median income of \$41,472 versus \$28,720 for females. The per capita income for the City of Boiling Spring Lakes was \$24,458. Approximately 4.2% of families and 5.7% of the total population for the City of Boiling Spring Lakes were below the

poverty line, including 4.8% of those under the age of 18 and 7.9% of those ages 65 or over (**Appendix D**).

Sources:

https://factfinder.census.gov/faces/nav/jsf/pages/community\_facts.xhtml?src=bkmk to https://factfinder.census.gov/faces/nav/jsf/pages/community\_facts.xhtml?src=bkmk# to https://factfinder.census.gov/faces/tableservices/jsf/pages/productview.xhtml?src=CE

The 45 – 54-year-old age group had the highest household income average in the City of Boiling Spring Lakes at \$53,021 compared to a North Carolina average of \$51,070 and a national average of \$56,300. As one would expect, the 75 and older age group had the lowest household income average at \$24,063. This amount is higher than the North Carolina average of \$19,307 and the national average of \$22,259. The median household income level for Boiling Spring Lakes is \$55,322 per household; for Brunswick County, it is \$49,356 per household; and, it is \$48,256 per household for the state of North Carolina.

#### **Educational Attainment**

According to the 2016 Census data, 25.4% of the City's population 25 and older were high school graduates (includes equivalency), 32.0% had some college, 11.1% had an associate degree, 11.6% had a bachelor's degree, and 5.4% had a graduate or professional degree. Of the City's population 18 to 24 years 19.1% were less than high school graduate, 60.9% were high school graduates (includes equivalency), 15.7% had some college or associate degree, and, 4.3% had a bachelor's degree or higher (**Appendix E**).

Sources:

https://factfinder.census.gov/faces/nav/jsf/pages/community\_facts.xhtml?src=bkmk\_to https://factfinder.census.gov/faces/nav/jsf/pages/community\_facts.xhtml?src=bkmk# to https://factfinder.census.gov/faces/tableservices/jsf/pages/productview.xhtml?src=CF

#### **Populations Projections**

Data providing municipal population projections estimates the population of the City of Boiling Spring Lakes will be at 5,902 residents by July 2020. However, the City of Boiling Spring Lakes Website states the 2015 Municipal Population Estimate for 2015 for the City was 6,296. Regardless, the assumption is the population for the City of Boiling Spring Lakes will continue to grow at a rapid pace beyond the 2010 US Census figure of 5,372 residents. For

purposes of this master plan, the estimated City population will grow at a rate of 6% per year from the 2016 US Census estimate to 2020. This rate estimates the population of the City of Boiling Spring Lakes to be 7,202 residents by 2020.

Sources:

https://factfinder.census.gov/faces/nav/isf/pages/community\_facts.xhtml?src=bkmk\_to https://factfinder.census.gov/faces/nav/isf/pages/community\_facts.xhtml?src=bkmk# to https://factfinder.census.gov/faces/tableservices/jsf/pages/productview.xhtml?src=CF

### Summary of Existing Population and Economic Characteristics

The City of Boiling Spring Lakes, like most of Brunswick County, is growing at a rapid pace. The permanent population of the City increased by more than 200% from 1,650 residents in the 1990 US Census to 5,372 residents in the 2010 U.S. Census. This increase from 1990 to 2010 of 3,722 residents represents an average annual increase of about 6%. The population estimate according to the City of Boiling Spring Lakes official website is 6,296 as of July 2015. This estimate represents an increase of 924 residents or approximately 17% over the 2010 US Census count. Boiling Spring Lakes can expect an average annual increase in population of approximately 6% into the near future.

Approximately 45% in the City of Boiling Spring Lakes families have related children 18 and under living with them. The average household size is 2.53 and the average family size is 2.86. Approximately 63% of the residents of the City of Boiling Spring Lakes are between the ages of 20 – 64 and only 25% are under the age of 19. Approximately 13% of the residents are 65 years of age or older. These numbers suggest that most residents of the City of Boiling Spring Lakes are married and over the age of 20.

The residents of the City of Boiling Spring Lakes are educated with 85.5% having at least a high school education and almost 58.8% having at least some college experience. The median household income of \$51,094 is above the North Carolina (\$48,256) and Brunswick County (\$49,356) median figures according to the US Census Bureau

Sources:

https://factfinder.census.gov/faces/nav/isf/pages/community\_facts.xhtml?src=bkmk# to https://factfinder.census.gov/faces/tableservices/isf/pages/productview.xhtml?src=CF



# **CHAPTER FOUR:**

# INVENTORY OF EXISTING PROGRAMS, SERVICES, AREAS & FACILITIES

This chapter provides an inventory of existing parks, recreation programs, recreation services, recreation areas, recreation facilities and open space sites in and around the City of Boiling Spring Lakes area. Most of the programs, services, areas and facilities identified and described are City of Boiling Spring Lakes owned and operated and are primarily provided for recreation purposes for the citizens of the City of Boiling Spring Lakes. Significant additional sites and facilities owned and operated by other public, private, commercial and non-profit organizations and agencies are also included in this document. Only those programs, services, areas and facilities provided by non-Boiling Spring Lakes entities that could impact the *City of Boiling Spring Lakes 2018 – 2023 Parks, Recreation and Open Space Master Plan* are included in this inventory.

The City of Boiling Spring Lakes Parks and Recreation Department provides a variety of facilities and services that contribute significantly toward the community's overall quality of life. Programs, services, events and activities provided by the Department include, but are not limited to: yoga classes, exercise classes, senior lunches, senior trips and excursions, before school program, after school program, summer camps, disc golf, Mah Jongg play, karate classes, line dancing and a summer concert series.

The City of Boiling Spring Lakes Parks and Recreation Department manages and operates the Boiling Spring Lakes Community Center and nine (9) community and neighborhood parks: Alton Lennon Park, Boiling Spring Lakes Community Park, Charles Schneiders Park, Mirror Lake Park, North Lake Park, Robert Muse Park, Seminole Lake Park, Spring Lake Park and Tate Lake Park.

### City of Boiling Spring Lakes Parks and Recreation Department "Parks"

### Alton Lennon Park—less than 1 acre

Alton Lennon Park is the only city area on "Patricia Lake". The park provides a boat ramp for boating access to "Patricia Lake", parking, a picnic facility and a designated swimming area. The City permits fishing outside the designated swimming area. The City allows no boats larger than 26 feet on the lake.

- Location—Near the corner of E. Boiling Spring Road and Alton Lennon Road
- Park Hours—Sunrise to sunset
- Present Amenities
  - Boat ramp for access into the 275 acre "Patricia Lake"
  - Picnic shelter with tables
  - Bench swings (2)
  - Portable restroom facility
  - Swimming area



Boiling Spring Lakes Community Park—35.48 acres

The Boiling Spring Lakes Community Center Park represents the flagship area and facility in the City's parks, recreation and open space system. Opportunities exist for numerous active and passive recreational experiences.

- ◆ Location—1 Leeds Road
- Park Hours—Sunrise to sunset

- Present Amenities
  - Playground
  - Paved parking lot—6 disabled and 47 regular parking spaces
  - Grassed parking area
  - Benches
  - Swings
  - Butterfly Garden
  - Ella Perry Rose Garden
  - Margaret Davis Memorial Garden
  - Hummingbird Garden
  - Open play area
  - Picnic tables
  - Horseshoe pits
  - Nature trail
  - Storage shed
  - Portable restroom facility
  - Cougar Country disc golf
  - 15 acres of wetlands

#### Charles Schneiders Park—less than 1 acre

Charles Schneiders Park is an excellent neighborhood facility providing opportunities for both active and passive recreation.

- Location—Mirror Lake Drive a short drive from Fifty Lakes Drive
- Park Hours—Sunrise to sunset
- Present Amenities
  - Playground with swings
  - Picnic shelter with tables
  - Half-court basketball court



#### Mirror Lake Park—less than 1 acre

Mirror Lake Park offers the citizens of the City of Boiling Spring Lakes a neighborhood venue for swimming and observation of the natural environment. Mirror Lake Park offers no scheduled or supervised programs and services.

- Location—Fifty Lakes Drive off NC Highway 133
- Park Hours—Sunrise to sunset

- Present Amenities
  - Bench swing
  - Picnic table
  - Bike rack
  - Swimming beach



### Morth Lake Park—2.7 acres

North Lake Park allows leashed pets and as such is the only "dog friendly" park in the City's parks, recreation and open space system. The park provides great opportunities for fishing and boating. The City stocks the lake on a frequent and routine basis with fish; however, allows no swimming in the lake. The City permits non-motorized boating on the lake unless with an electric motor.

- Location—Off E. Boiling Spring Road on Lakeview Drive
- Park Hours—5 am to 11 pm
- Present Amenities
  - 31.69 acre lake
  - Fishing dock
  - Boat launch area
  - Bench swings (2)
  - Dirt parking area
  - Portable restroom facility



#### Robert Muse Memorial Park—1.4 acres

Robert Muse Memorial Park is one of the more heavily developed and centrally located parks in the City's parks, recreation and open space system. Excellent opportunities are provided for active recreational use for individuals of all ages.

 Location—Behind Boiling Spring Lakes City Hall between E. Boiling Spring Road and Miller Road and just behind the Boiling Spring Lakes City Hall

- Park Hours—Sunrise to sunset
- Present Amenities
  - Playground
  - Tennis court
  - Basketball court
  - Picnic shelter with two (2) picnic tables
  - Dirt parking areas (2)
  - Portable restroom facility



#### Seminole Lake Park—1.6 acres

Seminole Lake Park provides a friendly and aesthetic neighborhood location for swimming and observation of the natural environment.

- Location—Fifty Lakes Drive adjacent to the railroad tracks
- Park Hours—Sunrise to sunset
- Present Amenities
  - Swing bench
  - Swimming beach
  - Dirt parking area
  - Portable restroom facility



#### Spring Lake Park—2.1 acres

Spring Lake Park is the main swimming area for the city and the location for the summer concert series. The park offers excellent opportunities for special events and aquatics related programs and services. The City does not allow motorized boating on the lake. The City permits fishing outside the designated swimming area.

- Location—off Pine Road a short distance from E. Boiling Spring Road
- Park Hours—Sunrise to sunset

- Present Amenities
  - Picnic shelters (2)
  - Bench swings (2)
  - Benches (2)
  - Bike racks (2)
  - Picnic tables
  - The Margaret Davis Memorial Garden
  - The Delcy Jaunzemis Memorial Native Plant Trail
  - Portable restroom facilities
  - Boat launch
  - Swimming area



#### **Interpretation of the set of the**

Tate Lake Park is a true neighborhood park providing no public parking spaces but a swimming area and valuable green space.

- Location—off South Shore Drive
- Park Hours—Sunrise to sunset
- Present Amenities
  - Swimming area
  - Bench swing
  - Bike rack



# <u>City of Boiling Spring Lakes Parks and Recreation Department "Special</u> Areas and Facilities"

Boiling Spring Lakes Community Center—Approximately 5,400 Square Feet



The Boiling Spring Lakes Community Center is located at 1 Leeds Road off W. South Shore Road off George II Highway (NC HWY 87) and is the centerpiece of the City of Boiling Spring Lakes Parks and Recreation Department. The Community Center includes a newly renovated fitness room with up to date equipment, a variety of classes and instruction and serves as home base for many city recreational programs and services for youth, adults and senior adults. The hours of operation are Monday – Friday from 6:30 am – 8:00 pm and on Saturday from 8:00 am – 1:00 pm. Other amenities available at the Community Center Park where the Community Center is located include the "Butterfly Garden", the "Ella Perry Rose Garden" the "Hummingbird Garden", a "Nature Trail" and the "Cougar Country Disc Golf Course".



#### **Boiling Springs Lake Community Garden**

The Boiling Spring Lakes "Plant a Seed, Feed a Community Garden" was developed in 2013 through a grant from the Blue Cross Blue Shield Foundation and the North Carolina Recreation and Parks Association and is located directly across the street from beautiful Spring Lake Park on Pine Road. The garden currently contains fourteen (14) raised 4 feet x 16 feet planting beds for flowers, herbs and produce. The area is fenced in to deter vandals as well as wildlife and is equipped with two (2) water spigots for watering. The City allows reserved plots on an annual basis to individuals and community groups by calling or emailing the Parks and Recreation Department.

City of Boiling Spring Lakes Parks and Recreation Department "Programs,

Special Events and Special Collaborations"

- For the Kids
  - ♦ Karate
  - Pre-School Art and Music Education
  - Pre-School Activity Day
  - Out-of-School Activity Day
  - Before-School Enrichment Program
  - After-School Enrichment Program
  - Summer Day Camp
  - Sock Hop
  - Kids Campfire Night
  - Holiday Programs
  - Disc Golf
  - Tennis Lessons
- For the Adults
  - Card Club
  - Yoga Classes
  - Trips and Excursions
  - Fit for Life Exercise Class
  - Rummikub
  - Rummikub Tournament
  - Lunch and a Movie
  - Brunch and a Movie
  - Fitness on Demand Classes
  - Murder Mystery
  - Senior Fall Gathering
  - Tai Chi
  - Walking to Fitness
  - BCC Water Aerobics Class
  - ♦ BCC Spa
  - Line Dancing Classes
  - Community Garden Education Program
  - Mahjong
  - Valentine Bingo
- Special Events/Special Collaborations
  - Outdoor Concert Series
  - Senior Transportation
  - Pancake Breakfast Fundraiser
  - Senior Lunch
  - Kayak Rentals
  - Community Garden
  - Ice Cream Socials
  - Life Line Screenings
  - Annual Trunk or Treat
  - Summer Concert Series

#### Other Relevant Public Parks, Recreation and Open Space Programs,

#### Services, Areas and Facilities

- Bald Head Woods Coastal Reserve
- Battleship USS North Carolina
- Brunswick Community College
- Brunswick County Botanical Garden
- Brunswick County Parks and Recreation Department Programs, Services, Areas and Facilities
- Brunswick County School Sites and Facilities
- Brunswick Senior Resources, Inc./The Brunswick Center at Southport: 1513 N. Howe Street, Suite 1, Smithville Crossing, Southport, NC
- ◆ Cape Fear Community College (CFCC) Campus
- City of Southport Parks and Recreation Department Programs, Services, Areas and Facilities
- City of Wilmington Parks and Recreation Programs, Services, Areas and Facilities
- Eaales Island
- Ev-Henwood Nature Preserve
- Fort Fisher State Recreation Area
- Fort Johnson-Southport Museum and Visitors Center
- New Hanover County Arboretum
- New Hanover County Parks and Gardens Department
- North Carolina Aquarium at Fort Fisher
- North Carolina Maritime Museum at Southport
- North Carolina Wildlife Resources Commission Boat Ramps
- Oak Island Lighthouse
- Old Brunswick Town/Fort Anderson State Historic Site
- Town of Belville Areas and Facilities
- Town of Oak Island Parks and Recreation Department Programs, Services, Areas and Facilities
- Town of Leland Parks and Recreation Programs, Services, Areas and **Facilities**
- Town of Navassa Areas and Facilities
- University of North Carolina Wilmington (UNCW) Areas and Facilities
- Wilmington Family YMCA
- YWCA Lower Cape Fear

eliminating racism empowering women

#### **General Boating Access Locations**

- Brunswick County
  - Brunswick Nature Park
- City of Wilmington
  - Dram Tree Park
  - Greenfield Lake Park
- New Hanover County
  - River Road Park
  - Smith Creek Park
  - Snow's Cut Boat Access
  - Trails End Park
  - Wrightsville Beach Boat Access
- Town of Belville
  - Belville Town Park
- Town of Leland
  - Sturgeon Creek Park
- Town of Navassa
  - Davis Creek Park

#### Relevant Private, Commercial, Non-Profit, and Church Recreational

# Programs, Services, Areas and Facilities

- Bellamy Mansion Museum
- Brunswick County Bowling Center
- Brunswick Forest
- Cameron Art Museum
- Cape Fear Museum
- Carolina National Golf Club
- Carolina Paddleboard Company
- Coastal Tumblegym
- Crossfire Paintball
- Cardinal Lanes Shipyard
- Dosher Hospital/Progress Energy Gymnasium
- Greenhills Golf Club
- Ingram Planetarium
- Jungle Rapids
- Magnolia Greens Golf Plantation
- Mahanaim Adventures
- North Carolina Baptist Assembly at Fort Caswell
- Museum of Coastal Carolina
- Oak Island Golf Club
- Old Baldy Lighthouse and Smith Island Museum

- Olde Fort Golf Club
- Orton Plantation



- Paddle North Carolina
- Planet Fitness
- Planet Fun
- Progress Energy Brunswick Nuclear Power Plant Visitors Center
- Sail Wilmington NC
- Silver Coast Winery
- Skydive Coastal Carolina



- South Harbor Golf Links
- Southport Marina
- The Adventure Kayak Company
- The Lakes Country Club
- Thalian Hall Center for the Performing Arts, Inc.
- The Nature Conservancy
  - Black River Preserve
  - Boiling Spring Lakes Preserve
  - Green Swamp Preserve
  - Holly Shelter Game Land



- Thunder Alley Bowling
- Waterford of the Carolinas
- Wilmington Railroad Museum
- Wonderland Farm



PARKS, RECREATION AND OPEN SPACE MASTER PLAN



# **CHAPTER FIVE:**

# ASSESSMENT OF THE CITY OF BOILING SPRING LAKES PARKS, RECREATION & OPEN SPACE NEEDS AND SUMMARY OF PUBLIC INPUT

A <u>Needs Assessment</u> is defined as a systematic exploration of the "way things are" and the "way they should be." A typical Needs Assessment is a four-step process:

- Perform a "Gap" Analysis to determine the "Need"—identify the "current state of affairs" and the "desired state of affairs." The difference is the "gap" or "need"
- 2. Identify priorities and importance
- 3. Identify causes of problems, threats and/or opportunities
- 4. Identify solutions and make recommendations

Chapter Four (Inventory of Existing Programs, Services, Areas and Facilities) of the master plan document gives us a very clear and understandable picture of the "way things are" and the "current state of affairs." Chapter Five, this chapter, provides the information collected from all sources pertinent and important to the delivery of parks, recreation and open space programs and services in the City of Boiling Spring Lakes area in relation to the "way things should be" and the "desired state of affairs" and identifies priorities and importance. Chapter Six (Parks, Recreation and Open Space Standards) identifies the "gap" or "need". Chapter Seven (Master Plan Proposals & Recommendations) completes the Needs Assessment process by stating the solutions and recommendations.

Inspection, Analysis and Evaluation of Existing Parks, Recreation and

#### **Open Space "Parks"**

Each of the City of Boiling Spring Lakes parks, recreation and open space areas and facilities was inspected, analyzed and evaluated to assess and determine its current disposition and status. The results were then analyzed and synthesized along with other information to provide guidance and direction in the establishment of the final *City of Boiling Spring Lakes 2018 – 2023 Parks, Recreation and Open Space Master Plan*.

#### Alton Lennon Park

Alton Lennon Park Evaluation—Alton Lennon Park currently provides the best access to the "Patricia Lake" for motorized boats as well as swimming opportunities for area residents. Recommended additions, improvements and enhancements to the park include: 1) Adding a formal pedestrian marked crossing across Alton Lennon Drive leading from the existing dirt parking area to the park proper 2) Replacing the wooden dock 3) Adding riprap along the shoreline to reduce and eliminate the shoreline erosion 4) Adding several bench swings in strategic locations along the shoreline 5) Replacing the existing movable trash receptacles with permanent nonmovable trash receptacles 6) Adding an enclosed interior ceiling to the existing picnic shelter 7) Adding a separate access facility for kayaks, canoes and other non-motorized boats 8) Installing outdoor grills around the existing picnic shelter 9) Installing a water fountain 10) Adding a fishing pier 11) Installing concrete pads under and small roofs over the existing bench swings 12) Cleaning up the sandy beach area, redefining and properly delineating the designated beach and swimming areas 13) Adding barbeque grills in strategic locations and 14) Replacing the existing Port-a-Johns with a permanent restroom facility and an outdoor shower facility.

# Boiling Spring Lakes Community Park

**Boiling Spring Lakes Community Park Evaluation**—The Boiling Spring Lakes (BSL) Community Park is the flagship recreational amenity for the City of Boiling Spring Lakes. The recommendations for this park assume the BSL Community Park will eventually be converted into a senior center and special events venue operated by Brunswick Senior Resources, Inc. With this conversion in mind, the recommendations for the park are: 1) To provide lights for the existing playground structure 2) Construct a picnic shelter with an enclosed interior ceiling near the existing playground structure 3) Install several additional benches and bench swings in strategic locations around the park and 4) Provide a lighted walking path with exercise stations appropriate for senior citizens within and around the park that is ADA accessible and meets Universal Design principles and standards.

# Charles Schneiders Park

Charles Schneiders Park Evaluation-Charles Schneiders Park fits the ideal definition of a neighborhood park in terms of its location, but the park needs additional features and improvements to make it a fully functional and safe neighborhood park. These features and improvements include: 1) Installing lights for the outdoor basketball court 2) Widening the outdoor basketball court to include space for an appropriate "3 point arch" 3) Replacing the existing basketball goal and backboard 4) Installing a 4' tall fence around the existing basketball court 5) Replacing the sand surfacing for the play equipment with engineered wood fiber 6) Improving the driveway and parking lot drainage 7) Adding an enclosed interior ceiling to the existing picnic shelter 8) Installing outdoor grills in strategic locations around the existing picnic shelter 9) Replacing the existing movable trash receptacles with permanent non-movable trash receptacles 10) Installing a water fountain 11) Installing a barrier around the park proper to separate the park from the road and the small pond 12) Installing several bike racks 13) Adding at least one additional picnic table and 14) Providing perimeter lights around the park perimeter to discourage loitering and vandalism.



# 4 Mirror Lake Park

**Mirror Lake Park Evaluation**—Mirror Lake Park presents some unique and unconventional issues and challenges. The park and lake are both relatively small, the lake shoreline is eroding and there is very little actual sandy beach area from which to enter the water. Recommendations for improvement and enhancement include: 1) Posting the lake as a NOT RECOMMENDED FOR PUBLIC SWIMMING area 2) Stabilizing the shoreline with riprap to prevent further shoreline erosion 3) Constructing a small pier and/or a wildlife viewing area along the lake shoreline 4) Replacing the existing movable trash receptacles with permanent non-movable trash receptacles 5) Installing appropriate fencing to distinguish the park from adjacent private property and protect park users from vehicular traffic. 6) Installing two (2) additional bench swings with a concrete pad under each and a small roof over the existing bench swing.

# 🖊 <u>North Lake Park</u>

North Lake Park Evaluation—North Lake Park has the second largest lake by acreage and the only "dog friendly" park in the BSL parks, recreation and open space system. The park also provides suitable opportunities for boating and fishing. However, there are several Land Acquisition as well as Area and Facility development recommendations that would significantly improve the functionality of the park such as: 1) acquisition of the vacant parcels of land on either end of the current park boundaries 2) Formalizing, improving and expanding the existing small boat launching area by more adequately defining the launch area itself and installing matting as the launch surfacing 3) Stabilizing the shoreline around the fishing dock with riprap 4) Installing concrete padding under the existing picnic shelter 5) Installing a cover over the fishing dock 6) Installing concrete pads under and small roofs over the existing bench swings 7) Replacing the existing movable trash receptacles with permanent non-movable trash receptacles 8) Creating a formal "dog park" area after acquiring suitable property to expand the current park boundaries 9) Adding barbeque grills in strategic locations and 10) Replacing the existing Port-a-Johns with a permanent restroom facility.



# 🖊 <u>Robert Muse Memorial Park</u>

**Robert Muse Memorial Park Evaluation**—Robert Muse Memorial Park presently offers the residents of the City of Boiling Spring Lakes numerous opportunities and experiences for active recreational use and the park location is convenient and readily accessible. However, improvements to the current design and layout of the park will enhance the park's functionality. For example, the active recreation areas of the park are on the side of the park closest to the residential neighborhood. This causes noise problems for the neighbors and restricts the possibility of adding lights to the basketball court and tennis court. All the parking at the park is dirt and/or grass. Recommendations for improvement, enhancement and redevelopment of the park include: 1) Flip-flopping the existing basketball court and tennis court with the existing picnic shelter and playground area (a) Remove the existing picnic shelter and playaround area b) Remove the existing basketball goals and tennis court nets but leave the fencing surrounding the existing basketball court and tennis court c) Construct at least one (1) lighted basketball court also marked for pickleball in the area where the existing picnic shelter and playground area had been d) Construct a lighted tennis court also marked for pickleball and with at least one tennis backboard in the area where the existing picnic shelter and playground area had been e) Install a new playground area and at least one picnic shelter with an enclosed interior ceiling over the hard surface which had served as the basketball court and tennis court and install a playground surface under the new playground area that meets all applicable American with Disabilities Act (ADA), Universal Design and American Society for Testing and Materials (ASTM) standards including impact attenuation and wheelchair accessibility) 2) Adding a walking/jogging trail around the park perimeter complete with fitness and exercise stations, benches and water fountains 3) Replacing the existing temporary restroom facility with a permanent restroom facility 4) Adding a Four-Square pad 5) Adding a Gaga ball pit 6) Adding a concrete foosball table 7) Replacing the movable trash receptacles with permanent trash receptacles 8) Removing the existing dirt and grass parking areas and either building new parking areas utilizing pervious surfacing or establishing a cooperative agreement with the church to allow parking for access to the park in the church parking lot 9) Adding landscaping and flowering plants throughout the park to include flowering trees, shrubs, plants and annual and perennial flower beds 10) Installing several cell phone charging stations in strategic locations 11) Installing Wi-Fi capability within the park and 12) Installing a "Demonstration Water Garden/Butterfly Garden/Rain Garden" in a strategic and appropriate location between the park and the church.

#### 🖊 <u>Seminole Lake Park</u>

<u>Seminole Lake Park Evaluation</u>—Seminole Lake Park offers residents a friendly and aesthetically appealing location for various passive recreational opportunities and experiences. Recommendations for improving the park include: 1) Stabilizing the entire lake shoreline with riprap 2) Installing a concrete pad under and a small roof over the existing bench swing 3) Replacing the existing movable trash receptacles with permanent non-movable trash receptacles 4) Installing benches and bench swings in strategic locations along the lake shoreline 5) Posting the lake as a NOT RECOMMENDED FOR PUBLIC SWIMMING area and 6) Replacing the existing Port-a-John with a permanent restroom facility.

#### Spring Lake Park

Spring Lake Park Evaluation—Spring Lake Park incorporates the City's best opportunities and experiences for public swimming and outdoor special events. This park offers the residents of the City of Boiling Spring Lakes excellent venues for community festivals and celebrations and aquatic related programs and services to include swimming, fishing and nonmotorized boating. Recommendations for enhancing the park include: 1) Construction of a permanent outdoor amphitheater 2) Demolishing the existing picnic shelters and replacing them with three (3) newly located picnic shelters with enclosed interior ceilings and a couple of picnic tables each 3) Adding several water fountains in strategic locations around the park 4) Replacing the existing temporary restroom facility with a permanent restroom facility 5) Installing appropriate fencing to distinguish the park from adjacent private property and protect park users from vehicular traffic 6) Replacing the existing movable trash receptacles with permanent nonmovable trash receptacles 7) Adding barbeque grills in strategic locations 8) Redefining and properly delineating the designated beach and swimming areas 9) Installing several cell phone charging stations in strategic locations 10) Installing Wi-Fi capability within the park 11) Constructing a permanent concession building 12) Constructing a permanent kayak storage facility and 13) Conducting a study to determine the best appropriate designated parking areas for the park.

# 4 Tate Lake Park

**Tate Lake Park Evaluation**—Tate Lake Park is located off South Shore Drive and provides valuable green space and some aesthetic appeal for the City of Boiling Spring Lakes. However, its location on a relatively blind curve on South Shore Drive with minimal upland area does present some significant safety issues. Because of the limited upland area associated with the park and the fact the shoreline between the park proper and the lake is eroding and unstable the following recommendations for improving the overall functionality, safety and aesthetics of the park have been established: 1) Post the lake as a NOT RECOMMENDED FOR PUBLIC SWIMMING area and 2) Form and convene a committee comprised of citizens living near Tate Lake Park, the Parks and Recreation Department staff and the Police Department staff to consider a strategy for improving the overall safety and functionality of the park and its visitors.



Inspection, Analysis and Evaluation of Existing Parks, Recreation and Open Space "Special Areas and Facilities"

Boiling Spring Lakes Community Center

**Boiling Spring Lakes Community Center Evaluation**—Even though the existing Community Center serves several pertinent and significant purposes, it is too small and lacks adequate facilities and equipment to serve effectively the overall parks and recreation needs for the City of Boiling Spring Lakes. The recommendation is for the City to turn this facility over within the next four (4) years to the Brunswick Senior Resources, Inc. to allow this not-for-profit agency to program the facility strictly for senior citizen experiences and opportunities.

Boiling Spring Lakes Community Garden

<u>City of Boiling Spring Lakes Community Garden Evaluation</u>—Even though community gardens are thriving in urban areas throughout the country, the Boiling Spring Lakes community garden has seen a steady decline in plot gardeners since 2016. This decline is believed to be a result of the relatively labor-intensive nature required of and associated with individuals working a community garden plot.

## Inspection, Analysis and Evaluation of Existing Parks, Recreation and

#### **Open Space "Programs, Special Events and Special Collaborations"**

The City of Boiling Spring Lakes Parks and Recreation Department presently sponsors and supports a wide and varied range of general recreation programs, special events and special collaborations. There appears to be the opinion the Parks and Recreation Department generally offers an acceptable number, variety and level of programs, special events and special collaborations with a couple of exceptions. These exceptions are:

- Walking, biking and hiking opportunities and experiences
- Kayaking and standup paddleboarding opportunities and experiences
- Swimming lessons, classes and activities (City needs access to a swimming pool to provide these)
- Arts and crafts classes
- Cooking classes
- Exercise classes
- Senior trips
- Programs, services, events and activities of all types for youth and teens
- Programs, services, events and activities of all types for young adults
- Pickleball opportunities and experiences



#### Community and Citizen Input on Parks, Recreation and Open Space Needs

#### and Priorities—Meetings With Parks and Recreation Advisory Board

Formal informational sessions were held with members of the City of Boiling Spring Lakes Parks and Recreation Advisory Board on February 15, 2017 and March 15, 2017 to receive input from the Advisory Board members regarding the parks, recreation and open space needs and priorities for the City of Boiling Spring Lakes. Four (4) members were present at the February 15, 2017 meeting and six (6) members attended the March 15, 2017 meeting. This input from the City of Boiling Spring Lakes Parks and Recreation Advisory Board was then analyzed and synthesized along with other information to provide guidance and direction in the establishment of the final *City of Boiling Spring Lakes 2018 – 2023 Parks, Recreation and Open Space Master Plan*.

Here is an anonymous summary of the information generated, discussed and collected at the Advisory Board meetings in a non-priority listing:

#### **FECORDED COMMENTS**

- ✤ LAND ACQUISITION
  - Need to acquire land suitable for future parks, recreation and open space areas and facilities
  - Need to acquire land suitable for construction of a new and improved Community Center
  - Need to acquire land suitable for parks, recreation and open space uses in residential neighborhoods and areas currently without appropriate parks, recreation and open space areas and facilities
  - Need to acquire land suitable for a comprehensive greenway system and blue-way system
  - Need to acquire land and develop areas and facilities on the 55 Lakes Road side of the city
  - Need to acquire land and develop areas and facilities (recreational sports fields and a community center) near South Brunswick High School and Middle School
  - Need to acquire land around "Patricia Lake" that provides public access to the lake's waters and shoreline
  - Need to acquire land next to Alton Lennon Park

#### PROGRAMS AND SERVICES

 Need for summer camp programs for all ages of children and youth

#### ✤ AREAS AND FACILITIES

- Need to facilitate the development of a functional, safe, enjoyable, and inter-connected system of parks and recreation areas, facilities and open space that provides a lighted transportation network for pedestrians and non-motorized vehicles
- Need an off-leash Dog Park
- Need a Skate Park
- Need cultural facilities such as an outdoor amphitheater and/or an indoor theater and stage
- Need to ensure adequate ADA accessible parking at all City areas and facilities
- Need Pickleball Courts

#### ✤ POLICY AND PROCEDURE CONSIDERATIONS

- The City of Boiling Spring Lakes needs to inquire on a regular basis with officials from Brunswick County regarding funding for parks, recreation and open space services in Boiling Spring Lakes
- All alternative sources of revenue, income and funding for parks, recreation and open space programs, services, areas and facilities need to be explored
- City parks and recreation programs, services, areas and facilities need to be multi-functional and multi-purpose
- Need to protect and expand the public's access and use of the waters and shoreline of the lakes, especially "Patricia Lake"
- Need to work with the Brunswick County School System in general and the officials at South Brunswick High School and Middle School in specific regarding the joint use of publicly funded areas and facilities
- City should consider moving the current Community Center to or developing a second Community Center near South Brunswick High School and Middle School

#### ✤ <u>PERSONNEL CONSIDERATIONS</u>

 The Parks and Recreation Department will need to hire additional full-time and part-time staff to operate the expanded programs, services, areas and facilities

#### ✤ GENERAL COMMENTS

- Parks, recreation and open space programs, services, areas and facilities need to be safe and easily accessible
- The operating budget for the Parks and Recreation Department needs to be increased

Key comments and recommendations from the Advisory Board meetings in a non-priority order are the need to:

- Increase cooperation between the Parks and Recreation Department and other community groups and organizations such as the Brunswick County School System and the Brunswick County Parks and Recreation Department
- 2) Acquire land and construct a new, improved and expanded comprehensive Community and Recreation Center
- Create a system of functional, safe and convenient pedestrian and nonmotorized vehicular transportation access and connectivity between City areas, facilities and amenities
- Provide facilities that can accommodate cultural programs, services, events and activities such as an outdoor amphitheater and/or an indoor theater and stage
- 5) Expand the operating budget for the Parks and Recreation Department to include the hiring of additional full-time and part-time staff
- 6) Provide a Dog Park

#### Community and Citizen Input on Parks, Recreation and Open Space Needs

#### and Priorities—Public Forum Meetings (2)

Direct community and citizen input was generated and received at two (2) public forum meetings conducted on September 20, 2017 and October 11, 2017. The September 20, 2017 meeting started at 1:00 pm with thirty-three (33) participants in attendance and was held at the City of Boiling Spring Lakes Community Center. The October 11, 2017 meeting started at 6:00 pm with thirteen (13) participants in attendance and was held at the City of Boiling Spring Lakes City Hall Council Chambers. The information received at these meetings was utilized to provide an initial understanding and assessment of the specific expressed parks, recreation and open space needs and priorities of the citizens of the City of Boiling Spring Lakes. This input from the City of Boiling Spring Lakes citizens and residents was then analyzed and synthesized along with other information to provide guidance and direction in the establishment of the final *City of Boiling Spring Lakes 2018 – 2023 Parks, Recreation and Open Space Master Plan*.

Dr. Jim Herstine, Ph.D. from the University North Carolina Wilmington (UNCW), the consultant hired by the City of Boiling Spring Lakes to facilitate and lead the comprehensive master plan process opened the meetings by welcoming the attendees and giving a brief synopsis regarding the City's interest in developing an updated comprehensive parks, recreation and open space master plan for 2018 - 2023. Dr. Herstine stressed to those in attendance the importance of public participation in the overall comprehensive master plan process and asked the participants to follow two

general guidelines. First, think big and think "outside the box". Second, keep the discussion positive—present ideas regarding what is wanted and needed rather than complaining about something that did or did not happen. Dr. Herstine led each of the public meetings by asking the following questions:

- 1) What areas and facilities are you currently using for parks, recreation and open space program, services and activities?
- 2) What parks, recreation and open space programs, services and activities do you currently participate in?
- 3) What parks, recreation and open space program, services and activities would you like to participate in that are not currently provided?
- 4) What general and specific issues and areas of interest should the City of Boiling Spring Lakes Master Plan address?
- 5) Do you have any additional questions or comments?



Here is an anonymous summary of the information generated, discussed and collected at the Public Forum meetings in a non-priority listing:

#### SEPTEMBER 20, 2017 MEETING (33 in Attendance):

#### **RECORDED COMMENTS**

- ✤ LAND ACQUISITION
  - No specific comments received
- PROGRAMS AND SERVICES
  - Need to purchase actual buses and not just vans to transport adults and senior citizens to programs and services
  - New transportation vehicles need to be equipped with a handicapped lift
  - Provide weekend programs such as trips, festivals and concerts
  - Provide classes in painting, bingo, knitting, environmental education, use of computers, photography, wood working, swimming and water aerobics
  - Provide water sport rentals
  - Provide a farmers' market
  - Provide a snack bar or food trucks at the Community Center
  - Provide additional trips and excursions for senior citizens
  - Provide lifeguards at the major lakes

- Provide an art show that allows Boiling Spring Lakes citizens to show, display and sell their art work
- Provide eco-tourism programs and services

#### ✤ AREAS AND FACILITIES

- Need additional meeting space in the Community Center
- Need a separate dining facility Community Center
- Need a game room in the Community Center
- Provide bike friendly routes between all sections of the City of Boiling Spring Lakes including sidewalks
- Increase the size of the existing Community Center
- Need a separate Senior Citizen Center
- Need a dog park
- Need a recreational facility to serve youth and teens that is located near the schools and on the same side of NC Highway 87 as the schools
- Construct walking, hiking, running and biking paths



- Need biking and walking lanes and paths with proper sidewalks and signage along HC Highway 87 and the other roads and streets in Boiling Spring Lakes
- Construct youth baseball fields
- Construct pickleball courts
- Construct a skate park
- Develop a nature park
- Construct a small marina with boat docks at "Patricia Lake"
- Provide water fountains at all city parks
- Need to develop and maintain the sandy beaches at the parks
- Construct a pars course/fitness trail/exercise trail
- Need an indoor pool with a retractable roof
- Need sidewalks along the streets of the city that are lighted
- Need additional parking at the Community Center, particularly handicapped parking

#### ✤ POLICY AND PROCEDURE CONSIDERATIONS

- All city areas and facilities need to be ADA and Universal Design accessible
- Need to coordinate efforts to develop paths and trails with the Brunswick County greenway and blueway plans
- Replace and expand the boat ramp at Alton Lennon Park
- Need to improve and protect the water quality in all the lakes but especially "Patricia Lake"

- Keep pets out of the parks and enforce the no pet rules
- Acquire "Boiling Spring"

#### \* PERSONNEL CONSIDERATIONS

• No specific comments received

#### ✤ GENERAL COMMENTS

- The toilets at the Community Center need to be higher off the floor for ease of use by senior citizens
- Need a bigger law enforcement presence at the parks

#### Key comments and recommendations from this public meeting in a nonpriority order are the need to:

- Construct a comprehensive and safe pedestrian and non-motorized vehicular transportation and greenway system that connects neighborhoods and City properties and creates a "family friendly environment" with open spaces that maintain cultural integrity
- 2) Construct a comprehensive, multi-functional recreation center with a gymnasium and indoor swimming pool near the existing high school and middle school
- 3) Expand the existing Community Center and possibly convert it into a senior center
- 4) Provide additional parking at the existing Community Center
- 5) Provide new and expanded programs and services for all ages especially trips, classes and special events
- 6) Provide a separate "dog park"
- 7) Protect the water quality of all the lakes especially "Patricia Lake"
- 8) Acquire "Boiling Spring"
- 9) Construct additional sports and athletic areas and facilities suitable for all ages such as pickleball courts, a skate park and environmental education and nature related amenities
- 10) Comply with ADA and Universal Design principles and design

#### OCTOBER 11, 2017 MEETING (14 in Attendance):

#### RECORDED COMMENTS

- ✤ LAND ACQUISITION
  - No specific comments received
- PROGRAMS AND SERVICES
  - No specific comments received

#### ✤ AREAS AND FACILITIES

- Expand and improve the existing Community Center
- Provide a multi-purpose indoor gymnasium
- Provide an indoor swimming pool
- Expand the amount and quality of the exercise equipment at the Community Center

- Replace the existing televisions in the exercise room at the Community Center
- Construct a comprehensive system of walking and biking paths and trials throughout the City and especially around "Patricia Lake"
- Provide pedestrian sidewalks along all City streets and roads
- Install bike lanes along all City streets and roads
- Replace the existing sand surfacing utilized at all City park playgrounds with rubber mating
- Install water fountains at all parks, areas and facilities
- Provide lifeguards at the lakes that allow swimming
- Install fishing docks and piers where appropriate at all lake parks
- Renovate and repair the existing parking at all City parks and provide additional parking where appropriate
- Provide a true "dog park"
- Install lights at all outdoor parks, areas and facilities

#### POLICY AND PROCEDURE CONSIDERATIONS

- Allow the Community Center to remain open 24 hours a day, 7 days a week by installing an access card system
- Need to improve and protect the water quality in all the lakes but especially "Patricia Lake"
- Install signage at all lake parks warning users and visitors about alligators
- Prepare a comprehensive non-motorized vehicular transportation system plan to accommodate walking and biking in and around the City of Boiling Spring Lakes
- Encourage better coordination and cooperation between the City and the County School Board
- Increase coordination and cooperation with all appropriate organizations and agencies near the City of Boiling Spring Lakes

#### PERSONNEL CONSIDERATIONS

- No specific comments received
- SENERAL COMMENTS
  - No specific comments received



Key comments and recommendations from this public meeting in a nonpriority order are the need to:

- 1) Prepare a comprehensive non-motorized vehicular transportation system plan for safely, effectively and efficiently walking and biking in and around the City of Boiling Spring Lakes
- Construct a comprehensive non-motorized vehicular transportation system plan for safely, effectively and efficiently walking and biking in and around the City of Boiling Spring Lakes
- 3) Construct an additional comprehensive, multi-functional recreation center with a gymnasium and indoor swimming pool
- 4) Provide a "dog park"
- 5) Install water fountains at all City parks, areas and facilities
- 6) Install lights at all City parks, areas and facilities
- 7) Equip the Community Center with a 24 hour a day, 7 day a week access card system
- 8) Protect the water quality of all the City lakes especially "Patricia Lake"
- 9) Cooperate and coordinate better with all appropriate organizations and agencies near the City of Boiling Spring Lakes especially the Brunswick County School System
- 10) Expand and improve the existing Community Center

#### Community and Citizen Input on Parks, Recreation and Open Space Needs

#### and Priorities—Public Forums Specifically (3) to Discuss the

#### Redevelopment of the Robert Muse Memorial Park

Direct community and citizen input was generated and received at three (3) public forums conducted on February 17, 2018, February 21, 2018 and March 4, 2018 specifically to consider and discuss possible improvements to and redevelopment of the Robert Muse Memorial Park. The February 17, 2018 meeting started at 11:00 am with ten (10) participants in attendance and was held under the picnic shelter at the Robert Muse Memorial Park. The February 21, 2018 meeting started at 6:00 pm with three (3) participants and six (6) members of the Parks and Recreation Advisory Board in attendance and was held at the City of Boiling Spring Lakes City Hall Council Chambers. The March 4, 2018 meeting started at 11:00 am with ten (10) participants in attendance at 11:00 am with ten (10) participants.

Here is an anonymous summary of the information generated, discussed and collected at the three (3) Public Forums in a non-priority listing:

#### **RECORDED COMMENTS**

## ✤ LAND ACQUISITION

- No specific comments received
- PROGRAMS AND SERVICES
  - Provide programs for computers, cooking and first aid

## \* AREAS AND FACILITIES

- Need general park lights
- Needs lights for the basketball court
- Provide electrical outlets in the picnic shelters
- Need a walking/running track around the park grounds
- Install lights for the walking/running trail
- Need a walking/running path that allows leashed pets
- Allow dogs in the park
- Provide a dog "poop" bag disperser
- Provide bench swings
- Provide a plastic playground rather than a metal playground
- Provide playground surfacing other than sand
- Need a tire swing
- Provide a pickleball court
- Provide a "tree house"
- Provide water fountains
- Install a merry-go-round
- Install a "see saw"
- Install security cameras
- Establish an area for flowers to be planted and maintained
- Provide horseshoe pits

#### ✤ POLICY AND PROCEDURE CONSIDERATIONS

- Keep all dogs out of the park
- Keep "poop" bags out of the park

#### ✤ PERSONNEL CONSIDERATIONS

- No specific comments received
- ✤ GENERAL COMMENTS
  - Keep the "whirl-a-round"

#### Key comments and recommendations from this public meeting in a nonpriority order are the need to:

- 1) Construct a lighted walking and running trail in the park
- 2) Install general security lights throughout the park
- 3) Remove the existing sand playground surfacing and replace it with an alternative surfacing material
- 4) Construct a pickleball court

- 5) Provide a water fountain in the park
- 6) Consider the practicality and feasibility of allowing leashed dogs in the park and/or a dog park area within the park
- 7) Install lights for the basketball court

The information received at these meetings was utilized to provide an initial understanding and assessment of the specific expressed parks, recreation and open space needs and priorities of the citizens of the City of Boiling Spring Lakes. This input from the City of Boiling Spring Lakes citizens and residents was then analyzed and synthesized along with other information to provide guidance and direction in the establishment of the final *City of Boiling Spring Lakes 2018 – 2023 Parks, Recreation and Open Space Master Plan*.

#### Community and Citizen Input on Parks, Recreation and Open Space Needs

# and Priorities—Interviews with Key Stakeholders (7)

A purposive and deliberate sample of City of Boiling Spring Lakes stakeholders was selected and each individual was interviewed regarding his/her opinions concerning parks, recreation and open space needs and priorities. Those interviewed were: Ms. Sheila Roberts, CPL John Thomas, Pastor John Roy, Ms. Kim Rowe, Ms. Karin Conner, Ms. Susan Whitley and Mr. Jim Fish.

The interviewees were individually asked to address the following questions:

- 1. How is the Parks and Recreation Department doing now? Address programs, services, structure, accessibility, even maintenance—good and bad points.
- 2. What should the Parks and Recreation Department be focusing on in the future? Address programs, services, structure, accessibility even maintenance—good and bad points. What is your vision for the department for the next 5 years? Where do we need more parks, facilities, and open spaces? What types of programs, services, areas and facilities should the department offer?
- 3. If you were the crown monarchy for a day, had absolute authority to accomplish anything you wanted and had all the money available that you needed, what would be the five (5) things you would like to see the City doing in terms of parks, recreation and open space that it is either not doing now or could be doing better in terms of programs, services, areas and facilities?
- 4. Is there anything else you would like to add?



The input from the Interviews was then analyzed and synthesized to provide guidance and direction in the establishment of the final *City of Boiling Spring Lakes* 2018 – 2023 Parks, Recreation and Open Space Master Plan.

Here is an anonymous summary of the information generated, discussed and collected during the Interview sessions in a non-priority listing:

#### **4** RECORDED COMMENTS

#### ✤ LAND ACQUISITION

- City needs to acquire land suitable for a true comprehensive and multi-functional recreation center complete with a gymnasium, swimming pool, exercise room, fitness room, meeting space, offices and indoor track facility
- Acquire land on 50 Lakes Drive suitable for a park focused on youth

#### PROGRAMS AND SERVICES

- Need to match all parks and recreation programs and services to the City demographics
- Ensure public access to all City and County services and programs by providing individuals in need free public transportation to these services and programs
- Continue and expand programs and activities for senior citizens
- Provide corn hole activities for senior citizens
- Provide walking trails for all citizens especially senior citizens
- Need adult playgrounds
- Need additional programs for teens and families with kids
- Provide an outdoor exercise area for senior citizens such as a pars course with fitness stations
- Provide outdoor group activities such as festival events for all residents especially senior citizens
- Provide music therapy programs for senior citizens
- Provide pickleball for senior citizens
- Provide volunteer opportunities for all residents especially senior citizens
- Provide bocce ball for senior citizens
- Need to form an exercise support group

#### \* AREAS AND FACILITIES

- Need lighted safe sidewalks, paths and trails for walking, hiking and biking—a pedestrian and non-motorized vehicular transportation network
- Need mountain biking trails

- Need facilities that allow people of all ages to be active, to gather as a community and to exercise
- Need trails for walking, hiking and biking that connect public facilities
- Need a dog park
- Build "false ceilings" in all picnic shelters at the parks
- Expand the kitchen area in the community center
- Provide additional meeting space
- Provide outdoor gathering spaces for families and especially for senior citizens
- Provide a safe and enjoyable space for skateboarding possibly a skate park
- Provide a dock at Alton Lennon Park along the edge of the dam
- Need an indoor swimming pool
- All city parks need better and additional security and night lighting
- Need a master gardener to inspect all city parks and areas and recommend improvements to the general aesthetics and landscaping
- Need to do a better job of maintaining the existing park areas and facilities; stop using well water to irrigate and control the weeds
- Need to provide additional playground equipment and outdoor opportunities for youth
- Need to cleanup and stabilize the shoreline in the lake parks
- Need a location for teens to "hangout" with family and friends
- Provide organized activities for pre-teens and teens especially during the summer when school is out
- Organize "Game Days" at the parks
- Provide kayak rentals at the lakes with instructors available to teach kayaking skills
- Need a true Senior Center near an existing City Park such as the Community Center Park
- Need a larger and enhanced true community center
- Need to add lighting to streets within the City limits

#### ✤ POLICY AND PROCEDURE CONSIDERATIONS

- Not all City parks and recreation department areas and facilities may be ADA compliant
- Parks and Recreation Department staff seem to work well with other City and County departments and agencies but should consider expanding this cooperation

- Need for all City governmental groups to cooperate better and communicate better with each other to reduce the duplication of efforts; provide a couple of bigger events rather than so many small events
- Partner with the Brunswick County School System for use of the school facilities when not being used by the schools
- Coordinate with local daycare facilities and facilities serving persons with disabilities such as the Brunswick Interagency Program (BIP)
- Provide scholarships and/or waivers of program and services fees and charges for persons unable to pay the fees and charges themselves especially fitness related programs and services
- Rope off an area in the big lake just for kayaking, canoeing and paddle boarding
- City should make all public areas "tobacco free"

#### ✤ <u>PERSONNEL CONSIDERATIONS</u>

 Current staff is doing an excellent job, but the parks and recreation department needs more staff to provide the recreation and leisure programs and services the residents of Boiling Spring Lakes need and want

#### GENERAL COMMENTS

- Boiling Spring Lakes Community Center is a good facility with appropriate fees, good audio-visual equipment, a good kitchen, good workout area and other amenities but may need additional tables and chairs to accommodate large meetings or multiple groups needing to use the facility at the same time
- Parks and Recreation Department staff is excellent to work with as they are organized and responsive but may be a little under staffed
- City must do all possible to improve and maintain the water quality in the lakes in and around the city
- Ensure the water quality of the lakes in and around the City is high and the lakes are properly maintained and managed
- City needs to improve its external image and present itself better to the residents and the community
- All city parks lack "curb appeal"
- Need to promote an active lifestyle within the city

# Key comments and recommendations from the interviews in a non-priority order are the need to:

- 1) Acquire land for and provide a comprehensive, multi-purpose recreation center with a gymnasium, indoor swimming pool, fitness rooms, exercise rooms, a gathering space, meeting space and office space
- 2) Provide a comprehensive and multi-functional walking, hiking and biking transportation system
- 3) Expand and improve programs and services offered to senior citizens
- 4) Improve the maintenance of, aesthetics and security within the existing city park areas and facilities
- 5) Stabilize the shorelines within the lake parks and improve the safe swimming opportunities in the lakes
- 6) Improve cooperation and collaboration not only within the city but between the parks and recreation department and other community groups and organizations
- 7) Provide a dog park

#### Community and Citizen Input on Parks, Recreation and Open Space Needs

#### and Priorities—Focus Group

The Focus Group was formed from a purposive, deliberate sample of ten (10) City of Boiling Spring Lakes stakeholders—Ms. Michelle Diehl, Mr. Adrian Iapalucci, Ms. Tina Gyselinck, Mr. Dale Flaverney, Mr. Rob Warner, Mr. Eric Maynes, Mr. Elijah Cantrell, Ms. Verda Darrell, Mr. Bill Davis and Ms. Stefanie Hubble. The Focus Group members met on November, 2, 2017 and were led by Dr. Jim Herstine, Ph.D. The Focus Group members were collectively asked to address the following questions:

- 1) What do you think are the best/most successful programs, services, areas and facilities currently offered by the City of Boiling Spring Lakes Parks and Recreation Department?
- 2) What new programs, services, areas and facilities would you like to see the City of Boiling Spring Lakes Parks and Recreation Department offer in the future (think in terms of the next 5 years)?
- 3) What do you think are the major obstacles confronting the City of Boiling Spring Lakes Parks and Recreation Department in the future?
- 4) How should the City of Boiling Spring Lakes pay for these additional programs, services, areas and facilities?
- 5) What do you think are the 10 most important issues in terms of programs, services, areas and facilities the City of Boiling Spring Lakes Parks and Recreation Department must address in the future?

The input from the Focus Group was then analyzed and synthesized to provide guidance and direction in the establishment of the final *City of Boiling Spring Lakes* 2018 – 2023 Parks, Recreation and Open Space Master Plan.

Here is an anonymous summary of the information generated, discussed and collected at the Focus Group session in a non-priority listing:

#### RECORDED COMMENTS

#### \* BEST/MOST SUCCESSFUL PROGRAMS AND SERVICES

- ADA compliance
- Trunk or Treat special event
- Fishing pier
- Swimming in the park lakes
- Senior citizen programs and services
- After School program
- Summer camps
- Special events at the lakes
- Community events
- Fitness center in the Community Center
- Park aesthetics
- Playground surfacing at parks

#### NEW PROGRAMS AND SERVICES

- Provide computer and technology programs and services for senior citizens
- Schedule programs and services after 5 pm for working folks
- Install a 24-hour card system at the Community Center allowing members to access the building at any time of the day or night
- Provide support groups
- Provide swimming classes
- Offer planned events such as disc golf tournaments and frisbee golf tournaments
- Provide programs for all ages to include toddlers, teenagers, 20 to 30-year-old residents and 30 to 40-year-old residents
- Provide a "Mommy and Me" program for toddlers
- Provide music programs for toddlers
- Offer additional Friday night music programs
- Offer water safety courses

#### ✤ <u>NEW AREAS AND FACILITIES</u>

- Construct a swimming pool
- Construct sidewalks
- Install walking and biking paths along all roads
- Proper American with Disability Act (ADA) surfacing under playground equipment
- Construct a new Community Center on the east side of NC Highway 87 with an indoor track, a pool, a multi-purpose gymnasium, an outdoor track and athletic fields
- Convert the existing Community Center into a Senior Center
- Construct bocce ball courts and pickleball courts
- Construct a skateboard park
- Install lights on all outdoor basketball and tennis courts at the Robert Muse Memorial Park
- Construct a mini-golf course
- Construct an outdoor amphitheater
- Install water fountains in all parks
- Install kayak racks at the lakes
- Provide walking trails in the parks
- Construct a dog park
- Replace the portable restrooms at the parks with permanent public restrooms with bathrooms, showers and changing rooms
- Construct a bike path along NC Highway 87

#### <u>NEW POLICY AND PROCEDURE CONSIDERATIONS</u>

- Commit to making Boiling Spring Lakes a pedestrian and bike friendly community
- Negotiate and collaborate with the North Carolina Nature Conservancy to gain access to their lands in and around the city
- Ensure all programs and services in compliance with ADA and Universal Design principles and standards
- Improve program and services advertising and publicity by starting a newsletter or a Facebook home page
- Provide structured supervision at the lakes
- Solicit sponsorships from local businesses, Brunswick County business and Brunswick Community College
- Reach out to the community for volunteers
- Connect the city parks and lakes
- Hire more parks and recreation department permanent staff

#### ✤ OBSTACLES TO ACCOMPLISHMENT OF RECOMMENDATIONS

- Available funding
- Budget constraints
- Liability issues
- Different perspectives and visions (seniors vs youth and teens)
- Lack of communication between difference perspectives
- Lack of communication between the City officials and the citizens
- Lack of volunteers
- City ordinances such as the Uniform Development Ordinance
- High amount of traffic on NC Highway 87
- Safely crossing NC Highway 87

#### POTENTIAL METHODS FOR FUNDING THE RECOMMENDATIONS

- Grants
- Impact fees
- Fund-raising events
- Increase taxes
- User fees
- Public/Private partnerships
- Gifts and donations
- Foundations
- General Obligation bonds

# Key comments and top ten (10) recommendations from the Focus Group regarding the most critical issues in a non-priority order are the need to:

- 1) Provide public restrooms with bathrooms, showers, changing rooms and water fountains at all parks
- 2) Install lights on the outdoor basketball and tennis courts at Robert Muse Memorial Park
- Construct a new comprehensive, multi-purpose, multi-functional Community Center with an indoor pool, gymnasium, indoor track, outdoor track, athletic fields, bocce ball courts and pickleball courts
- 4) Construct walking and biking paths, lanes and sidewalks along all roads in Boiling Spring Lakes but especially NC Highway 87
- 5) Negotiate with the North Carolina Nature Conservancy to allow residents access to their lands in and around the City of Boiling Spring Lakes and seek sponsorships with local city businesses and Brunswick County businesses and Brunswick Community College
- 6) Provide safe and easy connections between all city areas, facilities, parks and lakes

- 7) Provide additional and innovative programs, services, events and activities for all ages especially teenagers to include but not limited to offering mini-golf and skateboarding lessons and classes and toddlers to include but not limited to "Mommy and Me" events and music programs
- 8) Improve marketing and advertising for programs, services, events and activities to include a regular newsletter and Facebook
- 9) Construct an outdoor amphitheater and outdoor programs and events
- 10) Increased parks and recreation department professional staff



# Community and Citizen Input on Parks, Recreation and Open Space Needs

#### and Priorities—2017 Parks and Recreation Needs Assessment Survey

A survey instrument entitled "City of Boiling Spring Lakes Parks and Recreation Needs Assessment" was developed and administered through a combined effort by the City of Boiling Spring Lakes Parks and Recreation Advisory Board and Mary Green—City of Boiling Spring Lakes Parks and Recreation Director. The survey instrument opened with the following: "The City of Boiling Spring Lakes Board of Commissioners, Parks and Recreation Advisory Board and Parks and Recreation Department staff are committed to sustaining and enhancing the overall quality of life for the citizens of Boiling Spring Lakes. The provision and operation of public parks, recreation and open space programs, services, areas and facilities are important components of the City's immediate and long-range planning efforts. With this in mind, we need your input and assistance by completing this needs assessment survey! Information gathered here will be used to create the City's 2018 – 2023 Parks, Recreation and Open Space Master Plan. Please take a few minutes to answer the following questions. PLEASE COMPLETE AND RETURN THE SURVEY BY DECEMBER 1, 2017!!!!

Thank you for your cooperation and assistance in helping us sustain and improve our services!!!!!



The survey instrument was distributed electronically via "Survey Monkey" and made available to all residents of the City of Boiling Spring Lakes. The completion date for the survey was extended from December 1, 2017 to January 1, 2018 to give more citizens the opportunity to respond. A total of 224 completed surveys (210 via Survey Monkey and 14 via hard copies) were collected representing a response rate of approximately 5% *of the* official 2010 US census population for the City of Boiling Spring Lakes (5,372). This response rate gives the survey results an acceptable degree of statistical accuracy. The survey results provided a confirmation of the community's desires/wants/needs for parks, recreation and open space programs, services, areas and facilities as expressed in the public meetings, interviews and focus group.



Ninety-six (96) percent of the respondents stated they "Resided within the City of Boiling Spring Lakes City limits." Eighty-three (83) percent of the respondents stated

they were a "Full-Time/Permanent Resident; own my home/place of residence." When asked "How long have you resided in Boiling Spring Lakes?", 16% responded "less than 2 years"; 13% responded, "at least 2 years but less than 5"; 17% responded "at least 5 years but less than 10"; 24% responded, "at least 10 years but less than 15"; 13% responded "at least 15 years but less than 20"; and, 17% responded "20 years or longer". Thirty-one (31) percent of the respondents were "Male" and sixty-nine (69) percent were "Female." When asked, "Which of the following best describes your household?" 41% responded, "Couple with children at home"; 21% responded, "Retired, no children at home"; 20% responded, "Couple with no children at home"; 7% responded, "Single with children at home"; 6% responded "Single with no children at home"; and, 5% responded "Other." The data from the survey was analyzed and synthesized along with other information to provide guidance and direction in the establishment of the final *City of Boiling Spring Lakes 2018 – 2023 Parks, Recreation and Open Space Master Plan*.

The information discussed and collected from the survey data is summarized below:

#### / INPUT IDENTIFICATION—PROGRAMS, ACTIVITIES AND SERVICES

- When asked "Which of the following recreational programs, services, events and activities <u>offered by the City of Boiling Spring Lakes</u> have you or any members of your household participated in during the last 12 months? (<u>Q10</u>) (MARK ALL THAT APPLY)," a tally of the survey responses reveals the top eleven (11) responses are:
  - 1) Summer Concert Series—59 responses
  - 2) Pancake Breakfast Fundraiser—51 responses
  - 3) Disc Golf—33 responses
  - 4) Senior Lunch—25 responses
  - 5) Blood Drive—24 responses
  - 6) After School Program—21 responses
  - 7) Summer Camp—21 responses
  - 8) Trips and Excursions—19 responses
  - 9) Out of School Day Activity—17 responses
  - **10)** Beginning Yoga—16 responses
  - 11) Fit for Life Exercise Class—16 responses

These responses indicate City of Boiling Spring Lakes residents have been most likely to participate in large-scale community and family events, youth activities and health and wellness programs and services. The number of respondents selecting each of the listed options is included in **Appendix**—**F**.

- When asked "What NEW programs/services/activities would you like to see offered by the City of Boiling Spring Lakes in the future that are currently not provided by the City of Boiling Spring Lakes? (Q11) (MARK ALL THAT APPLY)," a tally of the survey responses reveals the top twelve (12) responses are:
  - 1) Walking Opportunities
  - 2) Hiking Opportunities
  - 3) Kayaking
  - 4) Biking Opportunities
  - 5) Swimming Lessons/Classes
  - 6) Art Classes
  - 7) Cooking Classes
  - 8) Exercise Classes
  - 9) Fishing Clinics
  - **10) Standup Paddleboarding**
  - **11) Senior Trips**
  - 12) Pickleball

Program/Service/Activity	Percentage of Respondents
Walking Opportunities	65%
Hiking Opportunities	57%
Kayaking	51%
Biking Opportunities	49%
Swimming Lessons/Classes	46%
Art Classes	42%
Cooking Classes	40%
Exercise Classes	33%
Fishing Clinics	31%
Standup Paddleboarding	31%
Senior Trips	27%
Pickleball	24%

These responses indicate City of Boiling Spring Lakes residents are most interested in programs, services, events and activities involving walking, hiking and biking; water related activities such as kayaking and fishing; and, classes for adults and senior citizens. The number of respondents selecting each of the listed options is included in **Appendix**— **G**.







- When asked the open ended question "In your opinion, what are the five (5) most important <u>NEW Recreational Programs, Services, Events,</u> <u>and Activities</u> the City of Boiling Spring Lakes needs to provide in the future", (<u>Q12</u>) a tally of the survey responses reveals the top five (5) responses are:
  - 1) Walking, Hiking, Jogging and Biking Opportunities
  - 2) Arts and Crafts Classes and Opportunities
  - 3) Exercise and Fitness Classes and Opportunities
  - 4) Swimming Lessons and Classes
  - 5) Kayaking, Standup Paddleboarding Classes and Opportunities

The responses to this question confirm the responses to the previous question and indicate an expressed desire/want/need by the residents of the City of Boiling Spring Lakes for walking, hiking, jogging and biking opportunities; arts and crafts opportunities; exercise and fitness classes and opportunities; and indoor and outdoor water-related activities and opportunities.

#### INPUT IDENTIFICATION—FUNDING PROGRAMS, ACTIVITIES AND SERVICES

- When asked "Would you support the funding of these NEW recreational programs/services/events/activities through private sources and/or grants; through a property tax increase; and, through a bond referendum", (Q13, Q14 and Q15) the specific responses are:
  - 72% responded "Yes" and 25% responded "Maybe" they would support the funding through private sources and/or grants—97%
  - 33% responded "Yes" and 42% responded "Maybe" they would support the funding through a property tax increase—75%
  - 45% responded "Yes" and 39% responded "Maybe" they would support the funding through a bond referendum—84%





Funding Source	Percentage of "Yes" Respondents
Private Sources and/or Grants	72%
Bond Referendum	45%
Property Tax Increase	33%

These responses provide an excellent window into the funding aspirations of the residents of the City of Boiling Spring Lakes for any new programs, services, events and activities provided by the City. Only 3% of the respondents oppose funding through private sources and/or grants. Only 25% of the respondents oppose funding through a property tax increase. Moreover, only 16% of the respondents oppose funding through a bond referendum. This opens the possibility for the City to pay for any new programs, services and activities through private sources and/or grants; through a property tax increase; and, pursuing a park, recreation and open space bond referendum. This gives the City significant budgetary leeway and leaves open multiple funding options and sources.

#### **INPUT IDENTIFICATION—FACILITIES AND PARKS**

- When asked "Which of the following City of Boiling Spring Lakes recreational facilities/areas/parks have you or any members of your household visited or used in the last 12 months? (Q16) (MARK ALL THAT APPLY)", the specific responses are:
  - 75% visited or used the Community Center
  - 13% visited or used the Community Garden •
  - 48% visited or used Alton Lennon Park ٠
  - 83% visited or used Spring Lake Park
  - 20% visited or used Robert Muse Memorial Park
  - 5% visited or used Charles Schneiders Park
  - 22% visited or used Mirror Lake Park .
  - 10% visited or used Seminole Lake Park
  - 31% visited or used North Lake Park
  - 21% visited or used the Cougar Country Golf Course

Facilities, Areas and Parks	Percentage of Respondents
Spring Lake Park	83%
Community Center	75%
Alton Lennon Park	48%
North Lake Park	31%
Mirror Lake Park	22%
Cougar Country Disc Golf	21%
Robert Muse Memorial Park	20%
Community Garden	13%
Seminole Lake Park	10%
Charles Schneiders Park	5%

## PARKS, RECREATION AND OPEN SPACE MASTER PLAN

- When asked "Which of the following new recreational facilities/areas/parks would you like to see the City of Boiling Spring Lakes offer or expand in the future? (<u>Q17</u>) (MARK ALL THAT APPLY)", a tally of the survey responses reveals the top ten (10) responses are:
  - 1) Sidewalks/Pedestrian Lanes—136 responses
  - 2) Indoor Swimming Pool—129 responses



- 3) Bike Lanes—126 responses
- 4) Hiking Trails/Paths—120 responses
- 5) Dog Park—101 responses
- 6) Outdoor Swimming Pool—93 responses
- 7) Teen Center—85 responses
- 8) Public Restrooms—72 responses
- 9) Splash Pad—70 responses
- 10) Water Access Sites/Facilities—64 responses

Facility/Area/Park	Percentage of Respondents
Sidewalks/Pedestrian Lanes	61%
Indoor Swimming Pool	56%
Bike Lanes	56%
Hiking Trails/Paths	54%
Dog Park	45%
Outdoor Swimming Pool	42%
Teen Center	38%
Public Restrooms	32%
Splash Pad	31%
Water Access Sites/Facilities	29%

These responses exhibit a strong tendency towards outdoor related, fitness and health focused recreational facilities, areas and parks. The responses identify both the desire/need/want for indoor (an indoor swimming pool) and outdoor recreational facilities (bike lanes, pedestrian lanes/crosswalks, hiking trails and boating access). Almost all the top responses are active recreation opportunities and experiences (hiking, walking, biking, swimming, boating, etc.) as opposed to passive recreation opportunities and experiences. The number of respondents selecting each of the listed options is included in **Appendix—H**.

- When asked the open ended question "In your opinion, what are the five (5) most important <u>NEW</u> Recreational Facilities/Areas/Parks the City needs to provide?", (<u>Q18</u>) a tally of the survey responses reveals the top eight (8) responses are:
  - Sidewalks, Walking Paths and Bike Lanes/Paths
  - Multi-Purpose Recreation Center with Pool and Gymnasium
  - Dog Park
  - Splash Pad
  - Teen Center
  - Public Restrooms
  - Pickleball Courts
  - Disc Golf Course

The responses confirm the responses to the previous question and indicate an expressed desire/want/need by the residents of the City of Boiling Spring Lakes for active exercise, fitness, aquatic related and health related recreational facilities, areas and parks.

#### INPUT IDENTIFICATION—FUNDING FACILITIES, AREAS AND PARKS

- When asked "Would you support the funding of these New Recreational Facilities/Areas/Parks through private sources and/or grants; through a property tax increase; and, through a bond referendum", (<u>Q19, Q20 and</u> <u>Q21</u>) the specific responses are:
  - 75% responded "Yes" and 22% responded "Maybe" they would support the funding through private sources and/or grants—97%
  - 40% responded "Yes" and 36% responded "Maybe" they would support the funding through a property tax increase—76%
  - 49% responded "Yes" and 36% responded "Maybe" they would support the funding through a bond referendum—85%

Funding Source	Percentage of "Yes" Respondents
Private Sources and/or Grants	75%
Bond Referendum	49%
Property Tax Increase	40%

Mirroring the responses to funding new recreational programs/services/events/activities, the responses to the questions regarding funding new recreational facilities/areas/parks provide another excellent window into the funding aspirations of the residents of the City of Boiling Spring Lakes for any new recreational facilities, areas and parks provided by the City in the future. As with the other funding questions, a property tax increase was the only option not supported by nearly fifty percent (50%) of the respondents. This is very important information for the City administrators to have available and opens the possibility for the City to pay for any new recreational facilities, areas and parks through private sources and/or grants and pursuing a parks, recreation and open space bond referendum. Only 3% of the respondents responded "No" regarding private sources and/or grants and only 15% of the respondents responded "No" regarding a bond referendum. Moreover, only 24% of the respondents responded "No" regarding a property tax increase. These responses are very encouraging and give the City significant budgetary flexibility and leaves open multiple funding options and sources including an all-inclusive parks, recreation and open space bond referendum.



## RATINGS REGARDING VARIETY, QUALITY OF PROGRAMS/SERVICES/EVENTS/ACTIVITIES, FEES, AND QUALITY OF INSTRUCTORS, AND THE LOCATION, QUALITY, MAINTENANCE AND AESTHIC APPEAL OF FACILITIES/AREAS/PARKS

Survey respondents were also asked to rate how satisfied they were with the City of Boiling Spring Lakes Parks and Recreation Department in six (6) areas: "variety of programs/services/activities"; "quality of programs/services/activities"; "program/services/activity fees"; "quality of the instructors."; "location of the facilities/areas/parks"; and, "quality of the facilities/areas/parks". Things that stand out in the results for these questions are: 1) none of the six areas received a considerable number of "Dissatisfied" or "Very Dissatisfied" responses (percentages ranged from 0% - 6%); 2) only one of the areas (Quality of Instructors) received a considerable number of "Do Not Know" responses (29%). The "Do Not Know" response percentage for "Quality of Instructors" indicates respondents who have never participated in any of the programs, services and activities offered by the Department and in general are non-users of Department programs, services and activities. This rating may also represent individuals the Department is not reaching with current program, service and activity offerings due to a lack of publicity and awareness.

#### **INPUT IDENTIFICATION—PROGRAMS/SERVICES/EVENTS/ACTIVITIES VARIETY**

When asked "How satisfied are you with the VARIETY of programs/services/events/activities offered by the Boiling Spring Lakes Parks and Recreation Department?", (Q22) the responses are:

- Very Dissatisfied—5%
- Dissatisfied—10%
- Neutral—35%
- Satisfied—33%
- Very Satisfied—10%
- Do Not Know/I Have No Opinion—7%

<u>Seventy-eight percent (78%) of the respondents</u> feel "Neutral", "Satisfied" or "Very Satisfied" with the variety of programs/services/events/activities offered by the City of Boiling Spring Lakes Parks and Recreation Department.

Rating on VARIETY of Programs/Services/Events/Activities	Percentage of Respondents
Neutral	35%
Satisfied	33%
Very Satisfied	10%
Dissatisfied	10%
Do Not Know	7%
Very Dissatisfied	5%

**INPUT IDENTIFICATION—REASONS FOR DISSATISFACATION** 

- When asked the open ended question "Why are you dissatisfied with the VARIETY of programs/services/events/activities offered by the City of Boiling Spring Lakes Parks and Recreation Department", (Q23) the most frequent responses are:
  - Not enough programs and activities for kids and teens
  - Need a dog park
  - Need a gymnasium with an indoor pool
  - There are too many programs for senior citizens and not enough for young adults and working people
  - There are no environmental programs

A full listing of responses to this question is included in Appendix—I.



#### ✓ INPUT IDENTIFICATION—PROGRAMS/SERVICES/EVENTS/ACTIVITY QUALITY

When asked "How satisfied are you with the QUALITY of programs/services/events/activities offered by City of Boiling Spring Lakes Parks and Recreation Department?", (Q24) the responses are:

- Very Dissatisfied—3%
- Dissatisfied—8%
- Neutral—32%
- Satisfied—35%
- Very Satisfied—14%
- Do Not Know/I Have No Opinion—8%



<u>Eighty-one percent (81%) of the respondents</u> feel "Neutral", "Satisfied" or "Very Satisfied" with the overall quality of programs/services/events/activities offered by the City of Boiling Spring Lakes Parks and Recreation Department.

Rating on QUALITY of	Percentage of Respondents
Programs/Services/Activities	
Satisfied	35%
Neutral	32%
Very Satisfied	14%
Do Not Know	8%
Dissatisfied	8%
Very Dissatisfied	3%

**INPUT IDENTIFICATION—REASONS FOR DISSATISFACATION** 

- When asked the open ended question "Why are you dissatisfied with the QUALITY of programs/services/activities offered by the City of Boiling Spring Lakes Parks and Recreation Department", (Q25) the most frequent responses are:
  - Programs are not adequately advertised and marketed
  - There are not enough programs for kids and teens
  - Offer programs during times working people can participate
  - Improve the summer camp
  - Community Center is too small and operated primarily for and by senior citizens
  - Quality of programs is not the issue: quantity is the issue

A full listing of responses to this question is included in **Appendix—J.** 

- ✓ INPUT IDENTIFICATION—SATISFACTION WITH FEES CHARGED FOR THE <u>PROGRAM/SERVICES/EVENTS/ACTIVITIES</u>
  - When asked "How satisfied are you with the fees charged for the programs/services/events/activities offered by City of Boiling Spring Lakes Parks and Recreation Department?", (Q26) the responses are:
    - Very Dissatisfied—4%
    - Dissatisfied—3%
    - Neutral—24%
    - Satisfied—34%
    - Very Satisfied—22%
    - Do Not Know/I Have No Opinion—13%



<u>Eighty percent (80%) of the respondents</u> feel "Neutral", "Satisfied" or "Very Satisfied" with the City of Boiling Spring Lakes Parks and Recreation Department program/services/event/activity fees.

Rating on FEES	Percentage of Respondents
Satisfied	34%
Neutral	24%
Very Satisfied	22%
Do Not Know	13%
Very Dissatisfied	4%
Dissatisfied	3%

- ✓ INPUT IDENTIFICATION—REASONS FOR DISSATISFACATION
  - When asked the open ended question "Why are you dissatisfied with the FEES CHARGED for the programs/services/events/activities offered by the City of Boiling Spring Lakes Parks and Recreation Department ", (Q27) the most frequent responses are:
    - The Community Center is too expensive
    - Resident fees should be discounted, and non-resident fees increased

A full listing of responses to this question is included in Appendix—K.

#### ✓ INPUT IDENTIFICATION—SATISFACTION WITH QUALITY OF INSTRUCTORS

- When asked "How satisfied are you with the QUALITY of the City of Boiling Spring Lakes Parks and Recreation Department Instructors?", (Q28) the responses are:
  - Very Dissatisfied—2%
  - Dissatisfied—1%
  - Neutral—25%
  - Satisfied—25%
  - Very Satisfied—14%
  - Do Not Know/I Have No Opinion—33%



<u>Sixty-four percent (64%) of the respondents</u> feel "Neutral", "Satisfied" or "Very Satisfied" with the quality of the City of Boiling Spring Lakes Parks and Recreation Department instructors. One reason for this lower rating could be associated with the relatively higher percentage of respondents who responded, "Do Not Know/I Have No Opinion" (33%).

Rating on QUALITY of INSTRUCTORS	Percentage of Respondents
Do Not Know	33%
Satisfied	25%
Neutral	25%
Very Satisfied	14%
Dissatisfied	2%
Very Dissatisfied	1%

- ✓ INPUT IDENTIFICATION—REASONS FOR DISSATISFACATION
  - When asked the open ended question "Why are you dissatisfied with the QUALITY of the Boiling Spring Lakes Parks and Recreation Department Instructors", (Q29) the most frequent responses are:
    - One was uncoordinated and not a good leader
    - Quality of instructors is fine but need more offerings

A full listing of responses to this question is included in **Appendix—L.** 

✓ INPUT IDENTIFICATION—SATISFACTION WITH LOCATION OF FACILITIES/AREAS/PARKS

When asked "How satisfied are you with the LOCATION of the parks/areas/facilities provided by the City of Boiling Spring Lakes Parks and Recreation Department?", (Q30) the responses are:

- Very Dissatisfied—4%
- Dissatisfied—9%
- Neutral—23%
- Satisfied—43%
- Very Satisfied—16%
- Do Not Know/I Have No Opinion—5%

<u>Eighty-two percent (82%) of the respondents</u> feel "Neutral", "Satisfied" or "Very Satisfied" with the location of the City of Boiling Spring Lakes Parks and Recreation Department facilities/areas/parks.

Rating on LOCATION of Facilities/Areas/Parks	Percentage of Respondents
Satisfied	43%
Neutral	23%
Very Satisfied	16%
Dissatisfied	9%
Do Not Know	5%
Very Dissatisfied	4%

- ✓ INPUT IDENTIFICATION—REASONS FOR DISSATISFACATION
  - When asked the open ended question "Why are you dissatisfied with the LOCATION of the facilities/areas/parks provided by the City of Boiling Spring Lakes Parks and Recreation Department? ", (Q31) the most frequent responses are:
    - There is no safe way for pedestrians to access many of the facilities, areas and parks—need sidewalks, walking paths and bike paths that connect the locations
    - Community Center is on the wrong side of NC Highway 87
    - Community Center is too small
    - Need a dog park
    - Need facilities in the Fifty Lakes Drive area

A full listing of responses to this question is included in **Appendix**—**M**.

#### ✓ INPUT IDENTIFICATION—QUALITY OF FACILITIES/AREAS/PARKS

- When asked "How satisfied are you with the QUALITY of facilities/areas/parks offered by the City of Boiling Spring Lakes Parks and Recreation Department?", (Q32) the responses are:
  - Very Dissatisfied—3%
  - Dissatisfied—10%
  - Neutral—20%
  - Satisfied—47%
  - Very Satisfied—13%
  - Do Not Know/I Have No Opinion—7%

<u>Eighty percent (80%) of the respondents</u> feel "Neutral", "Satisfied" or "Very Satisfied" with the quality of the City of Boiling Spring Lakes Parks and Recreation Department facilities/areas/parks.

Rating on QUALITY of Facilities/Areas/Parks	Percentage of Respondents
Satisfied	47%
Neutral	20%
Very Satisfied	13%
Dissatisfied	10%
Do Not Know	7%
Very Dissatisfied	3%

- ✓ INPUT IDENTIFICATION—REASONS FOR DISSATISFACATION
  - When asked the open ended question "Why are you dissatisfied with the QUALITY of the facilities/areas/parks provided by the City of Boiling Spring Lakes Parks and Recreation Department?", (<u>Q33</u>) the most frequent responses are:
    - Disc golf course needs 9 more holes
    - Parks are always trashed; cigarette butts everywhere
    - Gym is low quality for the price
    - Community Center needs to be enlarged, gym equipment upgraded, and gym enlarged
    - Need water fountains at the courts
    - Parks are quite often run down, and things are broken
    - Replace the Port-a-Johns with permanent public restrooms
    - Would like to see more playgrounds and other park improvements and upgrades

A full listing of responses to this question is included in **Appendix**—**N**.

#### ✓ INPUT IDENTIFICATION—MAINTENANCE OF FACILITIES/AREAS/PARKS

- When asked "How satisfied are you with the MAINTENANCE of the facilities/areas/parks provided by the City of Boiling Spring Lakes Parks and Recreation Department?", (Q34) the responses are:
  - Very Dissatisfied—3%
  - Dissatisfied—7%
  - Neutral—24%
  - Satisfied—41%
  - Very Satisfied—19%
  - Do Not Know/I Have No Opinion—6%

<u>Eighty-four percent (84%) of the respondents</u> feel "Neutral", "Satisfied" or "Very Satisfied" with the maintenance of the City of Boiling Spring Lakes Parks and Recreation Department facilities/areas/parks.

Rating MAINTENANCE of	Percentage of Respondents
Facilities/Areas/Parks	
Satisfied	41%
Neutral	24%
Very Satisfied	19%
Dissatisfied	7%
Do Not Know	6%
Very Dissatisfied	3%

- ✓ INPUT IDENTIFICATION—REASONS FOR DISSATISFACATION
  - When asked the open ended question "Why are you dissatisfied with the MAINTENANCE of the facilities/areas/parks provided by the City of Boiling Spring Lakes Parks and Recreation Department?", (Q35) the most frequent responses are:
    - Parks are trashy and not clean nor well maintained
    - Walking trails are not well maintained or marked
    - A full listing of responses to this question is included in **Appendix—O.**
- ✓ INPUT IDENTIFICATION—AESTHETIC APPEAL OF FACILITIES/AREAS/PARKS
  - When asked "How satisfied are you with the AESTHETIC APPEAL of the facilities/areas/parks provided by the City of Boiling Spring Lakes Parks and Recreation Department?", (Q36) the responses are:
    - Very Dissatisfied—2%
    - Dissatisfied—10%
    - Neutral—26%
    - Satisfied—43%
    - Very Satisfied—15%
    - Do Not Know/I Have No Opinion—4%

# PARKS, RECREATION AND OPEN SPACE MASTER PLAN

<u>Eighty-four percent (84%) of the respondents</u> feel "Neutral", "Satisfied" or "Very Satisfied" with the aesthetic appeal of the City of Boiling Spring Lakes Parks and Recreation Department facilities/areas/parks.

Rating on AESTHETIC APPEAL of Facilities/Areas/Parks	Percentage of Respondents
Satisfied	43%
Neutral	26%
Very Satisfied	15%
Dissatisfied	10%
Do Not Know	4%
Very Dissatisfied	2%

#### ✓ INPUT IDENTIFICATION—REASONS FOR DISSATISFACTION

- When asked the open ended question "Why are you dissatisfied with the AESTHETIC APPEAL of the facilities/areas/parks provided by the City of Boiling Spring Lakes Parks and Recreation Department?", (Q37) the most frequent responses are:
  - Parks look bland and plain
  - See dead plants
  - Overgrown grass
  - Parks are trashy
  - Lack of colorful landscaping
  - Portable restrooms are unsightly
  - Lack of proper signage
  - Lack of proper night lighting
  - Parks look rundown

A full listing of responses to this question is included in **Appendix**—**P**.



## <u>RATINGS REGARDING VARIETY, QUALITY OF</u> <u>PROGRAMS/SERVICES/ACTIVITIES, FEES, INSTRUCTORS,</u> <u>LOCATION, QUALITY, MAINTENANCE AND AESTHETIC APPEAL OF</u> <u>FACILITIES/AREAS/PARKS</u>

The responses to these questions indicate that the residents of City of Boiling Spring Lakes are satisfied with the: 1) Variety of programs, services, events and activities offered. 2) Quality of the programs, services and activities offered. 3) Fees charged for the programs, services and activities offered. 4) Quality of the instructors for the program, services and activities offered. 5) Location of the facilities, areas and parks. 6) Quality of the facilities, areas and parks. 7) Maintenance of the facilities, areas and parks. 8) Aesthetic appeal of the facilities, areas and parks. Satisfaction levels range from 64% for the quality of the instructors to 84% for the maintenance and aesthetic appeal of facilities, areas and parks. The relatively low 64% positive response rate for the quality of instructors can mainly be attributed to the relatively substantial number of "Do Not Know/I Have No Opinion" responses to this question (33%).

- When asked "Please indicate how often you or any member of your household visit/use any facility/area/park operated by the City of Boiling Spring Lakes Parks and Recreation Department (MARK ONLY ONE)", (Q38) the responses are:
  - Daily—18 responses
  - A Few Times a Week—70 responses
  - Once a Week—29 responses
  - A Few Times a Month—31 responses
  - Once a Month—19 responses
  - A Few Times a Year—39 responses
  - Once a Year—7 responses
  - Never—5 response

Frequency of Visitation/Use of	Percentage of
Facility/Area/Park	Respondents
A Few Times a Week	33%
A Few Times a Year	18%
A Few Times a Month	14%
Once a Week	13%
Once a Month	9%
Daily	8%
Once a Year	3%
Never	2%

#### ✓ INPUT IDENTIFICATION—REASONS FOR LACK OF VISITATION/USE

- When asked the open ended question "If you answered "Once a month", "Once a year" or "A few times a year" to the visitation/use question, what would get you to visit/use facilities/areas/parks operated by the City of Boiling Spring Lakes more frequently?", (Q39) the most frequent responses are:
  - Expand hours of operation at the Community Center
  - More dog friendly parks and a Dog Park
  - Public restrooms at the parks
  - Night lighting at the parks
  - Better advertising of programs, services, events and activities

A full listing of responses to this question is included in **Appendix**—**Q**.

- When asked the open ended question "If you answered "Never" to the visitation/use question, what would get you to visit/use facilities/areas/parks operated by the City of Boiling Spring Lakes more frequently?", (Q40) the responses are:
  - The courts have no lights for night use
  - Work schedule does not allow use of the facilities, areas and parks
  - Quality of the parks is poor

A listing of responses to this question is included in Appendix—R.

The responses to this question provide valuable information regarding the current reasons why residents do not visit City facilities, areas and parks more often and information that can be utilized by the City of Boiling Spring Lakes Parks and Recreation Department staff to eventually increase resident visitation to the City's facilities, areas parks in the future. The responses indicate more citizens would visit City facilities, areas and parks and those who currently visit the facilities, areas and parks would increase their visitation if: the facilities, areas and parks were available for night use, of a higher quality and better maintained.



- When asked "The City of Boiling Spring Lakes Parks and Recreation Department provides a range and variety of programs, services, events and activities. Using the scale below, please give the department an overall grade as to whether the programs, services, events and activities provided meet your needs. (MARK ONLY ONE)", (Q41) the responses are:
  - Poor—7% (14 responses)
  - Fair—14% (31 responses)
  - Average—35% (73 responses)
  - Good—38% (79 responses)
  - Excellent—6% (13 responses)

<u>79% of the respondents</u> gave the Department an overall grade of "Average", "Good" or "Excellent" in terms of whether the programs, events, activities and services meet his/her needs. That is an outstanding rating by the respondents! 6% rated the Department "Excellent." The highest rating was "Good" with 38%. Only 7% of the respondents rated the Department "Poor."

Rating on OVERALL QUALITY	Percentage of Respondents
Good	38%
Average	35%
Excellent	6%
Fair	14%
Poor	7%

Excellent

- ✓ INPUT IDENTIFICATION—REASONS FOR LACK OF AT LEAST "GOOD" RATING
  - When asked the open ended question "What would it take to raise your overall grade to at least "GOOD?", (<u>Q42</u>) the responses are:
    - Expand hours of operation
    - Provide pedestrian, bike and hiking paths and trails
    - Provide a comprehensive sidewalk system
    - Provide a dog park
    - Construct a multi-purpose, comprehensive recreation center
    - Market and advertise offerings better
    - More offerings for non-senior citizens

A full listing of responses to this question is included in **Appendix—S.** 

The responses to this question provide valuable information regarding methods the City of Boiling Spring Lakes Parks and Recreation Department staff can utilize to raise respondents' ratings from "Average" or below to "Good" or "Excellent". The responses indicate the ratings can be raised by: 1) Providing offerings early in the morning and later at night. 2) Providing biking and walking paths, trails, and sidewalks to the areas, facilities and parks. 3) Constructing a comprehensive multi-purpose, multi-functional recreation center. 4) Making more parks "dog friendly" and opening a dog park. 5) Providing a greater variety of offerings for youth, teens and young adults. 6) Advertising and marketing offerings better. 7) Providing lights at the parks and for the courts. 8) Providing more offerings for non-senior citizens. 10) Expanding the disc golf course to at least 18 holes.

For the next seven (7) survey questions, the respondents were asked to use the following scale to rate certain attributes— "1" indicates "Totally Disagree" and "7" indicates "Totally Agree":

• When asked to rate "The City of Boiling Spring Lakes is pedestrian friendly/a safe place to walk", only 23% of the respondents agreed with the statement (Selected 5, 6 or 7); (Q43A) the specific responses are:

Rating	Percentage of Respondents
1	37%
2	15%
3	16%
4	9%
5	10%
6	5%
7	8%



- ✓ INPUT IDENTIFICATION—REASONS FOR DISAGREEMENT
  - When asked "Why do you disagree with the statement that the City of Boiling Spring Lakes is pedestrian friendly?", (<u>Q43A1</u>) the most common responses are:
    - No sidewalks
    - No bike lanes

- No pedestrian paths
- No pedestrian crosswalks
- NC Highway 87 is not walker, biker or pedestrian friendly
- Insufficient safe sidewalks to walk on
- Lack of safe places to bike and walk
- Road speed limits are too high
- Busy, unsafe and narrow roads with no shoulders to walk on
- Too many unleashed dogs running free

THE OVERRIDING COMMENTS RELATED TO UNSAFE ROADS WITHOUT SIDEWALKS, BIKE LANES, PEDESTRIAN PATHS AND WIDE SHOULDERS!

A full listing of responses to this question is included in **Appendix—T.** 

When asked to rate "The City of Boiling Spring Lakes is bike friendly/a safe place to bike", only 16% of the respondents agreed with the statement (Selected 5, 6 or 7); (Q43B) the specific responses to are:

Rating	Percentage of Respondents
1	39%
2	16%
3	13%
4	16%
5	7%
6	4%
7	5%



#### ✓ INPUT IDENTIFICATION—REASONS FOR DISAGREEMENT

- When asked "Why do you disagree with the statement that the City of Boiling Spring Lakes is bike friendly?", (<u>Q43B1</u>) the most common responses are:
  - Insufficient dedicated bike paths and lanes
  - Traffic travelling too fast
  - No sidewalks, pedestrian crossings or traffic lights
  - Narrow roads with poor street lighting
  - Unleashed dogs

THE OVERRIDING COMMENTS RELATED TO UNSAFE ROADS WITH NO SIDEWALKS AND DEDICATED BIKE LANES!



 When asked to rate "The City of Boiling Spring Lakes is a safe/secure place", 68% of the respondents agreed with the statement (Selected 5, 6 or 7); (Q43C) the specific responses to are:

Rating	Percentage of Respondents
1	3%
2	4%
3	10%
4	15%
5	20%
6	32%
7	16%



- ✓ INPUT IDENTIFICATION—REASONS FOR DISAGREEMENT
  - When asked the open ended question "Why do you disagree with the statement that the City of Boiling Spring Lakes is a safe/secure place?", (Q43C1) the most common responses are:
    - Community Center and area around city hall are not good areas for kids
    - Police spend too much time on NC Highway 87 and not enough time actually in the residential neighborhoods
    - Too many drugs on the streets
    - There are no street lights
    - There are no safe places to walk or ride a bike
    - Safe during the day but not safe at night



When asked to rate "The City of Boiling Spring Lakes is an accessible place for persons with disabilities and other special needs", only 35% of the respondents agreed with the statement (Selected 5, 6 or 7); (Q43D) the specific responses to are:

Rating	Percentage of Respondents
1	10%
2	7%
3	12%
4	36%
5	15%
6	10%
7	10%



#### ✓ INPUT IDENTIFICATION—REASONS FOR DISAGREEMENT

- When asked the open ended question "Why do you disagree with the statement that the City of Boiling Spring Lakes is an accessible place for persons with disabilities and other special needs?", (Q43D1) the most common responses are:
  - There is not enough ADA and Universal Designed approved equipment and activities
  - No accessible sidewalks, ramps and pathways for wheelchairs
  - Not enough handicapped facilities
  - No playground equipment for handicapped children
  - No accessible parks for disabled children or disabled guardians to take their children
  - No problems for individuals with special needs
  - Playground surfaces at parks is not handicapped accessible
  - No handicapped public restrooms
  - Gravel parking lots are not handicapped accessible
  - Need automatic doors at the Community Center

When asked to rate "The existing facilities/areas/parks provided by the City of Boiling Spring Lakes Parks and Recreation Department meet the needs of the members of my household", only 41% of the respondents agreed with the statement (Selected 5, 6 or 7); (Q43E) the specific responses to are:

Rating	Percentage of Respondents
1	8%
2	8%
3	18%
4	25%
5	19%
6	10%
7	12%

 When asked to rate "The existing programs/services/events/activities provided by the City of Boiling Spring Lakes Parks and Recreation Department meet the needs of the members of my household", only 37% of the respondents agreed with the statement (Selected 5, 6 or 7); (Q43F) the specific responses to are:

Rating	Percentage of Respondents
1	8%
2	10%
3	18%
4	27%
5	17%
6	13%
7	7%

When asked to rate "It is of extreme importance that the City of Boiling Spring Lakes Parks and Recreation Department provide new and/or improved recreational facilities/areas/parks", 63% of the respondents agreed with the statement (Selected 5, 6 or 7); (Q43G) the specific responses to are:

Rating	Percentage of Respondents
1	8%
2	3%
3	9%
4	17%
5	17%
6	18%
7	28%

The responses to these seven (7) questions indicate that the residents of City of Boiling Spring Lakes disagree with statements the city is: a) pedestrian friendly/a safe place to walk. b) Bike friendly/a safe place to bike. c) An accessible place for persons with disabilities and other special needs. d) The existing facilities, areas and parks meet the needs of the members of my household. e) The existing programs, services, events and activities meet the needs of my household. Disagreement levels for pedestrian friendly/a safe place to walk and for bike friendly/a safe place to bike are at 68%, which indicates most respondents' disagreement with these statements. The only statements the respondents agree with are the city is a safe/secure place (68%) and it is of extreme importance the city provide new and/or improved recreational facilities, areas and parks.



When asked to respond to the statement "The best method/methods for informing me and the members of my household about upcoming and planned City of Boiling Spring Lakes Parks and Recreation Department programs/events/services/activities", (Q44) 70% of the respondents stated "Facebook", 53% stated the City Website, and, 50% stated Email. The specific responses to are:

Communication Method	Percentage of Respondents
Newspaper	33%
Flyers	37%
Calendar	25%
City Hall Sign	28%
City Website	53%
Email	50%
Facebook	70%
Twitter	7%
Other	6%

The responses to this question provide valuable information regarding methods the City of Boiling Spring Lakes Parks and Recreation Department staff can utilize to communicate information regarding programs, services, events and activities to the residents. The three (3) most popular methods for communicating information are via Facebook, the City Website and Email.

- When asked the open ended question "If you could tell the Boiling Spring Lakes Parks and Recreation Department ONE thing they could do better, or ONE facility they need to add, it would be?", (<u>Q45</u>) the top six (6) responses in non-priority order are:
  - 1. Sidewalks/Pedestrian Lanes/Pedestrian Paths/Bike Paths/Bike Trails
  - 2. New Comprehensive, Multi-Functional Recreation Center with a Gymnasium and an Indoor Pool
  - 3. Dog Park
  - 4. Teen Center with Increased Programs, Services, Events and Activities for Youth and Teenagers
  - 5. Better Communication Between the Parks and Recreation Department and the Residents
    - a. Increased and Improved Marketing and Advertising of Programs, Services, Events and Activities
  - 6. Additional Programs, Services, Events and Activities for Adults
    - a. Expand Evening, Morning and Weekend Hours at Community Center
    - b. Offer Night and Weekend Exercise Classes at Community Center

A full listing of responses to this question is included in **Appendix—U**.

- When asked the following "Please state any additional improvements/enhancements to current City of Boiling Spring Lakes Parks and Recreation Department facilities, areas and parks that would improve/enhance your overall parks and recreation experience", (Q46) the top responses in non-priority order are:
  - 1. Sidewalks and Walking Paths
  - 2. Bike Lanes and Trails
  - 3. Public Restrooms at Parks
  - 4. New Recreation Center with Gymnasium and Pool
  - 5. Dog Park
  - 6. Better Marketing and Advertising of Programs, Services, Activities and Events
  - 7. Teen Center

A full listing of responses to this question is included in **Appendix**—V.

## **SUMMARY OF PUBLIC INPUT**

The public input revealed consistent results leading to the establishment of consistent themes throughout the various stages of the process (meetings with the Parks and Recreation Advisory Board; meetings with the City staff; formal public meetings; interviews, the focus group session; and, the survey). While each stage of the process was not identical to the others and some input stages identified stronger desires, wants and needs for specific programs, services, events, activities, facilities, areas and parks than others, the overall direction for future improvements and expansion of the City of Boiling Spring Lakes Parks and Recreation Department was relatively parallel among all phases of the process. The priorities identified through public input were also consistent with the deficiencies and needs noted during the consultant's analysis, evaluation and assessment of the City's current parks, recreation and open space system. The most consistent themes arising from the entire needs assessment process are:

- ✓ Need to provide a safe system of pedestrian, bike and non-motorized vehicular movement in and around the City of Boiling Spring Lakes that includes sidewalks, walking lanes, walking paths, bike lanes, bike paths and bike trails
- Need to provide a new comprehensive multi-purpose, multi-functional recreation center complex that includes a gymnasium and an indoor swimming pool
- ✓ Need to provide additional amenities at Alton Lennon Park
- ✓ Need to provide additional amenities at and redevelopment of Robert Muse Memorial Park
- ✓ Need to offer additional evening and weekend operating hours at the existing Boiling Spring Lakes Community Center
- ✓ Need to improve the marketing and advertising of parks and recreation department programs, services, events and activities
- ✓ Need to provide improved and enhanced public restrooms at the parks

It is also clear from the public input process that the citizens of the City of Boiling Spring Lakes support an expanded and enhanced parks, recreation and open space system and may be willing to pay for the expansion and enhancement through private funds and grants, a property tax increase and/or a bond referendum. In conclusion, it is clear from the public input process that the people of the City of Boiling Spring Lakes want programs, services, events, activities, facilities, areas and parks that meet their desires, wants and needs to include: 1) A comprehensive non-motorized vehicular transportation system for bicycles and pedestrians 2) A comprehensive multi-purpose, multi-functional recreation complex 3) Improvements and enhancements to Alton Lennon Lake Park 4) An enhanced and redeveloped Robert Muse Memorial Park and 5) A greater variety of programs, services, events and activities for residents of all ages but particularly for young adults, families, teenagers and youth.

# <u>City of Boiling Spring Lakes 2009 – 2014 Parks, Recreation and Open Space</u> Master Plan Accomplishments and Unfilled Recommendations

The following is a list of comments/recommendations within the **City of Boiling Spring Lakes 2009 – 2014 Parks, Recreation and Open Space Master Plan** that have an impact upon and relevance to the **City of Boiling Spring Lakes 2018 – 2023 Parks, Recreation and Open Space Master Plan**:

\*Items in green color and bold print were recommendations contained in the City of Boiling Spring Lakes 2009 – 2014 Parks, Recreation and Open Space Master Plan which were fully and successfully completed, implemented and/or initiated since the adoption of the City of Boiling Spring Lakes 2009 – 2014 Parks, Recreation and Open Space Master Plan

\*Items in blue and bold print were recommendations contained in the City of Boiling Spring Lakes 2009 – 2014 Parks, Recreation and Open Space Master Plan that were partially completed, implemented and/or initiated since the adoption of the City of Boiling Spring Lakes 2009 – 2014 Parks, Recreation and Open Space Master Plan

\*Items in purple color and bold print were recommendations contained in the City of Boiling Spring Lakes 2009 – 2014 Parks, Recreation and Open Space Master Plan that were not completed, implemented and/or initiated since adoption of the City of Boiling Spring Lakes 2009 – 2014 Parks, Recreation and Open Space Master Plan

- Recommendations—Land Acquisition—2009 2014 Budget Years
  - Acquire the land encompassing and surrounding "Boiling Spring"—a minimum of five (5) acres to a maximum of twenty-five (25) acres
     Not completed, implemented and/or initiated
  - Acquire all available land adjacent to and/or contiguous to the existing Community Center Park—approximately twenty (20) to fifty (50) acres
     Not completed, implemented and/or initiated
  - Acquire any available land adjacent to and/or contiguous to the "Patricia Lake"
    - > Not completed, implemented and/or initiated
  - Acquire the vacant parcels of land at either end of the existing North Lake Park boundaries

Not completed, implemented and/or initiated

 Acquire properties that become available that are affordable and/or offer specific advantages for parks, recreation and open space such as greenways, trails, neighborhood parks, "mini-parks", general open space and environmentally sensitive areas

Not completed, implemented and/or initiated

# Recommendations—Land Acquisition—Beyond 2013 Calendar Year

- ◆ Acquire land for a comprehensive Aquatics Center/Complex approximately ten (10) to thirty-five (35) acres
  - Combined with recommendation to acquire land for a comprehensive, multi-purpose recreation center with a gymnasium and indoor pool contained in City of Boiling Spring Lakes 2018 – 2023 Parks, Recreation and Open Space Master
- Recommendations—Areas and Facility Development—2009 2014 Budget Years
  - Convert the existing Community Center into a Senior Center and Special Events Venue
    - > Not completed, implemented and/or initiated
  - Planning and initial development of a system of non-motorized vehicular and pedestrian transportation between and connecting public areas and facilities within the City of Boiling Spring Lakes
    - Not completed, implemented and/or initiated
  - Construction of a comprehensive, full-service, multi-purpose Recreation Center in conjunction with the Community Center Park development
    - Not completed, implemented and/or initiated
  - Planning and development of existing City owned open space/land parcels into small neighborhood parks and/or mini-parks
    - Not completed, implemented and/or initiated
  - Upgrading, expansion and/or modernization of existing park, recreation and open space areas and facilities
    - Boiling Spring Lakes Community Center and Park
      - Partially completed, implemented and/or initiated playground for 5 – 12-year old children installed; constructed a disc golf course; renovated the parking lot; and, renovated the front stairs into the building
    - Robert G. Muse Memorial Park
      - Partially completed, implemented and/or initiated installed new playground equipment for 5 – 12-year old children
    - > North Lake Park
      - Partially completed, implemented and/or initiated installed additional security lights; renovated the fishing dock and parking area
    - Spring Lake Park
      - Partially completed, implemented and/or initiated installed swings and benches and partnered with the

Boiling Spring Lakes Garden Club to install a wildflower garden and native plant garden

- Alton Lennon Park
  - Partially completed, implemented and/or initiated added a floating dock
- Seminole Lake Park
  - Completed, implemented and/or initiated—installed several benches and/or bench swings
- Charles Schneiders Park
  - Partially completed, implemented and/or initiated removed the whirl-a-round and installed new playground equipment for 5 – 12-year old children
- > Mirror Lake Park
  - Partially completed, implemented and/or initiated installed fencing to specifically identify and define the park boundaries
- > Tate Lake Park
  - Not completed, implemented and/or initiated
- Boiling Spring Lakes City Property 157NBo36
  - Not completed, implemented and/or initiated
- Boiling Spring Lakes City Property 1570F028
  - Not completed, implemented and/or initiated
- Boiling Spring Lakes City Property 157CB037
  - Not completed, implemented and/or initiated
- Recommendations—Areas and Facility Development—Beyond 2013 Calendar Year
  - Construct a comprehensive Aquatics Center/Complex
    - Recommendation in the City of Boiling Spring Lakes 2018 2023 Parks, Recreation and Open Space Master
  - Develop "Boiling Spring" into a passive park area
    - Recommendation in the City of Boiling Spring Lakes 2018 2023 Parks, Recreation and Open Space Master
  - Develop a facility with areas and trails for go-karts, scooters, off-road vehicles and other all-terrain motorized vehicles to ride and perform
    - Removed from consideration
  - Develop all land acquired that is adjacent to and/or contiguous to the existing Community Center
    - Recommendation in the City of Boiling Spring Lakes 2018 2023 Parks, Recreation and Open Space Master

# Recommendations—Program and Service Development—2009 – 2014 Budget Years

- Place more emphasis on programs and services of all types for small children, youth and teens
  - Not completed, implemented and/or initiated
- Provide additional environmental education, nature-related, waterrelated and other outdoor-related programs and services
  - Several outdoor and environmental education programs and services implemented as recommended
- Provide additional aerobics and other fitness classes such as water aerobics, yoga and Tai Chi
  - Additional yoga, Tai Chi, fitness on demand and Zumba classes implemented as recommended
- Purchase a 26-passenger bus or equivalent vehicle
  - Two (2), 14-passenger vans were added making the current fleet a 2004 Ford Mini-Bus, two (2) 2015 14-passenger Ford Transit vans and a 2007 Dodge Caravan
- Offer programs and services specifically for young single and married adults and their families, particularly of a social nature
  - Not completed, implemented and/or initiated
- Expand the existing After-School Enrichment Program and Summer Camps
  - Before and After-School Programs currently serving 21 28 participants per week and the Summer Camps currently serving up to 53 participants per week
- Provide additional programs and services for senior citizens such as continuing education classes, computer classes, arts and crafts classes and clubs
  - > Fully completed, implemented and/or initiated
- Provide additional large and small-scale community celebration days and events to include outdoor concerts
  - Summer outdoor concert series has been provided since 2010
- Provide programs and services for individuals of all ages with special needs
  - Not completed, implemented and/or initiated
- Provide dance classes and special events and programs
  - Fully completed, implemented and/or initiated—offer weekly line dancing classes, a monthly line dancing social and 3 – 5 special holiday events and programs each year
- Develop a comprehensive bicycle, pedestrian and non-motorized vehicular transportation network and system
  - Not completed, implemented and/or initiated

# Recommendations—Program and Service Development— Beyond 2013 Calendar Year

 Provide programs and services for go-karts, scooters, off-road vehicles and other all-terrain motorized vehicles

Removed from consideration

- Once the comprehensive Recreation Center is developed and open for operation, the city will need to program the facility and staff the facility appropriately
  - Recommendation in the City of Boiling Spring Lakes 2018 2023
     Parks, Recreation and Open Space Master
- Upon acquisition and construction of the comprehensive Aquatics Center/Complex, the city will need to program and staff the facility appropriately
  - Recommendation in the City of Boiling Spring Lakes 2018 2023 Parks, Recreation and Open Space Master

## Recommendations—Policy and Procedure Considerations—2009

## – 2014 Budget Years

- Partnerships
  - Recommendation partially completed, implemented and/or initiated—worked with the Brunswick County School System, the Brunswick County Cooperative Extension Service, North Carolina Coastal Land Trust, Brunswick Community College, the North Carolina Nature Conservancy and the NC Department of Agriculture Plant Conservation Program
- Parks and Recreation Foundation
  - Not completed, implemented and/or initiated recommendation in the City of Boiling Spring Lakes 2018 – 2023 Parks, Recreation and Open Space Master
- Bicycle, Pedestrian and Non-Motorized Vehicular Transportation Committee
  - Not completed, implemented and/or initiated recommendation in the City of Boiling Spring Lakes 2018 – 2023 Parks, Recreation and Open Space Master
- Americans With Disabilities Act (ADA) Accessibility Compliance
  - Not completed, implemented and/or initiated recommendation in the City of Boiling Spring Lakes 2018 – 2023 Parks, Recreation and Open Space Master
- Publicity for Programs and Services
  - Not completed, implemented and/or initiated recommendation in the City of Boiling Spring Lakes 2018 – 2023 Parks, Recreation and Open Space Master

- Recreation and Open Space Requirements in the City's Development and Subdivision Ordinance
  - Removed from consideration
- Certification of Parks and Playground Equipment
  - Not completed, implemented and/or initiated recommendation in the City of Boiling Spring Lakes 2018 – 2023 Parks, Recreation and Open Space Master
- ♦ Adopt-A-Park Program
  - Recommendation partially completed, implemented and/or initiated—initiated the "Living Legacy Bench Program"
- 5-Year Capital Improvements Budget
  - Not completed, implemented and/or initiated recommendation in the City of Boiling Spring Lakes 2018 – 2023 Parks, Recreation and Open Space Master
- Create a Maintenance Section Housed Directly Within the Parks and Recreation Department
  - Not completed, implemented and/or initiated recommendation in the City of Boiling Spring Lakes 2018 – 2023 Parks, Recreation and Open Space Master
- Recommendations—Personnel Considerations—2009 2014 Budget Years
  - Full-Time Senior Program Supervisor
    - Recommendation has been accomplished
  - Part-Time Pre-School Assistant and Part-Time After School Assistant
    - Recommendation has been accomplished
  - Part-Time Community Center Assistant
    - Recommendation has been accomplished
  - Additional Seasonal Summer Camp Laborers (5)
    - Recommendation has been accomplished and exceeded
  - Full-Time Park Maintenance Supervisor
    - Recommendation has not been accomplished—recommendation in the City of Boiling Spring Lakes 2018 – 2023 Parks, Recreation and Open Space Master
  - Full-Time Park Maintenance Specialist
    - Recommendation has not been accomplished—recommendation in the City of Boiling Spring Lakes 2018 – 2023 Parks, Recreation and Open Space Master
  - Part-Time Park Maintenance Laborer
    - Recommendation has not been accomplished—recommendation in the City of Boiling Spring Lakes 2018 – 2023 Parks, Recreation and Open Space Master

## Brunswick County 2009 Comprehensive Parks and Recreation Master Plan

A review of the Brunswick County Comprehensive Parks and Recreation Master Plan adopted by the Brunswick County Commissioners in May 2009 yielded the following information pertinent to the **City of Boiling Spring Lakes 2018 – 2023 Parks, Recreation and Open Space Master Plan**:

## **GENERAL COMMENTS**

- Increase partnerships with the schools and allied providers to provide additional and a wider variety of programming to the community
- Develop partnerships with local, State and land trust organizations to provide outdoor programming with nature and education themes
- Acquire rights-of-way or secure easements for future trail development
- Consider all trail users in greenway development including bicyclists, walkers, joggers and equestrians
- Partner with city departments to develop park facilities; Boiling Spring Lakes, Oak Island and Ocean Isle may have opportunities for partnership
- Acquire land and secure easements for greenway development throughout the county
- Explore partnerships with city parks and recreation departments to develop parkland or indoor space. Boiling Spring Lakes, Oak Island, Southport and Leland parks boards and city officials expressed interest in partnerships to develop park facilities. Boiling Spring Lakes offers a 35 acres parcel that could be developed as a community park
- Develop a comprehensive county-wide greenway master plan and begin implementation
- The County should work with the city to determine the best method of meeting sports field needs in this area to minimize duplication of services and maximizing government tax resources

## **Boiling Spring Lakes Planning Board Long Range Plan 2014**

#### GENERAL COMMENTS

- Sponsor and encourage cultural, educational and recreational programs
- Develop, support and maintain a public pedestrian system
- Develop, support and maintain a public bicycle path system
- Upgrade, improve and expand park and recreation facilities to serve residents and visitors
- Establish a viable and active pedestrian plan
- Develop bike paths within the city
- Install restrooms at parks as sewer becomes available
- Protect and enhance the health, well-being and physical safety of the citizens and visitors of Boiling Spring Lakes and maintain a primarily residential character

- Work closely, cooperatively and constructively with surrounding communities, Brunswick County and public agencies in planning and development of mutual interests
- Encourage land use opportunities throughout the city which reduces the dependency on the use of private vehicles for shopping and recreation
- Enter negotiations with the Nature Conservancy to open sections of the Boiling Spring Lakes Preserve to the public for nature trails
- Work with Parks and Recreation Department to develop new parks as indicated in the Parks and Recreation Master Plan
- Locate public facilities to optimize services to the city

## **Boiling Spring Lakes Police Community Survey 2016**

## **GENERAL COMMENTS**

- Most of the survey respondents reported that they generally feel safe in the City of Boiling Spring Lakes
- The number one concern, reported by more than 70% of the participants, is a concern that children are being exposed to drugs
- Between 65% and 70% of the participants identified inadequate streetlights, lack of sidewalks, and speeding cars as problems in the city

## City of Boiling Spring Lakes 2017 Land Use Plan

## GENERAL COMMENTS

- Expand the paving program to ensure more City streets are paved/repaved
- Provide sidewalks along major roads
- Provide more walking paths, multi-use trails (greenways), bike routes, and pedestrian-scaled lighting
- Parks and Recreation Department Priorities
  - Construct a new multi-purpose recreation center on the east side of NC 87. The current location of the existing community center on the west side of NC 87 makes the facility difficult to access for most residents (this is particularly true of residents attempting to access the facility via walking or cycling). A feasibility study will need to be conducted to understand the costs and needs associated with such a facility.
  - Provide more options for bicycle and pedestrian transportation
  - Identify land to be acquired for a new multi-purpose recreation center
  - Identify four City quadrants that can be utilized to determine parks/recreation facility level of service needs. The quadrants should be studied in detail as part of an update to the 2009 – 2014 Parks, Recreation and Open Space Master Plan

#### PROPOSED PARKS AND RECREATION QUADRANT STUDY AREAS



- Recognize and prepare for land acquisition opportunities to enhance or expand the City's public access facilities
- Encourage and facilitate alternatives to traditional vehicular traffic to reach public access sites and other destinations in City (i.e. bicycle and pedestrian interconnectivity, and public or private shuttle services)
- Preserve and protect access to existing parks along the large lakes within the City
- Identify lakes to be maintained by the City to provide for continued public access
- Enhancing Public Access Facilities
  - The City shall encourage the acquisition of land encompassing and surrounding "Boiling Spring"—a minimum of five (5) acres to a maximum of twenty-five (25) acres
  - The City shall encourage the acquisition of all available land adjacent to and/or contiguous to the existing Community Center Park— approximately twenty (20) to fifty (50) acres
  - The City shall encourage the acquisition of any available land adjacent to and/or contiguous to "Patricia Lake"
  - The City shall encourage acquisition of vacant parcels of land at either end of the existing North Lake Park boundaries
  - The City shall encourage the acquisition properties that become available that are affordable and/or offer specific advantages for parks, recreation and open space such as greenways, trails, neighborhood parks, "mini-parks", general open space and environmentally sensitive areas
- The City shall pursue options for obtaining access to State owned land by working with The Nature Conservancy and the State of North Carolina
- Ensure that adequate open space and/or recreational areas are provided for and enhanced to serve the growing population
- Increase bicycle and pedestrian interconnectivity and accessibility

# PARKS, RECREATION AND OPEN SPACE MASTER PLAN



# CHAPTER SIX: PARKS, RECREATION & OPEN SPACE STANDARDS

Parks, recreation and open space standards are more likely to serve the needs and interests of a community if those standards meet certain specific criteria. In truth, the real measure of a good and practical standard is the level of citizen satisfaction with the standards. In developing parks, recreation and open space standards for the City of Boiling Spring Lakes, the following criteria were considered:

- Relevance—the standards should reflect the needs, interests and lifestyles of the community's residents.
- People Orientation—the standards should reflect the unique needs and preferences of specific people in the area being served.

- Performance Standards—the standards should provide a basis for measuring achievement of community objectives. They should measure the quality of parks, recreation and open space services rather than simply the quantity.
- Feasibility—the standards should be attainable within a reasonable timeframe and with available funding sources.
- Practicality—the standards should be simple to understand and apply. They should be based on sound planning principles, information and a credible development process. They should also be flexible enough to handle unanticipated situations and rapidly changing needs.

The United States has experienced rapid and, in some locals, extreme socioeconomic and demographic shifts over the last decade. Accompanying these shifts has been the realization that every community has its own unique blend of social, environmental and economic characteristics that define it. Therefore, considering each community on an individual basis to tailor the most appropriate range, quantity and quality of parks, recreation and open space programs, services, areas and facilities within fiscal limits is important.

The national and state parks and recreation standards presented in this section of the Master Plan were utilized strictly as guidelines and benchmarks for comparison in the preparation of the *City of Boiling Spring Lakes 2018 – 2023 Parks, Recreation and Open Space Master Plan.* These national and state standards were not judged to be requirements. They were considered to be subjective recommendations that necessitated modification in order to meet the specific and particular demands and requirements of the City of Boiling Spring Lakes. The standards served only as tenets for what national and state professional agencies and organizations in the field of parks and recreation consider adequate and acceptable types and numbers of parks and recreation programs, services, areas and facilities. They were compiled by and proposed by the National Recreation and Park Association (NRPA) and the North Carolina Department of Environmental Quality (NCDEQ), Division of Parks and Recreation.

These national and state standards provided a starting point for establishing unique and specific local standards for parks, recreation and open space development for the City of Boiling Spring Lakes. It is appropriate to state that the NRPA, in a 1995 report entitled "Park, Recreation, Open Space and Greenway Guidelines", reached the conclusion that there are no "national standards" for parks, recreation and open space development. In fact, the report reaffirms that notion that each local community is unique, and that standards reflecting the local community's "uniqueness" should be established. This is the approach that was utilized and implemented in constructing standards for the City of Boiling Spring Lakes. The *City of Boiling Spring Lakes 2018 – 2023 Parks, Recreation and Open Space Master Plan* analysis considered and evaluated two types of parks and recreation standards: 1) the total acreage of parkland and open space recommended for inclusion within a park, recreation and open space system; and, 2) the programs, services, areas and facilities necessary to adequately meet the parks, recreation and open space needs of the citizens of the City of Boiling Spring Lakes. The *City of Boiling Spring Lakes 2018 – 2023 Parks, Recreation and Open Space Master Plan* incorporates these park standards in its recommendations for evaluating the current parks, recreation and open space system and for establishing a plan of action to meet future growth patterns.

#### Parks, Open Space and Greenways Classifications

A comprehensive parks, recreation and open space system is made up of a variety of park types. These park types range from very large Nature Preserves or Regional Parks, often encompassing hundreds of acres, to the very small neighborhood and mini-parks, sometimes less than one acre. Some of these park types are the responsibility of governmental entities other than municipalities, such as federal, state or county government. To fully appreciate and understand the City of Boiling Spring Lakes's role in the provision of parks and recreation services to its citizens, one needs to comprehend the context that makes up a total parks, recreation and open space system.

## Nature Preserves—the acquisition and development of Nature Preserves are typically undertaken by federal and state governments

Nature Preserves are typically very large sites, encompassing unique qualities that exemplify the natural features found in the region, the diverse land formations, and the variety of vegetation and wildlife. Examples of the types of facilities provided in a Nature Preserve are environmental centers, camping, nature trials, observation decks, and picnic areas. Open fields for non-structured activities, such as Frisbee throwing or kite flying, are also generally found.

Land chosen for future preserves, or the expansion of existing sites, should contain the previously mentioned characteristics accompanied with natural water features such as lakes, rivers, and creeks. The majority of the site should be reserved for passive recreation, with the remaining acreage utilized for active recreation.

Specific standards and criteria for developing Nature Preserves are as follows:

Service Area:	County/Region Wide	
Acreage/Population Ratio:	2.5 acres per 1,000 persons	
Desirable Range:	150 – 1,000 acres with encompass the resources	•
	managed	Diamia Tables (Cuille
Typical Facilities:	Environmental Center	Picnic Tables/Grills

# PARKS, RECREATION AND OPEN SPACE MASTER PLAN

Equestrian Center	Restrooms
Vending	Primitive Camping
Beach	Group Camping
Swimming	Boating
Nature Trails	Fishing Pier
Boat Docks	Observation Decks
Parking	Picnic Shelters/Grills
RV Camping	Caretaker's House

Specialty areas and facilities may be added to or substituted for other areas and facilities, depending on regional/community needs or special site characteristics.

## **Regional Parks**—the acquisition and development of Regional Parks typically fall within the responsibility of county government

Regional Parks are typically large sites that provide a wide and varied range of both active and passive recreational opportunities. These parks are intended to serve a substantial number of people who are willing to spend travel time to visit the sites. Examples of the types of areas and facilities provided in a Regional Park are sports complexes, swimming pools, nature trails, fitness trails, restrooms, parking, concessions, picnic shelters, playgrounds, amphitheaters, recreation centers, picnic areas, boating facilities and open play areas.

Land selected for Regional Parks should be located on major transportation corridors and easily accessible by a large number of citizens. The majority of the site should be reserved and utilized for active recreation with adequate provision for passive recreation.

Specific standards and criteria for developing Regional Parks are as follows:

Service Area:	8-mile radius—typically serves a population base of approximately 60,000	
Acreage/Population Ratio:	2.5 acres per 1,000	
Desirable Range:	125 – 500 acres	
Desirable Size:	<u>+</u> 250 acres	
Minimum Size:	125 acres	
Typical Features:	Picnic Shelters/Grills	Picnic Tables/Grills
	Nature Trails	Tennis Complex
	Tournament Baseball Fields	Playground
	Tournament Softball Fields	Fitness Trails
Specialty Features:	Swimming Pool	Recreation Center

Specialty areas and facilities may be added to or substituted for other areas and facilities, depending on regional/community needs or special site characteristics.

#### **Community Parks**—the acquisition and development of Community Parks typically

#### fall within the responsibility of county and municipal governments

Community Parks provide a full range of facilities to support tournament competition for athletic and league sports. These parks also present opportunities for non-traditional types of recreation. Activities that generate large crowds, such as special events and tournament competitions, are well suited for Community Parks, where adequate space and parking are provided. Approximately fifty percent (50%) of a Community Park should be developed for only passive recreation. These relatively undisturbed areas may serve as buffers around the park or act as buffers between active areas and facilities.

Community Parks should have varying topography and vegetative communities. Forested areas should have a variety of tree species. Cleared areas should be present for placing active recreation areas and facilities. One or more natural water features, such as a lake, river, or creek should be included in a Community Park. Parkland should also be contiguous and strategically located in order to be accessible to all users within the service area.

Specific standards and criteria for developing Community Parks are as follows:

Service Area:	.5 – 3 mile radius—typically serves several neighborhoods	
Acreage/Population Ratio:	5 – 8 acres per 1,000 persons	
Desirable Range:	15 – 100 acres	
Desirable Size:	<u>+</u> 25 acres	
Typical Facilities:	Recreation Center	Playground
	Picnic Shelters/Grills	Basketball Court
	Picnic Tables/Grills	Tennis Courts
	Nature Trails	Restrooms
	Tournament Baseball Fields	Parking
	Tournament Softball Fields	Volleyball Courts
	Concessions	Soccer Fields
Special Facilities:	Golf Course	Swimming
	Beaches	Environmental Center
	Boating	Equestrian Center
	Amphitheater	Fishing Pier
	Boat Docks	Observation Decks
	Marina Operations	Swimming Pool
	Fitness Course	Paddle Boats

#### Sports Complex—the acquisition and development of a Sports Complex typically

#### falls within the responsibility of county or municipal governments

A Sports Complex functions as the major source of active recreation in the local community. Programs, services and activities found at a Sports Complex are similar to those in a Community Park, but are developed to support tournament competition. Passive recreation experiences and opportunities are generally limited, but may be found in undisturbed areas, preferably within the surrounding buffers.

Sites for Sports Complexes should be relatively flat to alleviate excessive grading and land preparation for active areas and facilities. Sites without significant vegetation or natural features are preferable since most of the land will be developed for active recreation such as athletic fields. Sites should be easily accessible from major thoroughfares. Direct access to residential areas should be limited and buffers provided adjacent to residential areas.

Specific standards and criteria for developing a Sports Complex are as follows:

Service Area: Acreage/Population Ratio: Desirable Range: Desirable Size:	3 – 5 mile radius 2.5 acres per 1,000 persons 80 – 100 acres +100 acres	
Typical Features:	<u>Playgrounds</u>	Picnic Shelter/Grills
Typical reactives.	Basketball Courts	Nature Trail
	Tennis Courts	Baseball Fields
	Softball Fields	Benches
	Parking Multi-Purpose Fi	
	Service Yard	Volleyball Courts
	Restrooms/Concessions	
	Tournament Level Soccer Fields	
	Tournament Level Baseball/Softball Fields	
	Tournament Level Tennis Complex	
Alternate Facilities:	Recreation Center	Running Track
	Amphitheater	Observation Decks

Specialty areas and facilities may be added to or substituted for other areas and facilities, depending on community needs or special site characteristics.

#### District Parks—the acquisition and development of District Parks typically fall within

#### the responsibility of municipal government

District Parks function as the major source of active recreation in the neighborhoods they serve. Activities are similar to those found in Community Parks, but are not developed to support tournament competition. Their smaller size often requires District Parks to be more intensely developed than the Community Parks. Passive recreation opportunities are found in the undisturbed areas, preferably within surrounding buffers.

Sites for District Parks should be relatively flat to alleviate excessive grading of active areas and facilities. Where possible, there should be an equal balance of wooded and cleared areas. If a natural water feature is present, the adjoining land should be developed primarily with passive recreation. Accessibility to neighborhoods should also be a consideration when choosing a site for a District Park.

Specific standards and criteria for developing a District Park are as follows:

Service Area: Acreage/Population Ratio: Desirable Range: Desirable Size:	1 – 2 ½ mile radius 5 acres per 1,000 persons 20 – 100 acres <u>+</u> 50 acres	
Typical Features:	Playgrounds	Picnic Shelter/Grills
	Basketball Courts	Nature Trail
	Tennis Courts	Baseball Fields
	Softball Fields	Benches
	Parking	Multi-Purpose Fields
	Service Yard	Volleyball
	Soccer Fields	
	50% of Site to Remain Undev	veloped
Alternate Facilities:	Recreation Center	Tennis Center
	Football Fields	Running Trail
	Boating	Amphitheater
	Observation Decks	Fishing Piers
	Swimming Pool	Fitness Course

Specialty areas and facilities may be added to or substituted for other areas and facilities, depending on community needs or special site characteristics.

#### **Neighborhood Parks**—the acquisition and development of Neighborhood Parks

#### typically fall within the responsibility of municipal government

Neighborhood Parks offer the local citizens a convenient source of accessible recreation and serve as the basic unit of the parks and recreation system. These parks are located in residential areas and usually within walking distance of the areas served and provide a variety of activities to interest all age groups. While their small size requires intense development, fifty percent (50%) of each site should remain undisturbed to serve as a buffer between the park and adjacent land owners and users.

Specific standards and criteria for developing Neighborhood Parks are as follows:

Service Area:	¼ - ½ mile radius to serve walk-in recreation needs of surrounding neighborhood population		
Acreage/Population Ratio:	1 acre per 1,000 persons		
Desirable Range:	5 – 25 acres		
Desirable Size:	<u>+</u> 15 acres		
Typical Facilities:	– Playground	Basketball Courts	
	Softball Field	Baseball Field	
	Multi-Purpose Field	Picnic Shelters/Grills	
	Picnic Tables/Grills	Benches	
	50% of Site to Remain Undeveloped		
Alternate Facilities:	Tennis Courts	Nature Trail	
	Fitness Course		

These areas and facilities may be added to or substituted for other areas and facilities, depending on community needs or special site characteristics.



#### Mini-Parks—the acquisition and development of Mini-Parks typically fall within the

#### responsibility of municipal government

Mini-Park is the smallest park classification. Mini-Parks are often very small in size and are only easily accessible by the citizens immediately surrounding the park. These small parks are usually located within walking distance of the area serviced and provide a limited variety of activities to targeted interest groups.

Specific standards and criteria for developing Mini-Parks are as follows:

Service Area:	<sup>1</sup> / <sub>4</sub> - <sup>1</sup> / <sub>2</sub> mile radius to serve walk-in recreation needs of surrounding population		
Acreage/Population Ratio:	.25 acres per 1,000 persons		
Desirable Size:	<u>+½</u> acre		
Typical Facilities:	Benches	Picnic Tables/Grills	
	Playground		
Specialty Features:	Water Fountain	1/2 Basketball Courts	
	Open Play Area		
	Landscaped Public Use Areas		

These areas and facilities may be added to or substituted for other areas and

facilities, depending on community needs or special site characteristics.

#### School-Parks—the acquisition and development of School-Parks typically fall within

#### the responsibility of municipal and county governments

The joint use of public areas and facilities is a national growing trend. Through joint use both local government and the school system benefit from shared use of areas and facilities and valuable land resources. The School-Park concept takes full advantage of the joint use objective and provides a planned area and/or facility that also maximizes public funding. Historically, elementary and small middle schools provide the ideal setting for a neighborhood park while large middle schools and high schools are suitable for a community park or a sports complex.

Specific standards and criteria for developing School-Parks are as follows:

Service Area: Desirable Size: Typical Facilities: Varies depending upon the type of school and park Varies depending upon the type of school and park Varies depending upon the type of school and park

#### Greenways—the acquisition and development of Greenways typically fall within the

#### responsibility of municipal and county governments

Greenways provide an important component of most municipal and county park systems. A greenway is a corridor of protected open space managed for conservation, recreation and non-motorized transportation. Greenways often follow natural geographic features such as ridge lines, wetlands, streams and rivers, but may also be built along canals, utility corridors, or abandoned rail lines. Widths may vary from thirty (30) to a thousand (1,000) feet. Most greenways include a trail or bike path, but others may be designed strictly for environmental or scenic protection.

Greenways, as vegetated linear parks, provide tree cover, wildlife habitat, and riparian buffers to protect streams. The environmental benefits include reduced stormwater runoff, flood reduction, water quality protection, and preservation of biological diversity. The trails within the greenways provide access between neighborhoods and destination points, opportunity to travel without an automobile, outdoor education classrooms, and close-to-home paths for walking, jogging, bicycling, and other nonmotorized forms of transportation. Tree cover and use of bicycles instead of cars provide for better air quality, fewer hard surfaced parking lots, and reduced energy costs.

Specific standards and criteria for developing Greenways are as follows:

Desirable Size:

Typical Facilities:

Varies considerably—A thirty (30) feet width is generally considered a minimum Paved and non-paved paths, benches and lighting



#### Boat Access Sites—the acquisition and development of Boat Access Sites typically

#### fall within the responsibility of municipal, county and state governments

Most public boat access sites in North Carolina are designed, constructed and maintained by the North Carolina Wildlife Resources Commission. However, there are standard construction and design guidelines for boat ramps.

Specific standards and criteria for developing boat access sites are as follows: Standard Dimensions for Concrete Launch Ramp:

- Length—varies by site characteristics. Ensure that the bottom of the ramp at Mean Low Water (MLW) will be in at least 3' of water. The top of the ramp should be at least 1' above Mean High Water (MHW)
- Width—single launch ramp should be at least 14' wide
- Thickness—concrete should be at least 6".

Launch Ramp Slope:

4 Approximately 14%, but can vary from 15% to 12.5%

Construction and Materials:

- Sub-Grade Preparation—the concrete ramp should be placed on compacted aggregate which is placed on geo-textile fabric to prevent washout.
- Push Slab—use a push slab for the launch ramp below the MLW level. The steel reinforced concrete slab should be cast on upland and allowed to cure for a minimum of 21 days before it is pushed into place. Typically, a 32'L x 14'W x 6"T push slab can be properly placed when the water level is at MLW
- Cast in Place Section—once the push slab is cast in place, there should be at least 2 – 3 feet of ramp left above the water line. The remaining ramp should be cast in place



### North Carolina Statewide Comprehensive

## Outdoor Recreation Plan (SCORP) 2009 – 2013

#### Park and Recreation Area Class Names and Descriptions

**Neighborhood Park**—Area for intensive recreation such as field and court games, playground equipment, picnicking and wading pools. 6 – 8 acres is a typical size. Examples include mini-parks serving residential areas, playgrounds, sports field complexes and combination playgrounds/sports fields/passive natural areas.

<u>Community Park</u>—Area providing a wide array of active recreational opportunities including a recreation center building, fields, hard surface courts, and picnicking. Natural or landscaped areas are provided for passive recreation. May include a swimming pool or be in conjunction with a school. 10 – 20 acres is a typical size. Examples include large parks/school complexes; recreation center/pool/sports field and court complexes; and community center/park complexes.

**District/Metro Area Park**—Area serving one or more suburban or rural communities. Similar to the Community Park, these areas offer intensive recreation activities and natural environment areas. Typical size is 20 – 100 acres. Examples include intensively developed county parks, developed public recreation sites at large reservoirs, and state recreation areas.

**Local Parks**—Combines Neighborhood, Community and District/Metro Area parks classes described above.

**Regional/State Parks**—Area of natural quality for natural resource-based outdoor recreation. Generally, 80% of the land is reserved for conservation and natural resource management with less than 20% developed for recreation. Typical size is 3,000 – 5,000 acres. Examples include state parks, state recreation areas, state natural areas, educational state forests and large natural resource-based county parks. Activities include nature study, picnicking, camping, fishing, boating, swimming and various trail uses.

**Dispersed Use/Conservancy Area**—Area for protection and management of the natural environment with recreation use as a secondary objective. Certain multiple use management approaches produce natural resource outputs such as timber, agricultural produce and minerals. Examples include state game-lands, multiple use areas of national and state forests, reservoir shoreline buffer lands, and Blue Ridge Parkway acreage. Typical size should be sufficient to protect and manage the primary resource while providing secondary recreational use.

## PARKS, RECREATION AND OPEN SPACE MASTER PLAN

<u>Wilderness Area</u>—Area characterized by unmodified natural environment of fairly large size. Low interaction between users and evidence of others is minimal. Motorized use is not permitted. Typical size is 5,000 – 15,000 acres. Examples are congressionally designated National Wildlife Areas.

<u>Historic/Cultural Area</u>—Area that preserves, maintains, and interprets buildings and places of archaeological, historical, or cultural significance. Should be of sufficient size to protect and interpret the resource while providing optimum use. Examples include local, state, and national historic sites.



#### 2016 NATIONAL RECREATION AND PARK ASSOCIATION (NRPA) FIELD REPORT PARK AND RECREATION AGENCY PERFORMANCE BENCHMARKS

The 2016 NRPA Field Report is the only resource that provides park and recreation agencies, professionals and other key stakeholders such a wealth of valuable benchmarks and insights that informs on the state of the industry. These insights help:

- 1. Show the prevalence of expanded activities and offerings of agencies throughout the nation.
- 2. Provide guidance to park and recreation professionals to evaluate the performance of their agencies. Do their agencies provide as much open space, recreation opportunities and programming as their peers? Is the agency properly staffed? Sufficiently funded?
- Make informed decisions on the optimal set of services and facility offerings based on the demographics and, therefore, the needs of a specific community while also providing comparative agency data from other communities and agencies.

However, the report clearly states the information in the 2016 NRPA Field Report is not the definitive answer in terms of decision making for local park and recreation agencies. Instead, park and recreation leaders should use findings from this report to start the conversation with internal colleagues, external consultants and partners, and policymakers. Data is only a tool — albeit a very valuable tool — to help determine the best decisions for an agency.

Consider that no two park and recreation agencies are the same. They serve different residents with different needs, desires and challenges and have different access to funding. For example, just because an agency may have more workers per 1,000 residents relative to "typical" park and recreation agencies does not mean that agency should shed staff. It is possible that the agency with more staff offers more hands-on programming because of the unique needs of the population it serves.

A successful agency is one that tailors its services to meet the demands of its community. Knowing who uses your agency's resource and who may use it in the future (including age, race, income trends) are also factors in shaping the optimal mix of facilities and services to be offered. Every park and recreation agency and the public it serves are unique. Communities look different and so too should their park and recreation agency. It is this reason why NRPA no longer publishes "National Standards."

## NRPA FIELD REPORT AT A GLANCE

## The Typical Park and Recreation Agency....

- Has 9.5 acres of park land *per 1,000 residents*
- Has operating expenditures per capita of \$76.44
- Has 7.4 staff members per 10,000 residents
- **4** Recovers 29% of operating expenditures through revenue generation
- Has 1 park for every 2,277 residents
- 80% of agencies offer summer camps
- **50%** of agencies offer After School programs

PARK FACILITIES	TOP-LINE FINDING IN REPORT
Residents per Park	Typically, one Park for every 2,277 Residents
Acres of Park Land per 1,000	Typically, 9.5 Acres of Park Land for every 1,000
Residents	Residents
Outdoor Park and	Overwhelming Majority have Playgrounds (91%) and
Recreation Facilities—	Basketball Courts (85%) in their Portfolio of Outdoor
Population per Facility	Assets
Indoor Park and Recreation	Majority offer Recreation Centers and Gyms, while at
Facilities—Population per	least 2 in 5 Agencies offer Community Centers, Senior
Facility	Centers and Fitness Centers

PROGRAMMING	TOP-LINE FINDING IN REPORT
Programs offered	Team Sports, Fitness Enhancement Classes,
	and Health and Wellness Education
Targeted Programs for Children,	4 in 5 Agencies offer
Seniors and People with Disabilities	Summer Camps to Residents

Source: https://www.nrpa.org/uploadedFiles/nrpa.org/Publications\_and\_Research/Research/Field-Report.pdf

#### NATIONAL RECREATION AND PARK ASSOCIATION PARKS LEVEL OF SERVICE PER 1,000 POPULATION STANDARDS

TOTAL PARKLAND	10 ACRES PER 1,000 PERSONS
COMMUNITY PARKS	8 ACRES PER 1,000 PERSONS
	2-Mile Service Radius
NEIGHBORHOOD PARKS	2 ACRES PER 1,000 PERSONS
	0.5-Mile Service Radius

#### **NRPA AND NCDEQ STANDARDS FOR PUBLIC FACILITIES**

The National Recreation and Park Association published the <u>Recreation, Park and</u> <u>Open Space Standards and Guidelines, 2012</u> to provide national guidelines that could serve as an expression of reasonableness and adequacy with respect to quality leisure service delivery. These guidelines are:

Facility	NRPA Standard	NCDEQ Standard
<u>Fields</u>		
Adult Baseball	1/10,000 persons	1/5,000 persons
Adult Softball	1/3,000 persons	N/A
Youth Baseball	1/6,000 persons	N/A
Youth Softball	1/5,000 persons	N/A N/A
Football	1/10,000 persons	1/20,000 persons
Soccer	1/4,000 persons	1/10,000 persons
<u>Courts/Pits</u>	1/4,000 persons	1/10,000 persons
Basketball—Outdoor	1/5 000 parsans	1/5 000 persons
Basketball—Indoor	1/5,000 persons	1/5,000 persons
Tennis	1/5,000 persons	1/5,000 persons
	1/2,000 persons	1/2,000 persons
Volleyball	1/3,000 persons	1/5,000 persons
Shuffleboard	1/5,000 persons	1/5,000 persons
Horseshoe	1/2,000 persons	1/5,000 persons
Multi-Use	1/3,000 persons	N/A
Outdoor Areas		
Picnic Shelters	1/2,000 persons	1/3,000 persons
Playgrounds	1/2,000 persons	1/1,000 persons
Camping	N/A	2.5 sites/1,000 persons
Archery/Skeet Shooting Area	1/50,000 persons	1/50,000 persons
Theater	1/20,000 persons	N/A
Specialized Areas		
Community Center	1/50,000 persons	1/20,000 persons
Swimming Pool—25m	1/10,000 persons	N/A
Swimming Pool—50m	1/20,000 persons	1/20,000 persons
Wading Pool	1/5,000 persons	N/A
Golf Course	1/25,000 persons	1/25,000 persons
Trails—Bicycle	1 mile/2,000 persons	1 mile/1,000 persons
Trails—Exercise	1 mile/7,500 persons	N/A
Trails—Hiking	1 mile/4,000 persons	.4 mile/1,000 persons
Trails—Jogging	1 mile/2,000 persons	N/A
Trails—Nature	1 mile/2,500 persons	.2 mile/1,000 persons
Canoeing—Stream Mileage	N/A	.2 mile/1,000 persons

#### **CITY OF BOILING SPRING LAKES: FACILITY AND AREA STANDARDS**

Minimum standards for public recreational facilities and areas (i.e., Recreation Centers/Multi-purpose facilities, ball fields, pools, courts, trails, playground areas, etc.) proposed for the City of Boiling Spring Lakes Parks and Recreation Department were developed in accordance with industry guidelines established by the National Recreation and Park Association (NRPA) and the North Carolina Department of Environmental Quality (NC DEQ); an identification and understanding of the unique and specific socioeconomic, environmental and demographic information related specifically to the City of Boiling Spring Lakes; and, input from staff and community citizens generated during the needs assessment component of the master plan process. These standards, identified in **Table 6.1 "Standards for Public Recreational Facilities and Areas"**, are the minimum recreation facility and area standards that should be used in establishing the public recreation program, service, facility and area needs for the City of Boiling Spring Lakes.

Facility/Area	NRPA	NC DEQ	City of Boiling Spring Lakes
FIELDS			
Adult Softball	1/3,000	1/5,000	1/5,000
Youth Baseball/Softball	1/5,000	N/A	1/5,000
Football/Soccer/Multi-Purpose	1/10,000	1/10,000	1/5,000
COURTS/PITS			
Basketball—Indoor	1/5,000	1/5,000	1/Community
Basketball—Outdoor	1/5,000	1/5,000	1/2,500
Tennis	1/2,000	1/2,000	1/2,500
Pickleball	N/A	N/A	1/2,500
Volleyball	1/3,000	1/5,000	1/5,000
Bocce Ball	N/A	N/A	1/2,500
OUTDOOR AREAS			
Picnic Shelter	1/2,000	1/3,000	1/500
Playground	1/2,000	1/1,000	1/1,000
Multi-Purpose Path/Trail	1 mile/3,000	.4 mile/1,000	2 miles/1,000
SPECIALIZED AREAS			
Recreation Center	1/50,000	1/20,000	1/Community
Teen Center	N/A	N/A	1/Community
Environmental Education Center	N/A	N/A	1/Community
Senior Center	N/A	N/A	1/Community
Swimming Pool	1/20,000	1/20,000	1/Community
Golf Course	1/25,000	1/25,000	N/A
Skate Park	1/100,000	N/A	1/Community
Disc Golf Course	N/A	N/A	1/5,000
Fitness Center	N/A	N/A	1/Community
Outdoor Amphitheater	N/A	N/A	1/Community
Dog Park	N/A	N/A	1/5,000
Community Garden	N/A	N/A	1/Community
Splash Pad	N/A	N/A	1/5,000
Water Access/Boat Launch	N/A	N/A	1/1,000

#### Table 6.1 "Standards for Public Recreational Facilities and Areas\*"

\*National, state and local standards for public recreational facility and area development were used as a guide in developing standards for the City of Boiling Spring Lakes. The actual standards developed and established for the City of Boiling Spring Lakes are based on input generated during the public input process and reflect both staff and citizen comments. These standards were also developed with the understanding that the 2015 population estimate of the City of Boiling Spring Lakes was 5,610.

#### **CITY OF BOILING SPRING LAKES: EXISTING FACILITIES AND AREAS**

Table 6.2 "City of Boiling Spring Lakes Existing Inventory of Public Recreational Facilities and Areas" depicts the number of existing public recreational facilities and areas (i.e., Recreation Centers/multi-purpose facilities, ball fields, pools, courts, trails, playground areas, etc.) currently maintained and/or operated by the City of Boiling Spring Lakes Parks and Recreation Department.

of Public Recreational Facilities and Areas"			
Facility/Area	City Standard	City of Boiling Spring Lakes 5,610 Residents in 2015	
<u>FIELDS</u>		<b>EXISTING</b>	
Adult Softball	1/5,000	0	
Youth Baseball/Softball	1/5,000	0	
Football/Soccer/Multi-Purpose	1/5,000	0	
COURTS/PITS			
BasketballIndoor	1/Community	0	
Basketball—Outdoor	1/2,000	1.5	
Tennis	1/2,500	1	
Pickelball	1/2,500	0	
Volleyball	1/5,000	0	
Bocce Ball	1/2,500	0	
OUTDOOR AREAS			
Picnic Shelter	1/500	6	
Playground	1/1,000	3	
Multi-Purpose Trail	1 mile/1,000	2.8 Miles	
SPECIALIZED AREAS			
Community Center/	1/Community	1*	
Recreation Center			
Teen Center	1/Community	0	
<b>Environmental Education Center</b>	1/Community	0	
Senior Center	1/Community	0*	
Swimming Pool	1/Community	0	
Skate Park	1/Community	0	
Disc Golf Course—18 Posts	1/5,000	1	
Outdoor Amphitheater	1/Community	0	
Dog Park	1/5,000	0	
Community Garden	1/Community	1	
Splash Pad	1/5,000	0	
Water Access/Boat Launch	1/1,000	3	
Total Parkland/Open Space Acreage	15 Acres/1,000	47.3 Acres	
Neighborhood Park Acreage	3 Acres/1,000	11.8 Acres	
Community Park Acreage	10 Acres/1,000	35.5 Acres	

#### Table 6.2 "City of Boiling Spring Lakes Existing Inventory of Public Recreational Facilities and Areas"

#### **CITY OF BOILING SPRING LAKES: CURRENT FACILITY AND AREA DEMAND**

Table 6.3 "City of Boiling Spring Lakes Current Demand for Public Recreational Facilities and Areas" depicts the current demand in 2015 for public recreational facilities and areas (i.e., ball fields, pools, courts, playground areas, trails, etc.) that should be maintained and/or operated by the City of Boiling Spring Lakes Parks and Recreation Department based upon City standards.

Facility (Area	City Standard	City of Boiling Spring Lakes
Facility/Area	City Standard	5,610 Residents in 2015
FIELDS		CURRENT DEMAND
Adult Softball	1/5,000	1
Youth Baseball/Softball	1/5,000	1
Football/Soccer/Multi-Purpose	1/5,000	1
COURTS/PITS		
Basketball—Indoor	1/Community	1
Basketball—Outdoor	1/2,000	2.5
Tennis	1/2,500	2
Pickleball	1/2,500	2
Volleyball	1/5,000	1
Bocce Ball	1/2,500	2
OUTDOOR AREAS		
Picnic Shelter	1/500	10
Playground	1/1,000	6
Multi-Purpose Trail	1 mile/1,000	14 Miles
SPECIALIZED AREAS		
Community Center/	1/Community	1
Recreation Center		
Teen Center	1/Community	1
Environmental Education Center	1/Community	1
Senior Center	1/Community	1
Swimming Pool	1/Community	1
Skate Park	1/Community	1
Disc Golf Course—18 Posts	1/5,000	1
Outdoor Amphitheater	1/Community	1
Dog Park	1/5,000	1
Community Garden	1/Community	1
Splash Pad	1/5,000	1
Water Access/Boat Launch	1/1,000	6
Total Park/Open Space Acreage	15 Acres/1,000	90 Acres
Neighborhood Park Acreage	3 Acres/1,000	18 Acres
Community Park Acreage	10 Acres/1,000	60 Acres

#### <u>Table 6.3 "City of Boiling Spring Lakes Current Demand</u> for Public Recreational Facilities and Areas Based on Standards"

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### CITY OF BOILING SPRING LAKES: CURRENT FACILITY AND AREA NEED

Table 6.4 "City of Boiling Spring Lakes Current Need for Public Recreational Facilities and Areas" depicts the current need in 2015 for public recreational facilities and areas (i.e., ball fields, pools, courts, playground areas, etc.) that should be maintained and/or operated by the City of Boiling Spring Lakes Parks and Recreation Division based upon City standards identifying current demand and the existing public recreation facilities and areas.

Facility/Area	City Standard	City of Boiling Spring Lakes 5,610 Residents in 2015
<u>FIELDS</u>		CURRENT NEED
Adult Softball	1/5,000	1
Youth Baseball/Softball	1/5,000	1
Football/Soccer/Multi-Purpose	1/5,000	1
COURTS/PITS		
Basketball—Indoor	1/Community	1
Basketball—Outdoor	1/2,000	1
Tennis	1/2,500	1
Pickleball	1/2,500	2
Volleyball	1/5,000	1
Bocce Ball	1/2,500	2
OUTDOOR AREAS		
Picnic Shelter	1/500	4
Playground	1/1,000	3
Multi-Purpose Trail	1 mile/1,000	11.2 miles
SPECIALIZED AREAS		
Community Center/	1/Community	1*
Recreation Center		
Teen Center	1/Community	1
Senior Center	1/Community	1*
Environmental Education Center	1/Community	1
Swimming Pool	1/Community	1
Skate Park	1/Community	1
Disc Golf Course—18 Posts	1/5,000	0
Outdoor Amphitheater	1/Community	1
Dog Park	1/5,000	1
Community Garden	1/Community	0
Splash Pad	1/5,000	1
Water Access/Boat Launch	1/1,000	3
Total Park Acreage	15 Acres/1,000	42.7 Acres
Neighborhood Park Acreage	3 Acres/1,000	6.2 Acres
Community Park Acreage	10 Acres/1,000	24.5 Acres

#### Table 6.4 "City of Boiling Spring Lakes Current Need for Public Recreational Facilities and Areas"

City of Boiling Spring Lakes Parks and Recreation

## EVALUATION OF CITY OF BOILING SPRING LAKES CURRENT FACILITY AND AREA NEED IN 2018

The assessment of public recreational facility and area standards against existing public recreational facilities and areas maintained and/or operated by the City of Boiling Spring Lakes reveals several current areas of deficiencies in many of the established public recreational facility and area categories. Utilizing the public recreational area and facility standards that were established specifically for the City of Boiling Spring Lakes, there is a need for the following additional public recreational facilities and areas:

- 1 Adult Softball Field
- 4 1 Youth Baseball/Softball Field
- I Football/Soccer/Multi-Purpose Field
- 4 1 Indoor Basketball Court
- 4 1 Outdoor Basketball Court
- 🕹 1 Tennis Court
- 4 2 Pickleball Courts
- 1 Volleyball Court
- 4 2 Bocce Ball Courts
- 4 Picnic Shelters
- 🕹 3 Playgrounds
- 11.2 Miles of Multi-Purpose Trails (Walking, Biking and Hiking)
- **1** Multi-Purpose Community Center/Recreation Center/Teen Center with Pool
- 1 Senior Center\*
- **1** Environmental Education Center
- 1 Skate Park
- **1** Outdoor Amphitheater
- ∔ 🏾 1 Dog Park
- ∔ 1 Splash Pad
- 4 3 Water Access/Boat Launch Sites
- **47.2** Acres of Total Park Acreage
- 4 24.5 Acres of Community Park Acreage—3 7 mile service radius
- ↓ 6.2 Acres of Neighborhood Park Acreage 0.5 3 mile service radius

#### **CITY OF BOILING SPRING LAKES**

PARKS LEVEL OF SERVICE PER 1,000 POPULATION STANDARDS

TOTAL PARKLAND	15 ACRES PER 1,000 PERSONS
COMMUNITY PARKS	10 ACRES PER 1,000 PERSONS
	3 – 7 Mile Service Radius
NEIGHBORHOOD PARKS	3 ACRES PER 1,000 PERSONS
	0.5 – 3 Mile Service Radius









## PARKS, RECREATION AND OPEN SPACE MASTER PLAN



## CHAPTER SEVEN:

## **MASTER PLAN PROPOSALS**

## & RECOMMENDATIONS

The City of Boiling Spring Lakes Parks and Recreation Department has traditionally, historically and accurately seen its role as one of providing basic public parks, recreation and open space opportunities and experiences for the citizens of the City of Boiling Spring Lakes. This accepted role is certainly one that the Department should continue, expand and enhance over the next five (5) years. Community input and a comprehensive analysis and evaluation of the Department's current areas, facilities, services and programs reveal several deficiencies or "needs" in the City of Boiling Spring Lakes's existing parks and recreation delivery system and resources. These deficiencies or "needs" can be satisfied through the long-range strategic planning process and the careful allocation and management of the City of Boiling Spring Lakes's resources over the next five (5) years.

The overall **Needs Assessment and Public Input** portion of the master plan process revealed several consistent and interesting pieces of information concerning the parks,

recreation and open space needs and issues facing the City of Boiling Spring Lakes over the next five (5) years.

For example, the need in varying degrees for each of the following programs, services, areas, facilities and policy considerations was mentioned during all components of the Needs Assessment and Public Input process:

- A comprehensive, safe, functional and usable sidewalk, bicycle, pedestrian, greenway, and non-motorized vehicular transportation network/system that allows for safe and efficient movement in and around all areas of the City of Boiling Spring Lakes and connects the various residential, commercial and service areas of the City
- A swimming pool facility that is part of a comprehensive, multi-purpose, multi-functional recreation center, teen center and fitness/exercise facility
- Enhanced and increased access to the lakes in and around the City of Boiling Spring Lakes to include ramps and launch facilities for kayaks, canoes, standup paddleboards and small motorized boats and improved swimming access areas and beaches
- A greater variety and quantity of direct programs and services for residents of all ages, especially youth, teens and young adults
- Continued physical improvement and enhancement of existing City parks, areas and facilities to include safety, accessibility and maintenance considerations
- 🔸 🛛 📥 🖌 🔸 🔸
- Improved and increased cooperation between the City of Boiling Spring Lakes and other public, non-profit, commercial, private and individual entities

To a lesser degree, the need for each of the following programs, services, areas, facilities and policy considerations was mentioned during three (3) or more but not all components of the Needs Assessment and Public Input process:

- Need for a greater variety and quantity of direct programs and services, particularly for senior citizens
- 4 A non-profit Friends of Parks, Recreation and Open Space Foundation
- Additional staff for the parks and recreation department
- Increased, enhanced and improved programs and services related to environmental education, outdoor recreation, nature and outdoor adventure
- Increased, enhanced and improved marketing and advertising of programs, services, events and activities offered by the Parks and Recreation Department

Times that department programs and services have been offered, particularly the operating hours of the Community Center, may not be convenient and suitable for most of Boiling Spring Lakes residents

Although there were over one hundred (100) specific diverse comments and suggestions regarding parks, recreation and open space programs, services, areas, facilities and policy considerations in the City of Boiling Spring Lakes generated during the public input and needs assessment process, it is impractical to suppose or believe that all of these suggestions and recommendations can or should be targeted for acceptance and completion in this current 5-year Parks, Recreation and Open Space Master Plan. It is, however, wise, feasible and practical to identify the most significant of those suggestions and recommendations and to develop a plan of action for their incorporation and completion.

## **RECOMMENDATIONS**

In order to facilitate and simplify this process, the needs have been categorized into five distinct (5) areas: Land Acquisition; Area and Facility Development; Program and Service Development; Policy and Procedure Considerations; and, Personnel Considerations. The recommendations for the City of Boiling Spring Lakes 2018 – 2023 Parks, Recreation and Open Space Master Plan are:

### Land Acquisition—2018 – 2023

This document recognizes the fact that the City of Boiling Spring Lakes Parks and Recreation Department is a stable and well-established functioning entity within the City of Boiling Spring Lakes. This document also recognizes and acknowledges it would be extremely advantageous and fortuitous for the City of Boiling Spring Lakes to acquire additional suitable land for parks, recreation and open space purposes. Therefore, the acquisition of land should be a high priority for the City of Boiling Spring Lakes over the next five (5) year period. The City of Boiling Spring Lakes should pursue the acquisition of land:

- 1) appropriate and suitable for a comprehensive, safe and functional nonvehicular sidewalk, pedestrian, walking and bicycle transportation network and system
- appropriate and suitable for the construction of a new comprehensive multi-purpose, multi-functional Recreation Center/Fitness Facility/Aquatics Center/Athletic Complex with a gymnasium, pool and exercise, fitness and meeting rooms, an indoor track and an area dedicated as a teen center

These are the only land acquisition recommendations for the 2018 – 2023 period of this document due to the anticipated prohibitive cost of acquiring lands for these

two (2) purposes. This land acquisition program could be implemented either through direct purchase of land or through an aggressive agenda of grants, land donation, eminent domain acquisition, leases and the development of conservation easements. It might also be possible to enter into cooperative agreements with existing public landowners such as the Brunswick County School Board and The Nature Conservancy.

## Land Acquisition—Beyond 2023

Beyond the 2018 – 2023 period of this document, the City of Boiling Spring Lakes should prepare for the acquisition of land:

- 1) offering the possibility of public access and related amenities to the lakes and waters surrounding the City of Boiling Spring Lakes
- 2) surrounding and including "Boiling Spring"
- 3) adjacent to and/or contiguous to the Alton Lennon Park and "Patricia Lake"
- 4) Adjacent to and/or contiguous to North Lake Park
- 5) land in areas of the City of Boiling Spring Lakes presently without existing public parks and recreation amenities such as the Fifty Lakes area
- 6) other undeveloped lands that are affordable and/or offer specific advantages for parks, recreation and open space purposes for the City of Boiling Spring Lakes

This land acquisition program could be implemented and financed either through direct purchase of land with funds generated by a Bond Referendum (General Obligation Bonds), existing General Funds, State Grants, or Transfers of Land from Land Trusts and State Agencies or through an aggressive agenda of private ownership Land Donations and the development of Conservation and other types of Protective Easements.

#### Area and Facility Development-2018 - 2023

Once the land acquisition recommendations identified in the 2018 – 2023 Land Acquisition section of this document have been achieved, area and facility development should be the primary and significant focus of the City of Boiling Spring Lakes Parks and Recreation Department over the next 5 years. There is a need to upgrade and enhance the existing City parks, areas and facilities and to develop new parks and recreation areas and facilities.

Numerous suggestions and recommendations for further area and facility upgrades and development were received during the public information gathering process. These included, but were not limited to; general and specific requests such as the development of a safe, usable and comprehensive pedestrian and bicycle transportation network/system throughout the City of Boiling Spring Lakes; the construction of a multi-purpose, comprehensive recreation facility complete with a gymnasium, pool, office space, meeting space, exercise areas, fitness areas, indoor track and space specifically designed for teens and young children; the construction of a Splash Pad; construction of a Dog Park; the provision of kayak/canoe/standup paddleboard/small boat access launches and access to the waters and lakes in and around the City of Boiling Spring Lakes; and, continued upgrading of the existing park amenities. When asked the open ended question in the Needs Assessment Survey *"In your opinion, what are the five (5) most important NEW recreational facilities, areas and parks the City needs to provide"*, the top responses in priority order are:

- Sidewalks/Pedestrian Lanes/Paths/Trails
- Multi-Purpose Recreation Center with Pool and Gymnasium
- Dog Park
- Splash Pad
- Teen Center
- Public Restrooms
- Pickleball Courts
- Disc Golf Course

With this and all public input information in mind, four (4) overall area and facility development needs and recommendations are specifically identified in this 5-year Master Plan for 2018 – 2023 that are deemed to be the most urgent and the most practical to implement during the period of this document. These "needs" and recommendations are not presented in any particular or priority order:

1) The need and recommendation for the planning, implementation, development and completion of a safe, practical and comprehensive network/system of nonvehicular, pedestrian and bicycle transportation between and connecting public areas and facilities, residential areas, commercial areas and service areas within the City of Boiling Spring Lakes planning jurisdiction. This system/network would include sidewalks, marked pedestrian crossings, pedestrian crosswalks, user education and enlightenment, biking paths, walking trails, hiking trails, greenways and other pedestrian and non-vehicular corridors. This need was identified repeatedly during the needs assessment process by Parks and Recreation Advisory Board members, the general public and staff members and is supported by the City's Police Community Survey of 2016 and the City of Boiling Spring Lakes 2017 Land Use Plan. It is also a significant recommendation of the City of Boiling Spring Lakes 2009 – 2014 Parks, Recreation and Open Space Master Plan.

- 2) The need and recommendation to construct a comprehensive, multi-purpose, multi-functional Recreation Center/Fitness Facility/Aquatics Center/Athletic Complex. The new comprehensive, multi-purpose, multi-functional Recreation Center/Fitness Facility/Aquatic Center/Athletic Complex with a gymnasium, pool and exercise, fitness, instructional and meeting rooms, indoor track, office space, storage space, showers and lockers, restrooms, child care area, game room, computer room, kitchen, a Teen Center, and outdoor athletic fields and areas. If possible, the facility should be constructed on the land on the east side of NC Highway 87. The indoor facility should include at the minimum a gymnasium, an indoor pool, general meeting space, classroom space, an exercise room, fitness room, storage rooms, a weight room, and a space for a Teen Center. The outdoor area should include youth and adult ballfields, an outdoor basketball court, a tennis court, pickleball courts, bocce ball courts, picnic shelters, playgrounds and a splash pad. The cost for this project should be shared by the City of Boiling Spring Lakes, the Brunswick County Parks and Recreation Department and the Brunswick County School Board.
- 3) The need and recommendation to construct and operate a Dog Park area.
- 4) The need and recommendation to continue the upgrading and modernization of existing parks, areas and facilities such as:
  - City of Boiling Spring Lakes Community Center—recommendations are:
    - Transfer ownership and operation of this facility to the Brunswick Senior Resources, Inc. as soon as the new comprehensive multipurpose, multi-functional Recreation Center/Fitness Facility/Aquatics Center/Athletic Complex is in operation
    - Until this transfer of ownership and operation occurs, extend the hours of operation for the center to include unsupervised and scheduled programs and activities offered earlier in the morning and later into the evening and night
  - City of Boiling Spring Lakes Community Park—recommendations are:
    - Provide lights for the existing playground structure
    - Construct a picnic shelter with an enclosed interior ceiling near the existing playground structure
    - Install several additional benches and bench swings with concrete pads and roofs
    - Provide a lighted walking path with exercise stations appropriate for senior citizens within and around the park that is ADA accessible and meets Universal Design principles and standards

- City of Boiling Spring Lakes Community Garden—recommendations are:
  - Establish partnerships with local agencies such as the Brunswick County Master Gardeners Program, Southport/Oak Island Kiwanis, Southport/Oak Island Interfellowship Food Pantry and other local partners who might be willing to assume operation of the community garden with all produce being donated to a local charity
- **Alton Lennon Park**—recommendations are:
  - Install a formal pedestrian marked crossing across Alton Lennon Drive leading from the existing dirt parking area to the park proper
  - Replace the existing wooden dock
  - Add rip rap along the shoreline to reduce and hopefully eliminate the shoreline erosion
  - Add bench swings in strategic locations along the shoreline
  - Replace the existing movable trash receptacles with permanent nonmovable trash receptacles
  - Add an enclosed interior ceiling to the existing picnic shelter
  - Add a separate ADA/Universally Accessible launch facility for kayaks, canoes and other non-motorized boats
  - Install barbeque grills around the existing picnic shelter and in other strategic locations
  - Install a water fountain
  - Add a fishing pier
  - Install concrete pads under and small roofs over the existing bench swings
  - Clean-up the sandy beach area and redefining and properly delineating the designated beach and swimming areas
  - Replace the existing Port-a-Johns with a permanent restroom facility and an outdoor shower facility
- **Charles Schneiders Park**—recommendations are:
  - Install lights for the outdoor basketball court
  - Widen the outdoor basketball court to include space for an appropriate "3-point arch"
  - Replace the existing basketball goal and backboard
  - Install a 4' tall fence around the existing basketball court
  - Replace the sand surfacing for the play equipment with engineered wood fiber
  - Improve the driveway and parking lot drainage
  - Add an enclosed interior ceiling to the existing picnic shelter
  - Install barbeque grills in strategic locations around the existing picnic shelter
  - Replace the existing movable trash receptacles with permanent nonmovable trash receptacles

- Install a water fountain
- Install a barrier around the park proper to separate the park from the road and the small pond
- Install several bike racks
- Add at least one additional picnic table
- Provide perimeter lights around the entire park to discourage loitering and vandalism
- Mirror Lake Park—recommendations are:
  - Post the lake as a NOT RECOMMENDED FOR PUBLIC SWIMMING area
  - Stabilize the shoreline with rip rap to prevent further shoreline erosion
  - Construct a small pier and/or a wildlife viewing area along the lake shoreline
  - Replace the existing movable trash receptacles with permanent nonmovable trash receptacles
  - Install appropriate fencing to distinguish the park from adjacent private property and protect park users from vehicular traffic
  - Install two (2) additional bench swings with a concrete pad under each and a small roof over each of them
  - Install a concrete pad under and a small roof over the existing bench swing
- North Lake Park—recommendations are:
  - Formalize, improve and expand the existing small boat launching area by more adequately defining the launch area itself and installing matting as the launch surfacing
  - Stabilize the shoreline around the fishing dock with rip rap
  - Install concrete padding under the existing picnic shelter
  - Install a cover over the fishing dock
  - Install concrete pads under and small roofs over the existing bench swings
  - Replace the existing movable trash receptacles with permanent nonmovable trash receptacles
  - Create a formal "dog park" area
  - Add barbeque grills in strategic locations
  - Replace the existing Port-a-Johns with a permanent restroom facility
- Robert Muse Memorial Park—recommendations are:
  - Remove the existing picnic shelter and playground area
  - Remove the existing basketball goals and tennis court nets
  - Construct at least one (1) new lighted basketball court also marked for pickleball in the area where the existing picnic shelter and playground area had been

- Construct a new lighted tennis court also marked for pickleball and with at least one (1) tennis backboard in the area where the existing picnic shelter and playground area had been
- Install a new playground area and at least one picnic shelter with an enclosed interior ceiling over the surface which had served as the basketball court and tennis court and install a playground surface under the new playground area that meets all applicable American with Disabilities Act (ADA), Universal Design and American Society for Testing and Materials (ASTM) standards including impact attenuation and wheelchair accessibility
- Construct a walking/jogging trail around the perimeter of the park complete with fitness and exercise stations, benches and water fountains
- Replace the existing temporary restroom facility with a permanent restroom facility
- Add a Four-Square pad
- Add a Gaga ball pit
- Add a concrete foosball table
- Replace the movable trash receptacles with permanent trash receptacles
- Remove the existing dirt and grass parking areas and either build new parking areas utilizing pervious surfacing or establish a cooperative agreement with the church to allow parking for access to the park in the church parking lot
- Add landscaping and flowering plants throughout the park to include flowering trees, shrubs, plants and annual and perennial flower beds
- Install several cell phone charging stations in strategic locations
- Install Wi-Fi capability within the park
- Install a "Demonstration Water Garden/Butterfly Garden/Rain Garden" in a strategic and appropriate location between the park and the church
- Seminole Lake Park—recommendations are:
  - Stabilize the entire lake shoreline with rip rap
  - Install a concrete pad under and a small roof over the existing bench swing
  - Replace the existing movable trash receptacles with permanent nonmovable trash receptacles
  - Install benches and bench swings in strategic locations along the lake shoreline
  - Post the lake as a NOT RECOMMENDED FOR PUBLIC SWIMMING area
  - Replace the existing Port-a-John with a permanent restroom facility

#### Spring Lake Park—recommendations are:

- Construct a permanent outdoor amphitheater
- Demolish the existing picnic shelters and replace them with three (3) newly located picnic shelters with enclosed interior ceilings and a couple of picnic tables each
- Add several water fountains in strategic locations around the park
- Replace the existing temporary restroom facility with a permanent restroom facility
- Install appropriate fencing to distinguish the park from adjacent private property and protect park users from vehicular traffic
- Replace the existing movable trash receptacles with permanent nonmovable trash receptacles
- Add barbeque grills in strategic locations
- Redefine and properly delineate the designated beach and swimming areas
- Add an ADA/Universally Accessible launch facility for kayaks, canoes and other non-motorized boats
- Install several cell phone charging stations in strategic locations
- Install Wi-Fi capability within the park
- Construct a permanent concession building
- Construct a permanent kayak storage facility
- Conduct a study to determine the best appropriate designated parking areas for the park
- Tate Lake Park—recommendations are:
  - Post the lake as a NOT RECOMMENDED FOR PUBLIC SWIMMING area and form and convene a committee comprised of citizens living near Tate Lake Park, the Parks and Recreation Department staff and the Police Department staff to consider a strategy for improving the overall safety and functionality of the park and its visitors

## Area and Facility Development—Beyond 2023

There is only one (1) Area and Facility Development identified need and recommendation "Beyond 2023":

1) Construction of an Environmental Education Center on "Patricia Lake"

## Program and Service Development-2018 - 2023

The City of Boiling Spring Lakes Parks and Recreation Department is doing a respectable job of providing programs, services, events and activities for residents especially considering the obstacles it faces with limited areas, facilities and staff by sponsoring and supporting a wide and varied range of general recreation programs, special events and special collaborations. The 2017 Needs Assessment Survey

confirms this to be true as seventy-eight percent (78%) of the respondents are neutral, satisfied or very satisfied with the variety of programs, services and activities provided by the Parks and Recreation Department and eighty-one percent (81%) of the respondents are neutral, satisfied or very satisfied with the quality of the programs, services and activities.

However, there is always room for improvement. When asked in the survey what programs, services and activities would they like to see offered in the future by the City of Boiling Spring Lakes that are not currently provided, the responses are: walking opportunities (65%); hiking opportunities (57%); kayaking activities (51%); biking opportunities (49%); swimming lessons, classes and activities (46%); art classes (42%); cooking classes (40%); exercise classes (33%); fishing clinics (31%); standup paddleboarding (31%); senior trips (27%); and, pickleball (24%). These percentages indicate City of Boiling Spring Lakes residents are most interested in innovative programs, service and activities that are walking, hiking and biking related; water-related; instructional related and, exercise related. However, the expressed need for walking, hiking and biking opportunities cannot fully be addressed until the safe, practical and comprehensive network/system of nonvehicular, pedestrian and bicycle transportation between and connecting public areas and facilities, residential areas, commercial areas and service areas within the City of Boiling Spring Lakes planning jurisdiction has been completed. The expressed need for swimming lessons, classes and activities cannot truly be addressed until the City of Boiling Spring Lakes operates its own indoor swimming facility.

Based upon the information obtained during the needs assessment process and after a comprehensive evaluation of the capabilities of the City of Boiling Spring Lakes Parks and Recreation Department to provide various innovative programs and services, the following new programs and services are recommended to be addressed over the next 5 years:

- 1) Provide kayaking, canoeing, standup paddleboarding and fishing opportunities, classes and events at Alton Lennon Park, North Lake Park and Spring Lake Park
- 2) Provide walking, running and biking opportunities and events within the residential areas of the City
- 3) Offer additional arts and crafts and cooking opportunities, classes and events at the Community Center
- 4) Schedule half-day, full-day and overnight senior trips to locations of interest
- 5) Provide pickleball opportunities, classes and events at Robert Muse Memorial Park

## Program and Service Development—Beyond 2023

There are two (2) identified program and service needs and recommendations "Beyond 2023" and those are:

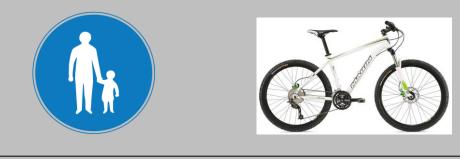
- 1) Once the safe, practical and comprehensive network/system of nonvehicular, pedestrian and bicycle transportation between and connecting public areas and facilities, residential areas, commercial areas and service areas within the City of Boiling Spring Lakes planning jurisdiction is developed and open for operation, the City will need to program the network/system appropriately
- Once the comprehensive, multi-purpose, multi-functional Recreation Center/Fitness Facility/Aquatic Center/Athletic Complex is developed and open for operation, the City will need to program the facility appropriately



## Policy and Procedure Considerations-2018-2023

There are several areas of policy and procedure that need to be examined and evaluated in light of the recommendations contained in this Master Plan. Some of these policies and procedures are currently strategic parts of the standard operating procedures of the City of Boiling Spring Lakes Parks and Recreation Department. However, several of the policy and procedure recommendations delve into areas not presently an active part of the City's operating procedures. Highlights of these policy and procedure considerations are summarized as follows:

Pedestrian, Bicycle and Non-Motorized Vehicular Transportation Network/System—The City of Boiling Spring Lakes needs to renew and expand its commitment to a comprehensive and safe pedestrian, bicycle, sidewalk and non-motorized vehicular transportation network/system and continue to work to develop and implement this transportation network/system in and around the City of Boiling Spring Lakes.



- Partnerships—The number and type of cooperative partnerships should be expanded and enhanced. Although the City of Boiling Spring Lakes Parks and Recreation Department is already involved in several significant partnership commitments that have provided valuable services to the citizens of Boiling Spring Lakes, there are still numerous groups, agencies and organizations within the City's planning area and jurisdiction available and willing to enter into additional and/or expanded partnerships with the City of Boiling Spring Lakes Parks and Recreation Department in the provision and administration of parks and recreation programs, services areas, and facilities. These partnerships would significantly increase the effectiveness and efficiency of City resources and expand the scope of available parks and recreation programs and services. Available partners include, but are not limited to, the Brunswick County Parks and Recreation Department, the Brunswick County School System and Board of Education, Brunswick County Community College (BCCC), Cape Fear Community College (CFCC), the University of North Carolina Wilmington (UNCW), the Brunswick Senior Resource Center, the Nature Conservancy, the Coastal Land Trust, the City of Southport, the Town of Oak Island, the Wilmington Family YMCA, the Wilmington YWCA and other public, non-profit, private, commercial, service and civic organizations and individuals in and around Boiling Spring Lakes. Specifically, the City should partner with the Brunswick County Master Gardeners Program, Southport/Oak Island Kiwanis, Southport/Oak Island Interfellowship Food Pantry and/or other local partners who might be willing to assume operation of the "Plant a Seed, Feed a Community Garden."
- Transfer Ownership and Operation of the Boiling Spring Lakes Community Center to the Brunswick Senior Resources, Inc. — The City of Boiling Spring Lakes Community Center ownership and operation should be transferred to the Brunswick Senior Resources, Inc. upon opening for operation of the new comprehensive, multi-purpose, multi-functional Recreation Center/Fitness Facility/Aquatics Center/Athletic Complex.



## Brunswick Senior Resources, Inc.

Making a Difference

 Americans with Disabilities Act (ADA) Accessibility Compliance—A major issue confronting all parks, recreation and open space providers is the ability to enhance access for disabled patrons and persons with special needs. Public Parks and Recreation Departments are not exempt from this requirement and legislation dictates that parks, recreation and open space amenities be barrier-free. The 1990 passage of the Americans with Disabilities Act (ADA) makes it imperative that the City of Boiling Spring Lakes Parks and Recreation Department make a strong and comprehensive commitment to providing ADA accessibility to all citizens Boiling Spring Lakes. The Department should continue to make ADA compliance and recreational inclusion a top administrative priority in the development and implementation of all programs, services, areas and facilities. The ADA requirements and regulations governing design standards leave some room for interpretation for some parks, recreation and open space facilities; however, they are very specific regarding the design of restrooms, pathways and other amenities. Before renovating old areas and facilities, or constructing new ones, the City of Boiling Spring Lakes Parks and Recreation Department should consult with the City's legal department or ADA compliance staff to review and interpret the ADA legislation and develop a standard by which they begin to develop a system sensitive to the needs of all visitors and users. If this assistance is not available, the Parks and Recreation Department staff should contract with a professional certified and trained in ADA requirements and regulations to conduct an ADA Accessibility Study of all current city parks, recreation and open space areas, facilities, programs and services.



Certification of Parks and Playground Equipment/Playground Safety Standards—The City of Boiling Spring Lakes Parks and Recreation Department must be aware of possible non-compliance of playground equipment and park areas to safety standards adopted by organizations such as the U.S. Consumer Product Safety Commission (CPSC), the American Society for Testing and Materials (ASTM) and the International Play Equipment Manufacturers' Association (IPEMA). The City of Boiling Spring Lakes should contract with an outside Certified Playground Safety Inspector (CPSI) or a City staff member certified as a CPSI on a regular basis to inspect all parks and playground equipment and areas under the maintenance and operation of the City. This action will ensure that the City's parks and playground equipment are in compliance with existing park and playground standards and serve as an additional protection against loss, damage, injury and negligence lawsuits.



Parks, Recreation and Open Space Foundation—It is a recommendation of this Master Plan that the City of Boiling Spring Lakes create a "Parks, Recreation and Open Space Foundation" to assist the City of Boiling Spring Lakes and the Parks and Recreation Department in generating support and raising funds for land acquisition, area and facility development and program services. Citizens are typically more willing and apt to provide financial support when non-profit organizations are involved in the fund raising effort rather than governmental entities. A non-profit Parks, Recreation and Open Space Foundation could become a valuable tool for increasing community volunteer support for parks and recreation programs and services while at the same time significantly increasing the availability of operating and capital funding for the Department.

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Parks, Recreation and Open Space Gifts and Donations Catalogue— Current economic conditions demand creative and effective methods to deal with shrinking budgets for parks, recreation and open space programs, services, areas and facilities. With this in mind and as a means of supplementing and complimenting the efforts of the "Parks, Recreation and Open Space Foundation" the Boiling Spring Lakes Parks and Recreation Department working in collaboration with the Parks and Recreation Advisory Board should compile and distribute a "Parks, Recreation and Open Space Gifts and Donations Catalogue" which identifies departmental needs that can be "given" to the department by private citizens, local businesses and interested organizations. The catalogue would identify what is needed and how the interested party can assist in meeting the need.



Parks and Recreation Advisory Board—A representative from the City of Boiling Spring Lakes Planning Board, the Brunswick County School Board and the Brunswick County Parks and Recreation Advisory Board should be added to the membership of the City of Boiling Spring Lakes Parks and Recreation Advisory Board as ex-officio members. Packets including the agenda and specific memoranda related to all action items to be discussed at the regularly scheduled monthly meetings should be sent out to the Parks and Recreation Advisory Board at least one week in advance of the regularly scheduled meeting.

# Parks & Recreation Advisory Board

Publicity for Programs, Services, Areas & Facilities—Increased and enhanced awareness, publicity and communication of programs, services, areas and facilities offered by the City of Boiling Spring Lakes Parks and Recreation Department would be beneficial. It might be possible to work with the University of North Carolina Wilmington (UNCW), Brunswick Community College, Cape Fear Community College, East Carolina University, North Carolina State University, Duke University, the University of North Carolina at Chapel Hill, Fayetteville State University, Elizabeth City State University or another entity, to have a Marketing and Publicity Strategic Plan prepared for the City of Boiling Spring Lakes Parks and Recreation Department.



- Revisions to City Unified Development Ordinance—The section of the Unified Development Ordinance forbidding open flames and grills in public parks should be removed to allow open flames and grills in the City parks. This would allow for more family-oriented activities in the parks and increase park participation.
- Create a Building and Grounds Maintenance Division Directly within the Parks and Recreation Department—It would be prudent and efficient for a Building and Grounds Maintenance Division to be housed directly within the City of Boiling Spring Lakes Parks and Recreation Department to handle both building and grounds maintenance as the Parks and Recreation Department continues to grow and expand over the next five years. This move would allow for greater coordination and cooperation between the "parks" and "recreation" functions of the Parks and Recreation Department and improve service delivery to the citizens and participants.

## Personnel Considerations - 2018 - 2023

The current organizational chart for the City of Boiling Spring Lakes Parks and Recreation Department is presented in **Appendix—W**. The present permanent professional staff of the department consists of the full-time Parks and Recreation Director, a full-time Community Center Manager, a full-time Recreation Manager, a full-time Recreation Program Supervisor, a part-time Community Center Assistant, a part-time Senior Program Assistant, a part-time Senior Site Manager, a part-time Community Center Janitor, 2 part-time Before School Assistants, 2 part-time After School Assistants, a part-time Summer Camp Lead Counselor and 4 part-time Summer Camp Counselors. The permanent full-time and permanent part-time professional staff is supplemented and complemented by part-time seasonal Parks and Recreation employees and part-time instructors. In addition, the City of Boiling Spring Lakes Parks and Recreation Department relies heavily upon the City of Boiling City Manager's Office for all maintenance, construction and repair needs for the Parks and Recreation Department's areas and facilities.

The Needs Assessment component of the *City of Boiling Spring Lakes 2018 – 2023 Parks, Recreation and Open Space Master Plan* process indicates the existing full-time, part-time and seasonal staff of the City of Boiling Spring Lakes Parks and Recreation Department is inadequate to meet the current, latent and projected demand and need for parks, recreation and open space programs, services, areas and facilities. To this end, the following personnel changes are recommended to be implemented with the adoption of the 2019 – 2020 fiscal year operating budget and are graphically depicted in **Appendix—X.** 

- Create and hire a new part-time position of Parks and Recreation Program Assistant—this individual would be responsible for assisting the current Recreation Manager with the provision of general recreation programs, services, events and activities
- Create and hire a new part-time position of Community Center Assistant this individual would be responsible for assisting the current Community Center Manager with the management and operation of the Community Center

The following personnel changes are recommended to be implemented with the adoption of the 2020 – 2021 fiscal year operating budget and are graphically depicted in **Appendix**—**Y**.

Create and hire three (3) new full-time positions of Building & Grounds Maintenance Specialist—these individuals would be responsible for general operation and maintenance of the existing area, facilities, parks and buildings currently operated by the City of Boiling Spring Lakes Parks and Recreation Department but maintained by the City of Boiling Spring Lakes City Manager's Office and complete the staffing of the Parks and Maintenance Division within the Parks and Recreation Department

After implementation, these recommended changes and additions would yield the following full-time and part-time staff positions within the City of Boiling Spring Lakes Parks and Recreation Department by the end of the 2020 – 2021 fiscal year:

- Parks and Recreation Director—Full-time position
- Community Center Manager—Full-time position
- **4** Recreation Manager—Full-time position
- Recreation Program Supervisor—Full-time position
- Community Center Assistant—Part-time position
- Community Center Assistant—Part-time position\*
- Senior Program Assistant—Part-time position
- Senior Site Manager—Part-time position
- Community Center Janitor—Part-time position
- Before School Assistants (2)—Part-time positions
- After School Assistant Assistants (2)—Part-time positions
- Summer Camp Lead Counselor—Part-time position
- Summer Camp Counselors (4)—Part-time positions
- Parks and Recreation Program Assistant—Part-time position\*
- Building & Grounds Superintendent—Full-time position\*\*
- Building & Grounds Maintenance Technicians (2)—Full-time positions\*\*
- Building & Grounds Maintenance Specialists (3)—Full-time positions\*
- Building & Grounds Laborer—Seasonal\*\*

\*Indicates proposed positions

\*\*indicates positions reassigned from the Public Works Department to the Parks and Recreation Department



The Department would still need to supplement and complement these full-time and part-time positions with the necessary volunteers, seasonal employees, contract instructors and student interns.

Recommended changes and additions to the parks, recreation and open space programs, services, areas and facilities provided by the City of Boiling Spring Lakes Parks and Recreation Department due primarily to area and facility development, program development and increased maintenance responsibilities between the 2018 – 2023 fiscal years will require, at a minimum, the following additional full-time and part-time personnel and personnel changes to be in place by the end of the 2022 – 2023 fiscal year in order to afford the City of Boiling Spring Lakes Parks and Recreation Department the ability and capability to accomplish the parks, recreation and open space mission, goals and objectives during that time period:

- Development and operation of the comprehensive, multi-purpose, multifunctional Recreation Center/Fitness Facility/Aquatic Center/Athletic Complex will require the following new employees and additions to the existing City of Boiling Spring Lakes Parks and Recreation Department administrative structure:
  - Parks and Recreation Center Director—Full-time position
  - Parks and Recreation Assistant Center Director—Full-time position
  - Parks and Recreation Center Program Director—Full-time position
  - Parks and Recreation Aquatics Director—Full-time position
  - Parks and Recreation Athletics Director—Full-time position
  - Building & Grounds Maintenance Specialists (2)—Full-time position
  - Building & Grounds Maintenance Specialists (3)—Part-time positions
  - Various part-time and seasonal employees such as lifeguards, swimming instructors, fitness instructors, etc.

The Department would still need to supplement and complement these full-time and part-time positions with the necessary volunteers, seasonal employees, contract instructors and student interns.

City of Boiling Spring Lakes Parks and Recreation Department recommended staff positions by the end of the 2022 – 2023 Fiscal Year:

- Parks and Recreation Director—Full-time position
- **4** Recreation Manager—Full-time position
- **4** Recreation Program Supervisor—Full-time position
- Parks and Recreation Center Director—Full-time position
- Parks and Recreation Assistant Center Director—Full-time position
- Parks and Recreation Center Program Director—Full-time position

- Parks and Recreation Aquatics Director—Full-time position
- Parks and Recreation Athletics Director—Full-time position
- Senior Program Assistant—Part-time position
- Before School Assistants (2)—Part-time positions
- After School Assistant Assistants (2)—Part-time positions
- Summer Camp Lead Counselor—Part-time position
- Summer Camp Counselors (4)—Part-time positions
- Program Assistant—Part-time position
- Building & Grounds Superintendent—Full-time position
- Building & Grounds Maintenance Technicians (2)—Full-time positions
- Building & Grounds Maintenance Specialists (5)—Full-time position
- Building & Grounds Maintenance Specialists (3)—Part-time positions
- Various part-time and seasonal employees such as lifeguards, swimming instructors, fitness instructors, etc.



PARKS, RECREATION AND OPEN SPACE MASTER PLAN



# **CHAPTER EIGHT:**

# **IMPLEMENTATION PLAN**

The *City of Boiling Spring Lakes 2018 – 2023 Parks, Recreation and Open Space Master Plan* is grounded in an analysis and synthesis of current parks, recreation and open space background information for the City of Boiling Spring Lakes, an inventory and evaluation of the existing parks, recreation and open space delivery system, an understanding of appropriate and applicable parks, recreation and open space standards and guidelines, and, the identification of citizen and participant needs, wants, desires and interests.

The recommendations of the *City of Boiling Spring Lakes 2018 – 2023 Parks, Recreation and Open Space Master Plan* are designed to be planned and implemented over the next 5 year period and beyond utilizing revenues and funds from current

# PARKS, RECREATION AND OPEN SPACE MASTER PLAN

appropriations, the annual City operating budget, grants, private sources, tax revenues, gifts, donations, a municipal *General Obligation Bond Referendum*, and/or, user fees and charges. The implementation of the **City of Boiling Spring Lakes 2018 – 2023 Parks**, **Recreation and Open Space Master Plan** is also contingent upon the City's ability to enter into cooperative ventures with various complimentary agencies and organizations currently operating in and around the City of Boiling Spring Lakes and Brunswick County.

# LAND ACQUISITION IMPLEMENTATION—2018 – 2023 AND BEYOND 2023

The land acquisition recommendations identified within the *City of Boiling Spring Lakes 2018 – 2023 Parks, Recreation and Open Space Master Plan* are significant and expensive. Any land acquisition could be funded through a General Bond Referendum, the North Carolina Parks and Recreation Trust Fund (PARTF), the North Carolina Public Beach and Coastal Waterfront Access Program, Clean Water Trust Fund grants and other available grant funding through the state of North Carolina, private foundations/sources and the federal government. In addition, the City of Boiling Spring Lakes should begin immediately to budget \$50,000 - \$75,000 per year in a 5-Year Capital Improvements Program (CIP) budget for these land acquisition purposes. The accumulated funds in the CIP budget would then be available for land acquisition purposes as the need arises in the future.



# Land Acquisition Implementation 2018 – 2023

## 🖊 <u>2018 – 2019 Fiscal Year</u>

- Acquire all available land appropriate and suitable for a comprehensive, safe and functional non-vehicular sidewalk, pedestrian, walking and bicycle transportation network and system\*
- Acquire all available land appropriate and suitable for the construction of a new comprehensive, multi-purpose, multi-functional Recreation Center/Fitness Facility/Aquatic Center/Athletic Complex with a gymnasium, pool and exercise, fitness and meeting rooms, an indoor track and an area dedicated as a teen center (15 – 50 acres) \*
- Prepare for the General Obligation Bond Referendum to be placed on the November 2020 general election ballot
- Budget \$50,000 \$75,000 in a 5-Year Parks and Recreation Department Capital Improvements Program (CIP) Budget for future land acquisition

#### <u>2019 – 2020 Fiscal Year</u>

- Acquire all available land appropriate and suitable for a comprehensive, safe and functional non-vehicular sidewalk, pedestrian, walking and bicycle transportation network and system\*
- Acquire all available land appropriate and suitable for the construction of a new comprehensive, multi-purpose, multi-functional Recreation Center/Fitness Facility/Aquatic Center/Athletic Complex with a gymnasium, pool and exercise, fitness and meeting rooms, an indoor track and an area dedicated as a teen center (15 – 50 acres) \*
- Prepare for the General Obligation Bond Referendum to be placed on the November 2020 general election ballot
- Budget \$50,000 \$75,000 in a 5-Year Parks and Recreation Department Capital Improvements Program (CIP) Budget for future land acquisition

# 🖊 <u>2020 – 2021 Fiscal Year</u>

- Acquire all available land appropriate and suitable for a comprehensive, safe and functional non-vehicular sidewalk, pedestrian, walking and bicycle transportation network and system\*
- Acquire all available land appropriate and suitable for the construction of a new comprehensive, multi-purpose, multi-functional Recreation Center/Fitness Facility/Aquatic Center/Athletic Complex with a gymnasium, pool and exercise, fitness and meeting rooms, an indoor track and an area dedicated as a teen center\*
- Prepare for the General Obligation Bond Referendum to be placed on the November 2020 general election ballot
- Budget \$50,000 \$75,000 in a 5-Year Parks and Recreation Department Capital Improvements Program (CIP) Budget for future land acquisition

# 🖊 <u>2021 – 2022 Fiscal Year</u>

- Acquire all available land appropriate and suitable for a comprehensive, safe and functional non-vehicular sidewalk, pedestrian, walking and bicycle transportation network and system\*
- Acquire all available land appropriate and suitable for the construction of a new comprehensive, multi-purpose, multi-functional Recreation Center/Fitness Facility/Aquatic Center/Athletic Complex with a gymnasium, pool and exercise, fitness and meeting rooms, an indoor track and an area dedicated as a teen center\*

Budget \$50,000 – \$75,000 in a 5-Year Parks and Recreation Department Capital Improvements Program (CIP) Budget for future land acquisition

# 🖊 <u>2022 – 2023 Fiscal Year</u>

- Acquire all available land appropriate and suitable for a comprehensive, safe and functional non-vehicular sidewalk, pedestrian, walking and bicycle transportation network and system\*
- Acquire all available land appropriate and suitable for the construction of a new multi-purpose, multi-functional Recreation Center/Fitness Facility/Aquatics Center/Athletic Complex with a gymnasium, pool and exercise, fitness and meeting rooms, an indoor track and an area dedicated as a teen center\*
- Budget \$50,000 \$75,000 in a Parks and Recreation Department Capital Improvements Program (CIP) Budget for future land acquisition

# Land Acquisition Implementation Beyond 2023

# 🖊 <u>Beyond 2022 – 2023 Fiscal Year</u>

- Acquire all available land suitable for greenways, bikeways, pedestrian and non-motorized vehicular paths\*
- Acquire all available land offering the possibility of public access and related amenities to the lakes and waters surrounding the City of Boiling Spring Lakes\*
- Acquire all available land surrounding and including "Boiling Spring" \*
- Acquire all available land adjacent to and/or contiguous to the Alton Lennon Park, "Patricia Lake" and North Lake Park\*
- Acquire all available land in areas of the City of Boiling Spring Lakes presently without existing public parks and recreation amenities such as the Fifty Lakes area\*
- Acquire all available undeveloped lands that are affordable and/or offer specific advantages for parks, recreation and open space purposes for the City of Boiling Spring Lakes\*
- Budget \$50,000 \$75,000 in a 5-Year Parks and Recreation Department Capital Improvements Program (CIP) Budget for future land acquisition

\*The actual land acquisition costs and the amount of acreage to be acquired should be calculated in a 5-Year Parks, Recreation and Open Space Capital Improvements Program (CIP) Budget to be developed in concert with the 2019 - 2020 City of Boiling Spring Lakes Parks and Recreation Department operating budget and then updated annually during the operating budget planning process.

# AREA AND FACILITY DEVELOPMENT IMPLEMENTATION

# 2018-2023 AND BEYOND 2023

The specific details for the area and facility development recommendations for the 2018 – 2023 fiscal years should be worked out in a 5-Year Parks and Recreation Department Capital Improvements Program (CIP) Budget for the City of Boiling Spring Lakes. The City should consider a *General Obligation Bond Referendum* to pay for: 1) The development of the comprehensive, safe and functional non-vehicular sidewalk, pedestrian, walking and bicycle transportation network and system. 2) The construction of the new multi-purpose, multi-functional Recreation Center/Fitness Facility/Aquatics Center/Athletic Complex with a gymnasium, pool and exercise, fitness and meeting rooms, an indoor track and an area dedicated as a teen center and other significant area and facility development expenditures. Approximately 49% of the respondents to the needs assessment survey responded "Yes" to the idea of using the funds from a General Obligation Bond Referendum to pay for new parks, recreation and open space areas and facilities and approximately 36% of the respondents to the needs assessment survey responded "Maybe" to the idea. This document anticipates the City of Boiling Spring Lakes will place a General Obligation Bond Referendum on the ballot during the November 2020 general election.

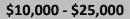
However, the City can and should apply for Parks and Recreation Trust Fund (PARTF) grant funding for the recommendations regarding the: 1) Comprehensive multipurpose, multi-functional Recreation Complex 2) Renovations and improvements to the **Community Park 3**) Renovations and improvements to the **Community Garden 4**) Renovations and improvements to **Alton Lennon Park 5**) The renovations and improvements to **Charles Schneiders Park 6**) Renovations and improvements to the **Mirror Lake Park 7**) Renovations and improvements to **North Lake Park 8**) Renovations and improvements to **Robert Muse Memorial Park 9**) Renovations and improvements to the **Seminole Lake Park** and 10) Renovations and improvements to **Spring Lake Park**. The non-vehicular, pedestrian and bicycle transportation network between and connecting public areas and facilities within the City of Boiling Spring Lakes planning jurisdiction could also be funded through bicycle transportation grants through the North Carolina Department of Transportation and the federal government.



# Area and Facility Development Implementation 2018 – 2023

Total project development cost estimates and recommended schedule for each of the Area and Facility Development needs identified for 2018 – 2023 Fiscal Years (FY) are:

- **Non-Vehicular Transportation Network/System** \$1,800,000 \$3,500,000
  - ➢ 2018 − 2019 FY
    - ✓ Planning Phase
      - Bond Referendum Preparation
      - Hire Consulting Firm to Design Network/System
  - > 2019 2020 FY
    - ✓ Planning Phase
      - Bond Referendum Preparation
      - Consulting Firm Completes Planning Document
  - ➢ 2020 − 2021 FY
    - ✓ Bond Referendum
    - ✓ Begin Construction
  - ➢ 2021 − 2022 FY
    - ✓ Continue Construction
  - ➢ 2022 − 2023 FY
    - ✓ Continue Construction as an On-Going Project
- Recreation/Fitness/Aquatics/Athletic Facility
  \$4,800,000 \$7,500,000
  - > 2018 2019 FY
    - ✓ Planning Phase
      - Bond Referendum Preparation
      - Hire Architect to Design Facility
  - 2019 2020 FY
    - ✓ Planning Phase
      - Bond Referendum Preparation
      - Architect Completes Facility Design
  - ➢ 2020 − 2021 FY
    - ✓ Bond Referendum
    - ✓ Begin Construction
  - ➢ 2021 − 2022 FY
    - ✓ Complete Construction
- <u>Dog Park</u>
  - ➢ 2022 − 2023 FY





# PARKS, RECREATION AND OPEN SPACE MASTER PLAN

#### Existing Park Improvements \$721,250 - \$930,500 Boiling Spring Lakes Community Center \$6,000 - \$10,000 ✓ 2018 – 2019 FY Extend early morning, evening and night time hours of operation Boiling Spring Lakes Community Park \$45,000 - \$65,000 ✓ 2018 – 2019 FY • Playground structure lights ✓ 2019 – 2020 FY Construct picnic shelter, benches and bench swing ✓ 2020 – 2021 FY Provide lighted walking path with exercise stations Alton Lennon Park \$45,000 -- \$75,000 ✓ 2018 – 2019 FY • Install pedestrian crossing Install bench swings Replace trash receptacles Enclose picnic shelter ceiling • Clean up and redefine the beach area ✓ 2019 – 2020 FY Install rip rap along shoreline Install barbeque grills

- Install water fountain
- Construct restroom and outdoor shower facility
- ✓ 2020 2021 FY
  - Install ADA/Universally Accessible launch facility
  - Install concrete pads under and roofing over bench swing
- ✓ 2021 2022 FY
  - Replace existing wooden dock
  - Install fishing pier

#### Charles Schneiders Park

#### \$30,000 -- \$55,000

- ✓ 2018 2019 FY
  - Replace playground equipment surfacing
  - Replace basketball goal and backboard
  - Enclose picnic shelter ceiling
  - Replace trash receptacles
- ✓ 2019 2020 FY
  - Improve driveway and parking lot drainage
  - Install barbeque grills
  - Add picnic table
  - Install barrier to separate park from road and pond

- ✓ 2020 2021 FY
  - Widen the basketball court
  - Install basketball court lights
  - Install bike racks
  - Install perimeter lights around entire park
- ✓ 2021 2022 FY
  - Install water fountain
- Mirror Lake Park

\$7,000 -- \$10,000

- ✓ 2018 2019 FY
  - Post the lake as NOT RECOMMENDED FOR PUBLIC SWIMMING
  - Replace trash receptacles
- ✓ 2019 2020 FY
  - Stabilize the shoreline with rip rap
- ✓ 2020 2021 FY
  - Install concrete pads under and roofing over bench swing
  - Install additional bench swings
- ✓ 2021 2022 FY
  - Construct small pier and/or wildlife viewing area
- ✓ 2022 2023 FY
  - Install fencing along park boundaries

### North Lake Park

\$25,000 -- \$45,000

- ✓ 2018 2019 FY
  - Replace trash receptacles
- ✓ 2019 2020 FY
  - Stabilize the shoreline with rip rap
- ✓ 2020 2021 FY
  - Improve and expand small boat launch area
  - Install concrete pads under and roofing over bench swing
  - Install concrete padding under picnic shelter
- ✓ 2021 2022 FY
  - Install cover over existing fishing dock
  - Install barbeque grills
- ✓ 2022 2023 FY
  - Create a dog park area
  - Construct permanent restroom facility



# PARKS, RECREATION AND OPEN SPACE MASTER PLAN

### **Robert Muse Memorial Park**

- ✓ 2018 2019 FY
  - Replace trash receptacles
- ✓ 2019 2020 FY
  - Remove existing picnic shelter and playground area
  - Remove existing basketball goals and tennis courts
  - Construct new lighted basketball court
  - Construct new lighted tennis court
  - Install new playground area and picnic shelter
- ✓ 2020 2021 FY
  - Construct walking/jogging trail
  - Construct/provide parking area
  - Install cell phone charging stations
  - Install Wi-Fi capability
  - Add four-square pad
  - Add Gaga ball pit
  - Add concrete foosball table
- ✓ 2021 2022 FY
  - Construct permanent restroom facility
  - Add landscaping and flowering plants
- ✓ 2022 2023 FY
  - Install water garden/butterfly garden/rain garden

## Seminole Lake Park

- ✓ 2018 2019 FY
  - Post the lake as NOT RECOMMENDED FOR PUBLIC SWIMMING
  - Replace trash receptacles
- ✓ 2019 2020 FY
  - Stabilize shoreline with rip rap
- ✓ 2020 2021 FY
  - Install concrete pads under and roofing over bench swing
- ✓ 2021 2022 FY
  - Install benches and bench swings
- ✓ 2022 2023 FY
  - Construct permanent restroom facility
- > Spring Lake Park

\$95,000 -- \$135,000

\$18,000 -- \$35,000

- ✓ 2018 2019 FY
  - Replace trash receptacles
- ✓ 2019 2020 FY
  - Redefine and delineate designated beach and swimming areas
  - Conduct parking study
- ✓ 2020 2021 FY
  - Construct outdoor amphitheater
  - Demolish and replace picnic shelters

\$450,000 -- \$500,000

# PARKS, RECREATION AND OPEN SPACE MASTER PLAN

- Install barbeque grills
- Install cell phone charging stations
- Install Wi-Fi capability
- ✓ 2021 2022 FY
  - Install water fountains
  - Construct permanent restroom facility
  - Construct permanent concession building
- ✓ 2022 2023 FY
  - Install fencing
  - Construct ADA/Universally Accessible launch facility
  - Construct permanent kayak storage facility

#### Tate Lake Park

- ✓ 2018 2019 FY
  - Post the lake as NOT RECOMMENDED FOR PUBLIC SWIMMING

\$250 -- \$500

• Form and convene a committee to consider a strategy for improving the overall safety and functionality of the park

### Total Project Development Cost Estimates for 2018 – 2023 Fiscal Years Area and Facility Development Implementation—\$7,331,000 – \$11,955,000

PROJECT	BEGIN	COMPLETE	COST
Non-Vehicular Transportation	2018 – 2019	On-Going Project	\$1.8 – \$3.5 million
Network/System	Fiscal Year		
Multi-Purpose Recreation	2018 – 2019	2021 – 2022	\$4.8 – \$7.5 million
Center/Fitness Facility/Aquatics	Fiscal Year	Fiscal Year	
Center/Athletic Complex			
Dog Park	2022 – 2023	2019 – 2020	\$10,000 - \$25,000
	Fiscal Year	Fiscal Year	
Boiling Spring Lakes	2018 – 2019	On-Going Project	\$6,000 - \$10,000
Community Center	Fiscal Year		per Fiscal Year
Park Improvements	2018 – 2019	2020 – 2021	\$45,000 \$65,000
Boiling Spring Lakes Community Park	Fiscal Year	Fiscal Year	
Park Improvements	2018 – 2019	2021 – 2022	\$45,000 – \$75,000
Alton Lennon Park	Fiscal Year	Fiscal Year	
Park Improvements	2018 – 2019	2021 – 2022	\$30,000 – \$55,000
Charles Schneiders Park	Fiscal Year	Fiscal Year	
Park Improvements	2018 – 2019	2022 – 2023	\$7,000 - \$10,000
Mirror Lake Park	Fiscal Year	Fiscal Year	
Park Improvements	2018 – 2019	2022 – 2023	\$25,000 - \$45,000
North Lake Park	Fiscal Year	Fiscal Year	
Park Improvements	2018 – 2019	2022 – 2023	\$450,000 -
Robert Muse Memorial Park	Fiscal Year	Fiscal Year	\$500,000
Park Improvements	2018 – 2019	2022 – 2023	\$18,000 \$35,000
Seminole Lake Park	Fiscal Year	Fiscal Year	
Park Improvements	2018 – 2019	2022 – 2023	\$95,000 - \$135,000
Spring Lake Park	Fiscal Year	Fiscal Year	

# Area and Facility Development Implementation—Beyond 2023

Total project development cost estimates and recommended schedule for each of the Area and Facility Development needs identified Beyond the 2022 – 2023 Fiscal Year are:

Environmental Education Center on "Patricia Lake" \$750,000 - \$800,000

- ✓ Begin 2024 2025 Fiscal Year
- ✓ Complete 2025 2026 Fiscal Year



# **PROGRAM AND SERVICE DEVELOPMENT IMPLEMENTATION**

# <u>2018 – 2023</u>

Based upon the needs assessment conducted as a part of the master plan development process, there are additional programs, services, events and activities that should be offered by the City of Boiling Spring Lakes Parks and Recreation Department. These additional programs, services, events and activities should only be offered as a part of the normal operating budget and as staff, areas and facilities and financial resources allow. The recommended programs, services, events and activities are not particularly human resource intensive and should therefore be able to be accomplished with the existing staff, resources and facilities or contracted out to professional outfitters and contractors at minimal cost to the City of Boiling Spring Lakes. These programs and services will also be revenue generating activities which will help to decrease the net cost. The provision of these programs and services might also be facilitated via cooperative arrangements with other agencies and organizations. Eventually additional staff will need to be employed by the Parks and Recreation Department to accommodate all the future program and service development needs.

The following programs, services, events and activities can and should be provided by the Parks and Recreation Department:

- Water-Related Programs, Services, Events and Activities—the water-related programs and services identified and outlined in Chapter Seven—Master Plan Proposals & Recommendations: Program and Service Development 2018 2023 should be implemented (Kayaking, canoeing, standup paddleboarding and fishing opportunities, classes and events at Alton Lennon Park, North Lake Park and Spring Lake Park). These programs and services should be budgeted on an annual basis as a part of the Parks and Recreation Department's normal fiscal year operating budget beginning with the 2018 2019 fiscal year operating budget.
- Walking, Running and Biking Opportunities and Events—the programs and services related to walking, running and biking opportunities and events identified and outlined in Chapter Seven—Master Plan Proposals and Recommendations: Programs and Service Development 2018 – 2023 should be implemented. These programs and services should be budgeted on an annual basis as a part of the Parks and Recreation Department's normal fiscal year operating budget beginning with the 2018 – 2019 fiscal year operating budget.
- Arts and Crafts and Cooking Opportunities, Classes and Events—the arts and crafts and cooking opportunities, classes and events at the Boiling Spring Lakes Community Center identified and outlined in Chapter Seven—Master Plan Proposals & Recommendations: Program and Service Development 2018 2023 should be implemented. These programs and services should be budgeted on an annual basis as a part of the Parks and Recreation Department's normal fiscal year operating budget beginning with the 2018 2019 fiscal year operating budget.
- Senior Citizen Trips—the senior citizen programs and services identified and outlined in Chapter Seven—Master Plan Proposals & Recommendations: Program and Service Development 2018 – 2023 should be implemented (half day trips, full day trips and overnight trips to locations of interest). These programs and services should be budgeted on an annual basis as a part of the Parks and Recreation Department's normal fiscal year operating budget beginning with the 2018 – 2019 fiscal year operating budget.
- Pickleball Opportunities, Classes and Events—the pickleball opportunities, classes and events identified and outlined in Chapter Seven—Master Plan Proposals & Recommendations: Program and Service Development 2018 2023 should be implemented (half day, full day and overnight trips to locations of interest). These programs and services should be budgeted on an annual basis as a part of the Parks and Recreation Department's normal fiscal year operating budget beginning with the 2018 2019 fiscal year operating budget.

# **PROGRAM AND SERVICE DEVELOPMENT IMPLEMENTATION**

# **BEYOND 2023**

The provision of additional programs and services beyond those identified above is contingent upon the construction and operation of the comprehensive, multipurpose, multi-functional Recreation Center/Fitness Facility/Aquatic Center and, the "Patricia Lake" Environmental Education Center. Each of these proposed areas and facilities will have its own unique program and service requirements and opportunities. For example:

- Recreation Center/Fitness Facility/Aquatic Center/Athletic Complex
  - ✓ Swimming lessons
  - ✓ Swim team
  - ✓ Scuba diving classes
  - ✓ Exercise and fitness classes
  - ✓ Sports leagues



- "Patricia Lake" Environmental Education Center
  - ✓ Environmental education classes on:
    - Water quality
    - Air quality
    - Invasive species
    - Species identification
    - Erosion and shoreline protection



# POLICY AND PROCEDURE CONSIDERATIONS

## IMPLEMENTATION-2018-2023

- Pedestrian, Bicycle and Non-Motorized Vehicular Transportation Network/System—The City of Boiling Spring Lakes should act immediately to implement the recommendations of the City of Boiling Spring Lakes 2018 – 2023 Parks, Recreation and Open Space Master Plan. The Parks and Recreation Advisory Board Bicycle & Pedestrian Transportation Task Force should take the lead in the effort that should include the hiring of an appropriate consulting firm charged with the creation of a City of Boiling Spring Lakes Pedestrian, Bicycle and Non-Motorized Vehicular Transportation Network/System Plan. The firm should be hired during the 2018 – 2019 fiscal year and the plan should be completed by the end of the 2019-2020 fiscal year.
- Partnerships—The City of Boiling Spring Lakes should continue existing partnerships and immediately begin to create and enhance appropriate new formal partnerships with interested agencies and organizations such as the Brunswick County Parks and Recreation Department, the Brunswick County School System and Board of Education, Brunswick County Community College (BCCC), Cape Fear Community College (CFCC), the University of North Carolina Wilmington (UNCW), the Brunswick Senior Resource Center, the Nature Conservancy, the Coastal Land Trust, the City of Southport, the Town of Oak Island, the Wilmington Family YMCA, the Wilmington YWCA, the Brunswick County Master Gardeners Program, Southport/Oak Island Kiwanis, Southport/Oak Island Interfellowship Food Pantry and other public, nonprofit, private, commercial, service and civic organizations and individuals in and around Boiling Spring Lakes. The Parks and Recreation Director should take the lead in this initiative during the 2018 – 2019 fiscal year and begin by contracting for a partnership for the "Plant a Seed, Feed a Community Garden."
- Transfer Ownership and Operation of the Boiling Spring Lakes Community Center to the Brunswick Senior Resources, Inc.—The Parks and Recreation Director should take the lead on this project during the 2018 – 2019 fiscal year. Initial discussions should occur between the City administration, the Brunswick Senior Resources, Inc. administration and the Brunswick County Government administration during the 2018 – 2019 fiscal year and an agreement on how to proceed established by the end of the 2018 – 2019 fiscal year. Ownership and operation of the Community Center should be transferred to the Brunswick Senior Resources, Inc. upon opening for operation of the new comprehensive, multi-purpose, multi-functional Recreation Center/Fitness Facility/Aquatics Center/Athletic Complex.

Americans With Disabilities (ADA) Accessibility Compliance—The City of Boiling Spring Lakes should hire and/or contract with a competent certified professional to conduct a comprehensive inventory and evaluation of all existing programs, services, areas and facilities in order to determine current ADA and recreational universal inclusion compliance. This inventory and evaluation should be completed during the 2019 – 2020 fiscal year. All future programs, services, areas and facilities should be designed, constructed and implemented according to recommended and acceptable ADA and recreational inclusion guidelines and standards.



Certification of Parks and Playground Equipment/Playground Safety Standards— The City of Boiling Spring Lakes should contract with a Certified Playground Safety Inspector (CPSI) to perform complete and detailed assessments of all parks, recreation and open space areas and facilities, particularly the playground equipment on a regular basis. A City employee could even obtain the certification and complete the process. CPSI assessments should be scheduled for every 2 years beginning with the 2019 – 2020 fiscal year. This recommendation should not eliminate the need for City staff to conduct daily, weekly, and monthly inspections and assessments of its own at City of Boiling Spring Lakes parks, playgrounds, areas and facilities.



- Parks, Recreation and Open Space Foundation—A non-profit Parks, Recreation and Open Space Foundation should be formed and operating by December 2019 to assist the City of Boiling Spring Lakes Parks and Recreation Department in generating support and raising funds for land acquisition, area and facility development and program services. The Chair of the Parks and Recreation Advisory Board working in concert with the Director of Parks and Recreation, the City Manager and the City Attorney should determine the best method for accomplishing this task. If need be, the City can contract with the University of North Carolina Wilmington Recreation, Sport Leadership and Tourism Management Program to facilitate the successful creation of the new Foundation to include by-law creation and training of the new Foundation members.
- Parks, Recreation and Open Space Gifts and Donations Catalogue—The Director of Parks and Recreation working in cooperation with local interested citizens, local businesses and students from Brunswick Community College, Cape Fear Community

College, the University of North Carolina Wilmington or another appropriate college or university should create the catalogue during the 2019 – 2020 fiscal year. This would be an excellent class project for students at any college or university.

Parks and Recreation Advisory Board—The membership of the City of Boiling Spring Lakes Parks and Recreation Advisory Board should be increased to include ex-officio members from the Brunswick County Parks and Recreation Advisory Board, the Brunswick County School Board and the City of Boiling Spring Lakes Planning Board. During the period of July – August 2018, the City of Boiling Spring Lakes Director of Parks and Recreation should contact the appropriate spokespersons for the Brunswick County Parks and Recreation Advisory Board, the Brunswick County School System and the City of Boiling Spring Lakes Planning Board to determine whether these organizations are interested and willing to place ex-officio members on the City of Boiling Spring Lakes Parks and Recreation Advisory Board. The City of Boiling Spring Lakes Parks and Recreation Advisory Board should discuss the recommendation to increase the membership of the Advisory Board at the September 2018 regular monthly meeting. If at least one of the above-mentioned organizations is interested and willing to place an ex-officio member on the City of Boiling Spring Lakes Parks and Recreation Advisory Board, the Board should adopt a motion recommending the change to the City Board of Commissioners at the November 2018 regular monthly meeting. Once the Parks and Recreation Advisory Board pass the motion, the Chair of the Parks and Recreation Advisory Board, working in concert with the Director of Parks and Recreation, the City Manager and the City Attorney should determine the best method for implementing this membership increase.



Publicity for Programs, Services, Areas & Facilities—The need for this recommendation to be implemented quickly is enormous and the potential to have this developed as a class project by students at any of the local colleges and universities is very strong. The City of Boiling Spring Lakes Director of Parks and Recreation should contact professors at any of the colleges or universities identified in the Chapter Seven—Master Plan Proposals & Recommendations: Policy and Procedure Considerations—2018 – 2023 in July 2018 to discuss this opportunity as a potential fall 2018 or spring 2019 class project.

- Revisions to City Unified Development Ordinance—The Parks and Recreation Director should present the idea of removing the section of the Unified Development Ordinance forbidding open flames and grills in public parks to the Parks and Recreation Advisory Board at its regular October 2018 meeting. The Advisory Board should adopt a motion at this meeting requesting the City Attorney working in cooperation with the Parks and Recreation Director draft a motion to remove this section from the Unified Development Ordinance to be presented to the City Board of Commissioners at their regular January 2019 meeting.
- Create a Building and Grounds Maintenance Division Directly within the Parks and Recreation Department—A Building and Grounds Maintenance Division should be immediately added to the City of Boiling Spring Lakes Parks and Recreation Department. This should be accomplished during the 2019 – 2020 fiscal year and could be accomplished by moving staff positions from the City's existing Buildings and Grounds Maintenance function.

# PERSONNEL CONSIDERATIONS IMPLEMENTATION - 2018 - 2023

# Personnel Considerations Implementation-2018-2023

- 2018 2019 Fiscal Year (Appendix W)
  - No personnel considerations to implemented
- ◆ <u>2019 2020 Fiscal Year (Appendix X)</u>
  - Create and hire a new part-time position of Parks and Recreation Program Assistant—this position would be responsible for assisting the current Recreation Manager with the provision of general recreation program, services, events and activities
  - Create and hire a new part-time position of Community Center Assistant—this position would be responsible for assisting the current Community Center Manager with the management and operation of the Community Center
  - Create a Parks Division within the City of Boiling Spring Lakes Parks and Recreation Department which would be staffed with the following additional positions
    - Building & Grounds Superintendent currently supervised by the City Manager's Office
    - Building & Grounds Technicians (2) currently supervised by the City Manager's Office
    - Seasonal Building & Grounds Laborer currently supervised by the City Manager's Office

### ◆ <u>2020 – 2021 Fiscal Year – (Appendix Y)</u>

Create and hire three (3) new full-time positions of Building & Grounds Maintenance Specialist—these positions would be responsible for general operation and maintenance of the existing area, facilities, parks and buildings operated by the City of Boiling Spring Lakes Parks and Recreation Department

#### ◆ 2021 – 2022 Fiscal Year—(Appendix Z)

- Create and hire a new full-time position of Parks and Recreation Center Director—this position would be responsible for the general operation, management, administration and programming of the multi-purpose, multi-functional Recreation Center/Fitness Facility/Aquatics Center/Athletic Complex
- Create and hire a new full-time position of Parks and Recreation Center Program Director—this position would be responsible for the general scheduling and management of recreation programs and services at the multi-purpose, multi-functional Recreation Center/Fitness Facility/Aquatics Center/Athletic Complex
- Create and hire a new full-time position of Parks and Recreation Center Aquatics Director—this position would be responsible for the overall operation, management and administration of the aquatics programs and services at the multi-purpose, multifunctional Recreation Center/Fitness Facility/Aquatics Center/Athletic Complex
- Create and hire a new full-time position of Parks and Recreation Department Athletics Director—this position would be responsible for the overall operation, management and administration of the athletics programs and services at the multipurpose, multi-functional Recreation Center/Fitness Facility/Aquatics Center/Athletic Complex

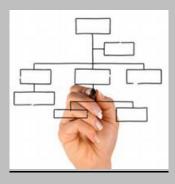
#### ◆ <u>2022 – 2023 Fiscal Year—(Appendix AA)</u>

- Create and hire a new full-time position of Parks and Recreation Assistant Center Director—this position would be responsible for assisting the Center Director in the general operation, management and administration of the Multi-Purpose Recreation Center/Fitness Facility/Aquatic Center/Athletic Complex
- Create and hire new full-time positions of Building & Grounds Maintenance Specialists (2)—these positions would be

responsible for general operation and maintenance of the existing area, facilities, parks and buildings operated by the City of Boiling Spring Lakes Parks and Recreation Department

Create and hire new part-time Building & Grounds Maintenance Specialists (3)—these positions would be responsible for general operation and maintenance of the existing area, facilities, parks and buildings operated by the City of Boiling Spring Lakes Parks and Recreation Department

The City of Boiling Spring Lakes Parks and Recreation Department will need to supplement and compliment these full-time and part-time staff positions with contract instructors, seasonal employees, student interns and volunteers.



# **Funding Sources and Opportunities**

Most, if not all, capital investments such as land acquisition and area and facility development involve the expenditure of substantial amounts of money. Local governments, like the City of Boiling Spring Lakes, have several options available to them when making these large capital investments. These options include, but are not limited to, the following:

- Current Revenues—capital improvement costs from current revenues such as general taxation, fees, services charges and special assessments
- Reserve Funds—financing capital improvement costs through the accumulation of funds
- 🖊 General Obligation/Bond Referendum
- 🕹 Eminent Domain
- Lease/Purchase Agreements
- 🕹 Subdivision Dedication
- Donations/Gifts
- State and Federal Government Assistance



# **External Grant Funding Sources and Opportunities**

It is a well-accepted fact of doing business that public parks and recreation agencies and organizations cannot survive under the current economic conditions without external grant funding. These grants may come from the state or federal government, quasi-governmental agencies, non-profit entities or from private foundations and organizations. The competition for these grants is enormous and formidable. Regardless of the source of the grant funding, the ability of a local government agency or organization to successfully secure these monies is vital and hangs on the local government's capability to present its case for securing the funding in the best light.

Grant-writing is both an art and a science. It requires creative ability to present the local government's needs and requests in the most advantageous manner and knowledge of specific grant writing requirements, policies and procedures. For this reason, successful grant-writing skills and abilities have become a requirement and a necessity for all local government operations. With this in mind, it is recommended the City of Boiling Spring Lakes address this need. The recommendation is that the City

designates an employee to be the grant-writing authority for all City requests for external grant funding and train that individual for this purpose. Or, the City hires an outside consultant already trained in grant-writing to work with the City when preparing a grant request for external funding.

In response to shrinking federal assistance during the 1980s and 1990s, North Carolina established dedicated funding sources for recreation from sources such as bonds, real-estate transfer taxes, user fees, state sales taxes, income tax write-offs, and mineral severance taxes. North Carolina has taken major steps to provide on-going sources of park and conservation funds with the establishment of the Natural Heritage Trust Fund, the Parks and Recreation Trust Fund and the Clean Water Management Trust Fund. In addition, grant money is also available through the federally funded Safe, Accountable, Flexible, and Efficient Transportation Equity Act: A Legacy for Users (SAFTEA) [formerly known as the Intermodal Surface Transportation Efficiency Act (ISTEA)]. The North Carolina Department of Transportation administers the funds and the local government agency can use these funds for developing portions of any proposed greenway system. Local governments can also apply for assistance with pedestrian, bikeway and greenway projects by applying for North Carolina Department of Transportation Enhancement Funds.

Natural Heritage Trust Fund (NHTF)—The Natural Heritage Trust Fund (NHTF) was established in North Carolina in 1987. The fund provides supplemental funding to select state agencies for the acquisition and protection of important natural areas, to preserve the state's ecological diversity and cultural heritage, and to inventory the natural heritage resources of the state.



North Carolina Parks and Recreation Trust Fund (PARTF)—The North Carolina Parks and Recreation Trust Fund (PARTF) provides state parks and local governments with a reliable funding source for projects. The North Carolina General Assembly established the Parks and Recreation Trust Fund in July 1994 to fund improvements in the state's park system, to fund grants for local governments and to increase the public's access to the state's beaches and coastal waters. The PARTF program provides dollar-for-dollar grants to local governments. Recipients use the grants to acquire land and/or to develop parks and recreational projects that serve the general public. A portion of the Parks and Recreation Trust Fund is the primary funding source for the Public Beach and

# PARKS, RECREATION AND OPEN SPACE MASTER PLAN

Coastal Waterfront Access (PBCWA) Program. The PBCWA Program, administered by the North Carolina Division of Coastal Management (DCM), offers matching grants to local governments throughout North Carolina's 20 coastal counties. The fund is fueled by money from property sold in North Carolina and is allocated in 3 ways: 65% to the state parks through the North Carolina Division of Parks and Recreation; 30% as dollar-for-dollar matching grants to local governments for park and recreation purposes; and, 5% for the Coastal and Estuarine Water Access Program. More information can be found at: http://www.ncparks.gov/About/grants/partf\_main.php



North Carolina Division of Coastal Management Public Beach and Coastal Waterfront Access Grants—The North Carolina Division of Coastal Management awards more than \$1 million a year in matching grants to local governments for projects to improve pedestrian access to the state's beaches and waterways. Local governments may use access grants to construct low-cost public access facilities, including parking areas, restrooms, picnic shelters, dune crossovers and piers. Projects range in size from small, local access areas to regional access sites with amenities such as large parking lots, bathrooms and picnic shelters. Citys and counties may also use the grants to replace aging access facilities. In addition, local governments can use the funds to help acquire land for access sites or to revitalize urban waterfronts. More information can be found at:

http://deq.nc.gov/about/divisions/coastal-management/coastal-management-beach-waterfront-

awareness-program-public-access-grant-application-package



Boating Infrastructure Grant (BIG) Program—The Boating Infrastructure Grant Program provides grants to States and Territories to construct, renovate, or maintain tie-up facilities for recreational boats 26 feet or more in length. More information can be found at:

http://wsfprograms.fws.gov/Subpages/GrantPrograms/BIG.htm

- Water Resources Development Project Grant—The Water Resources Development Project Grant Program is designed to provide cost-share grants and technical assistance to local governments throughout the State. Applications for grants are accepted for seven (7) purposes: General Navigation, Recreational Navigation, Water Management, Stream Restoration, Beach Protection, Land Acquisition, and Facility Development for Water-Based Recreation, and Aquatic Weed Control. More information can be found at: http://www.ncwater.org/Financial/Assistance
- North Carolina Department of Transportation Bicycle and Pedestrian Planning Grants—The North Carolina Department of Transportation Division of Bicycle and Pedestrian Transportation and the Transportation Planning Branch created an annual matching grant program—the Bicycle and Pedestrian Planning Grant Initiative—to encourage municipalities to develop comprehensive bicycle plans and pedestrian plans. This program was initiated in January 2004 and is administered through the North Carolina Department of Transportation.



North Carolina Department of Transportation
Bicycle and Pedestrian
Planning Grant Initiative

Investigation of the second **Transportation Enhancement Fund**—The Federal Transportation Enhancement funding is administered by the Enhancement Unit and serves to strengthen the cultural, aesthetic, and environmental aspects of the Nation's intermodal transportation system. Transportation Enhancement (TE) activities, awarded through the North Carolina Call for Projects process, must benefit the travelling public and help communities increase transportation choices and access, enhance the built or natural environment and create a sense of place. Transportation Enhancement projects must have a relationship to surface transportation and encompass one of the following qualifying activities: bicycle and pedestrian facilities; bicycle and pedestrian safety; acquisition of scenic easements, scenic or historic sites; scenic or historic highway programs; landscaping and other scenic beautification; historic preservation; rehabilitation of historic transportation facilities; preservation of abandoned rail corridors; control or outdoor advertising; archaeological planning and research; environmental mitigation; or transportation museums.



Clean Water Management Trust Fund (CWMTF)—The 1996 North Carolina General Assembly created the Clean Water Management Trust Fund (CWMTF) "to clean up pollution in the state's surface waters and to protect and conserve those waters that are not yet polluted." State agencies, local governments or other political subdivisions of the state, and non-profit conservation organizations may apply for grants. Projects must "...specifically address water pollution problems and focus on upgrading surface waters, eliminating pollution and protecting and conserving unpolluted surface waters, including urban drinking water supplies." The funds from the CWMTF can be used for acquisition of riparian properties, financing of innovative wastewater management initiatives, storm water mitigation and stream bank restoration projects, support for greenways, and some planning programs. The acquired or purchased property can be used for recreation while protecting valuable water resources from the effects of urban encroachment.

# North Carolina Clean Water Management

The North Carolina Trails Program: Recreational Trails Program (RTP)—The Recreational Trails Program is a \$1.3 million grant program funded by Congress with money from the federal gas taxes paid on fuel used by off-highway vehicles. This program's intent is to meet the trail and trail-related recreational needs identified by the Statewide Comprehensive Outdoor Recreation Plan (SCORP). Grant applicants must be able to contribute 20% of the project cost with cash or in-kind contributions. The program is dedicated to helping citizens, organizations and agencies plan, develop and manage all types of trails ranging from greenways and trails for hiking, biking and horseback riding to river trails and off-highway vehicle trails.

# State trails program

Cooperative Forestry Assistance Funds: Urban and Community Forestry Grant Program—The Urban and Community Forestry (U&CF) Grant Program provides 50/50 matching grants to the States, and through the states to any unit of local government, educational institutions, non-profit 501 (c) (3) organizations and other tax-exempt organizations to provide technical assistance and services to individuals, groups, communities, governmental agencies and organizations with respect to the protection, improvement, management, establishment and utilization of trees and shrubs in urban areas, communities, and open spaces, for the improvement of the beauty and livability of the urban environment.



Federal Land and Water Conservation Fund (LWCF)—The Land and Water Conservation Fund (LWCF) has historically been a primary funding source of the U.S. Department of Interior for outdoor recreation development and land acquisition by local governments and state agencies. In North Carolina, the program is administered by the Department of Environment and Natural Resources. More information can be found at:

http://www.ncparks.gov/About/grants/lwcf\_main.php



Safe, Accountable, Flexible, Efficient Transportation Equity Act (SAFETEA): A Legacy for Users—This program provides funding for transportation related bicycle and pedestrian facilities. There is a Surface Transportation Program (STP) category, which allows cities and counties the option of using bridge and road funds for providing bicycle and pedestrian facilities. Enhancements can include bicycle and pedestrian facilities, rail corridor preservation, scenic and environmental transportation opportunities and improvements to historical transportation sites. Funds from this program could be used to establish corridor linkages between neighborhoods and park and recreational areas.

> SAFETEA-LU Safe Accountable Flexible Efficient Transportation Equity Act: A Legacy for Users

# APPENDIX—A

# POPULATION FIGURES AND ESTIMATES CITY OF BOILING SPRING LAKES

## 1990 – 2020

YEAR	CITY OF BOILING SPRING LAKES	BRUNSWICK COUNTY	PERCENT OF COUNTY POPULATION
1990	1,650		
2000	2,972		
2010	5,372	107,431	5.0%
2015 Estimates	5,610	115,926	4.9%
2016 Estimates	5,703	119,167	4.8%
2020 Estimates	7,202	121,036	5.9%

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#### <u>APPENDIX—B</u>

## PERSONS BY AGE (NC Census 2010) CITY OF BOILING SPRING LAKES

Age	Numbe	er Percent
Group		Total
Under 5 years	333	6.3%
5 – 9 years	325	6.0%
10 – 14 years	347	7.1%
15 – 19 years	353	7.3%
20 – 24 years	233	4.0%
25 – 29 years	280	12.0%
30 – 39 years	722	15.1%
40 – 49 years	830	11.0%
50 – 59 years	825	15.0%
60 – 64 years	379	6.0%
65 – 69 years	282	4.0%
70 – 74 years	180	3.1%
75 – 79 years	131	2.1%
80 – 89 years	130	
90 years and	22	1.0%
older		
Total	5,372	100%

#### Sources: 2010 Census Data for City of Boiling Spring Lakes

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## <u>APPENDIX—C</u>

# RACIAL COMPOSITION (NC Census 2010) CITY OF BOILING SPRING LAKES

Race	Boiling Spring Lakes	Percent
	2016	Total
Total	5,415	100%
White	4,941	91%
Black or African American	228	4%
Hispanic/Latino	144	3%
Two or more races	102	2%

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# <u>APPENDIX—D</u>

# MEDIAN HOUSEHOLD INCOME 2016 CITY OF BOILING SPRING LAKES

	Median Household Income in 2016
Boiling Spring Lakes	\$51,094
Brunswick County	\$49,356
Wilmington	\$43,855
North Carolina	\$48,256

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## <u>APPENDIX—E</u>

# EDUCATIONAL LEVEL ATTAINMENT CITY OF BOILING SPRING LAKES

Education Completed	Boiling Spring	Wilmington	North	National
	Lakes		Carolina	
Completed High School	85.5%	86.5%	81.1%	82.4%
Completed Some College	58.8%	69.5%	58.6%	58.4%
completed Johne Conege	30.076	05.578	30.076	50.470
Completed Bachelor Degree	15.9%	39.8%	27.8%	29.3%
Completed Master Degree	4.9%	13.4%	9.5%	11.0%
Completed Graduate or	5.4%	4.5%	2.7%	3.2%
Professional Degree				

Sources: http://www.areavibes.com/boiling+spring+lakes-nc/education/

and

www.areavibes.com/wilmington-nc/education/

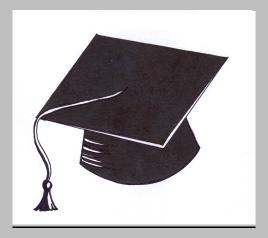
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# <u>APPENDIX—F</u>

# RESPONSES TO PARTICIPATION IN PROGRAMS, SERVICES, EVENTS AND ACTIVITIES (Q10)

PROGRAM, SERVICE,	RESPONSES
EVENT AND ACTIVITY	
Community Garden	11
Card Club	5
Beginner Yoga	16
Flow Yoga	7
Trips and Excursions	19
Home School	2
Fit for Life Exercise Class	16
Blood Drive	24
Senior Lunch	25
Kids Campfire Night	2
Life Line Screenings	7
Rummikub	8
Out of School Day Activity	17
Senior Transportation	4
Pancake Breakfast Fundraiser	51
Senior Fall Gathering	4
Tai Chi	4
Walking to Fitness	11
Yoga in the Park	3
AM Vets Ladies Auxiliary	1
AM Vets Men	0
BCC Water Aerobics Class	9
BCC Spa	7
Community Garden Education Program	7
Before School	15
Boating Safety Class	7
After School	21
Summer Camp	21
Bingo	8
Mahjong	0
Line Dancing	12
Ice Cream Socials	10
Rummikub Tournament	5
Lunch and a Movie	14
Brunch and a Movie	11
Fitness on Demand Classes	12
Sock Hop	9
Murder Mystery	10
Kayak Rentals	14
Summer Concert Series	59
Disc Golf	33
Valentine Bingo	33

# <u>APPENDIX—G</u>

# RESPONSES TO FUTURE NEW RECREATIONAL PROGRAMS, SERVICES, EVENTS AND ACTIVITIES (Q11)

PROGRAM, SERVICE	RESPONSES
EVENT AND ACTIVITY	
Swimming Lessons/Classes	66
Exercise Classes	47
Hiking Opportunities	82
Walking Opportunities	<i>93</i>
Tennis League	11
Biking Opportunities	70
Lacrosse	10
Volleyball	25
Kayaking	73
Standup Paddleboarding	44
Fishing Clinics	44
Skateboarding Lessons	15
Football	13
Pickleball	34
Sailing Lessons	29
Scuba Diving	10
Cooking Classes	57
Art Classes	60
Cheerleading	7
Disc Golf Expansion	30
Boot Camp Exercise	21
Aerobics Classes	19
Senior Trips	39
Tennis Lessons	15

# <u>APPENDIX—H</u>

# RESPONSES TO FUTURE NEW RECREATIONAL FACILITIES, AREAS AND PARKS (Q17)

FACILITY, AREA AND PARK	RESPONSES
Indoor Swimming Pool	129
Outdoor Swimming Pool	93
Sidewalks/Pedestrian Lanes	136
Teen Center	85
Bike Lanes	126
Pedestrian Crosswalks	60
Tennis Courts	14
Hiking Trails/Paths	120
Dog Park	101
Public Restrooms	72
Pickleball Courts	37
Soccer Fields	34
Baseball Fields	43
Outdoor Basketball Courts	29
Lacrosse Fields	7
Playground Equipment	58
Water Access Sites/Facilities	64
Splash Pad	70

## <u>APPENDIX—I</u>

## RESPONSES TO REASONS FOR DISSATISFACTION WITH VARIETY OF PROGRAMS, SERVICES, EVENTS AND ACTIVITIES (Q23)

- > There are no walking, biking and hiking trials
- There are no sidewalks
- > Need a 24-hour gymnasium with an indoor swimming pool
- > There are not enough programs for kids, teens and younger people
- Need a Teen Center
- There are not enough programs for young adults
- > There are not enough programs for families to participate in together
- There are not enough programs for older kids with disabilities and special needs
- > There are too many programs for individuals 55 and older and senior citizens
- > There are not enough programs for people who work
- > Need a dog park
- Need inclusive programs for all ages
- > Need crafting activities
- Need environmental and outdoor programs
- Need better marketing and publicity regarding existing programs
- > Need to expand the Cougar Disc Golf course
- > Need lights on the outdoor courts
- > Need sports and team building activities
- > Need adult trips that focus on the seasons of the year
- Need a middle school after school program

## <u>APPENDIX—J</u>

#### RESPONSES TO REASONS FOR DISSATISFACTION WITH QUALITY OF PROGRAMS, SERVICES, EVENTS AND ACTIVITIES (Q25)

- > Programs are not advertised well
- Programs are expensive
- There is nothing for kids and teens
- > Anything put together looks like it was thrown together at the last minute
- > No programs or assistance mentally disabled youth
- > Other programs at times other than the morning
- More can and should be done for the youth and handicapped elderly
- Summer camp has declined over the years
- > Nothing for working individuals
- > Quality is not the issue; quantity of programs is the issue
- > Community Center is run too much by and for senior citizens
- > Add another 9-holes to the disc golf course
- > Community Center is too small

# <u>APPENDIX—K</u>

# RESPONSES TO REASONS FOR DISSATISFACTION WITH FEES CHARGED FOR PROGRAMS, SERVICES, EVENTS AND ACTIVITIES (Q27)

- > Community Center is expensive for the quality offered
- > Programs are expensive for families with multiple children
- > Need higher fees for non-residents and discounted fees for residents
- > Children's programs are too expensive
- > Need a family pricing plan for the Community Center



APPENDIX-L

RESPONSES TO REASONS FOR DISSATISFACTION WITH QUALITY OF INSTRUCTORS (Q29)

- The Zumba instructor 4 years ago was not coordinated and was not a good leader
- > Need to be friendly
- Instructor quality is fine, but you need to offer more of everything particularly nature classes and other educational opportunities
- > Volunteers are not knowledgeable enough



## APPENDIX—M

# RESPONSES TO REASONS FOR DISSATISFACTION WITH LOCATION OF FACILITES, AREAS AND PARKS (Q31)

- New RV trailer park next to the Community Center with an after-school program seems stupid
- Some parks are not easy to access—not handicapped accessible and no sidewalks
- > Not dissatisfied but want more areas like paths, trails, Dog Park, etc.
- Need more areas for families to relax safely—Big Lake doesn't have adequate area for families to relax and enjoy; build up the shore to create a "beach" like area
- Community Center needs to be more centered or have 2 locations
- Need more parks for kids to play who cannot play at present parks—too many parks on Elm Street
- > Should be a small playground within walking distance of all residents in BSL
- Should be access to river for boating
- Would like to see Community Center in a safer area OR have safer access for children
- Community Center should be on other side of NC Highway 87
- > Community Center is primarily accessible only by car
- > Need a bigger Community Center
- > Community Center gym is too small
- > Need a dog park
- > Need a better Community Center separated from the Senior Center
- > Need more to do by the schools and a safe way to get to the parks and facilities
- Access to many of the parks and facilities is dangerous for pedestrians with no sidewalks or clear paths.
- > Some facilities become unusable due to flooding
- > Need parks and recreation facilities on the fifty lakes side of town
- Need a way to get to parks and facilities without driving—SAFE PLACES TO WALK AND BIKE!
- > Need a facility near fifty lakes drive
- > Not aware of locations of activities
- > No decent parks off Fifty Lakes

### APPENDIX—N

## RESPONSES TO REASONS FOR DISSATISFACTION WITH QUALITY OF FACILITIES, AREAS AND PARKS (Q33)

- > Disc golf course needs 9 more holes
- > Parks are always trashed; cigarette butts everywhere
- > No regulations are enforced in the parks
- Gym is low quality for the price
- > Dirty
- Community Center needs to be enlarged, gym equipment upgraded, and gym enlarged
- > Need water fountains at the courts
- > Parks are quite often run down and things are broken
- Fitness center needs to be larger
- Would like to see more playground equipment added
- Replace the Port-o-Johns
- Lack proper toilet facilities
- > Need proper lighting at night
- > Trails are not well maintained and marked
- Most events held in the City are at Spring Lake, the Community Center and the parking lot of City Hall. Most of them are too large for the spaces. Parking is less than desirable—space is too crowded and limits the size and type of events that could be held here if the space was more appropriate
- > A little updating would be nice
- There has been no upgrade to the parks and no efforts to expand the uses at the lakes; new lighting at some locations is a good start, but each area needs the same attention
- > Need to do so much more!
- > Improvements are needed in our parks—additional facilities are needed



### <u>APPENDIX—O</u>

## RESPONSES TO REASONS FOR DISSATISFACTION WITH MAINTENANCE OF FACILITIES, AREAS AND PARKS (Q35)

- > It's trashed, and the gardens look like crap
- > A lot of the parks look rundown
- > There is a ground bee infestation at Charles Schneiders Park
- Never seen a city worker at any lake pond or park and I've lived here for 15 years
- Certainly better than they were back a few years ago
- > The quality of the work at the parks is very poor and quite often I have seen parks and rec personnel doing nothing
- Parks are not kept clean
- > Need to be cleaner
- > The walking trails next to the Community Center need work
- Trails are poorly maintained and not easily navigated by visitors!
- Need more trials and biking paths—both pedestrians and cyclists could share these trails if you would maintain, smooth and keep marked appropriately!
- Number one concern is the commercial corridor (87)—a sidewalk that goes NOWHERE. All the banners that are flying everywhere makes one think the Circus is coming to town; the entrance walls look like you are entering an abandoned city, etc. We do NOT have a pro-active Appearance Committee. We have NO Appearance Committee. We have a Welcome Committee and one that gives out Yard of the Month awards by people who are NOT qualified to do that and do a very poor job. Second concern is the other parks are "minimally" maintained at best. Minimal is not good enough!
- There seems to be no initiative by employees to maintain the cleanliness of the parks—they only seem to focus on routine maintenance that is scheduled
- You wait until the grass is 3 feet tall to cut it
- Really need to clean up the small trees
- Only ever visited Spring Lake and the playground with grandson. Trash was usually over-flowing from trash bins each time I went drawing in stinging insects, i.e. bees, fire ants, etc.
- > Hate to see cigarette butts at the playgrounds!
- > Parks look run down most of the time

### <u>APPENDIX—P</u>

# RESPONSES TO REASONS FOR DISSATISFACTION WITH AESTHETIC APPEAL OF FACILITIES, AREAS AND PARKS (Q37)

- > Could look nicer
- Grounds keeping doesn't look updated very often
- > All bland and plain
- It's OK but could be nicer with better night lighting
- Parks need charcoal grills in place and playgrounds for kids. Spring lakes water is always dirty and needs a play area
- > Our parks are very outdated compared to other city parks in other towns
- I am satisfied
- Grass is always over grown; trashy looking
- I feel like more money should be spent on landscaping
- The rec center is the cleanest facility I have ever attended as a gym
- > The portal potties stink
- > The parks/areas look well-kept and debris free. I have no issues with this
- Pretty bare; need more plants and shrubs and less weeds
- I believe more could be done with signage, lighting and overall upkeep to make the parks and facilities more appealing
- > Needs work
- Not the cleanest of parks; see city workers around all the time, but they rarely get out of their trucks!
- When driving by the parks look well maintained and cared for
- If you cut the grass on a regular basis the aesthetics of the park would improve dramatically
- Could be improved; fresh paint, colors, update on tools and equipment of outdoor playgrounds; not enough for small children; no sitting areas for the courts
- I'm not dissatisfied with the aesthetic appeal of our facilities and parks; however, if funding were available, it would be nice to bring flowers, plants, etc. to make the parks more aesthetically appealing
- Parks look rundown

## <u>APPENDIX—Q</u>

## RESPONSES TO REASONS TO USE FACILITIES, AREAS AND PARKS MORE FREQUENTLY IF RESPONDED ONCE A MONTH, A FEW TIMES A MONTH, ONCE A YEAR OR A FEW TIMES A YEAR (Q39)

- > Expanded hours
- > Shade at the parks would be great in the summer time and lights in the evening
- > Lights on the courts
- > Extended hours
- > Providing additional toddler friendly activities
- > More lights for when it gets dark early
- > Dog friendly water areas; sidewalks and/or bike lanes
- If there were a dog park that I could take my dog with me
- > Dog parks
- > Time
- > Newsletter on events at these locations
- > Lower prices
- > Swimming pool
- Hiking trails; fishing and swimming
- More toddler friendly activities
- > More events and more pet friendly parks
- > Better things for the children and cheaper prices for activities
- > More opportunities for things
- Activities for ages 1 4 on weekends and after 4 pm
- > Something that would be good for all ages
- Police patrols in public areas so drug dealers and prostitutes don't control them!
- > Bathrooms
- More activities at parks
- > Earlier yoga classes; nature hiking classes
- Better equipment; bathrooms
- More events/music at parks
- > More opportunities for events to take place that engage children and families
- > More family friendly activities to do on the water
- > Access to the gym/workout facilities at earlier or later times
- We visit county parks instead because they are much better maintained and much cleaner
- If more activities were for my age group; most of what I've seen when I have been are either children, families with children or older seniors
- Extended Saturday hours and it would be nice if the rec center was opened at least for a few hours on Sundays
- More variety in equipment

- > Cheaper for family
- > More things that appeal to me like more dog friendly areas
- > A bigger community center with the basketball court and indoor pool, pickleball ball and other activities for children
- > More playground equipment
- > More lighting; toilet facilities
- > More variety
- > Scheduled reminders via email
- > More exercise classes; better prices
- > It has less to do with quality of facilities and locations and more to do with work schedules
- Greater frequency of programs; more effective advertising
- > Hiking trails
- > Fitness center extended hours; current hours don't match my schedule
- Hiking/walking trails to explore
- > More activities
- Walking paths; dog friendly
- More activities
- > Better playground equipment; rentals for water activities
- More kids' activities
- Build a dog park
- Sitting areas; need more seating; benches at the courts
- An upgraded playground with no sand; I think the playgrounds at the newly renovated Town Creek Park is a great example. I think something like that park on a smaller scale for our community would be amazing. I love their playground and the paved walking path is an amazing addition

# <u>APPENDIX—R</u>

# RESPONSES TO REASONS TO USE FACILITIES, AREAS AND PARKS MORE FREQUENTLY IF RESPONDED NEVER (Q40)

- > No lights on the courts
- No use right now—too busy
- > Work schedule
- I'm new to the area and haven't been there yet
- Because of the quality of the parks—I would rather go farther to a nicer, more well-maintained county park
- Unaware of the facilities and locations
- > Just moved here and it was too hot in the summer. Safe water activities for children would have been fabulous!

## <u>APPENDIX—S</u>

### REASONS FOR LACK OF A "GOOD" OR HIGHER RATING (Q42)

- > Do more
- Expanded hours so I could use the programs more
- One appealing thing like a splash pad or a well-maintained park or sidewalks on BSL Drive, South Shore, North Shore, etc.
- > Bike paths, pool and evening activities for adults
- A town center park where the town has sports facilities for teens, swimming, playgrounds for family, outdoor barbeque facilities, great hiking, biking, running trials and a dog park One Stop Shop!
- > Advertise
- Dog friendly parks
- > Not enough options for college aged students
- More involvement with taking care of things
- Better quality gym
- > More variety
- > Sidewalks
- Toddler activities
- Get more kids involved
- Children activities and family activities that are free or cheap for the working people
- There is absolutely nothing around here, so I am not sure why this is even a question. We're not allowed to have a fire in our own back yard
- > More to do and enjoy
- > More advertisement of activities
- > More playgrounds and activities for children
- > Trail to dog walk
- **Offer more for teens**
- > It's not very diversified
- > Lights, more sand at park, real bathrooms, water fountains near park/courts
- > More diverse events/opportunities with good management and organization
- Notification of all the things that are offered people probably have no idea what's going on in the parks
- > More opportunities than just mornings
- > More advertising of events and a little funnier
- > Dog park
- > More for younger to middle aged adults
- > More organization
- > You would have to provide me with the opportunity to exercise or do things with others

- I currently drive to Shallotte to a Caregivers meeting every Tuesday; if there were more activities closer to home that I could be a part of and if I knew more about what's available
- More classes offered; more people served except for elementary aged kids and senior adults
- Communication
- > More options
- So many children walk on busy roads—with sidewalks and bike lanes the children would be much safer in our community
- > Better communication; more programs for families with kids
- > More family pricing
- > More to offer
- There are not many programs that I know of that are for adults, but not geared towards senior adults
- Provide more dog friendly locations
- Pave our roads
- > Dog park
- Bigger community center
- Several events I would attend are during the day when I work; I would like to see more family friendly events and later in the day
- > Being made aware of the activities through more advertising
- More activities outside
- > Better lighting at parks and especially basketball courts
- Offer programs that suit the needs of the adult working population! Offer activities that suit the needs of the adult working population with expanded hours. As it stands right now, they are mostly inaccessible! Offer more travel opportunities for the adult population about nature inspired, or birding programs. Offering programs for senior adults and children does NOT meet my needs. I pay taxes here. I am willing to pay more if you could meet the needs of working adults that DO NOT have small children, AND LIVE WITHIN THE COMMUNITY! You are ostracizing an entire demographic that PAYS taxes and reaps no benefits! I ask you this: WHY WOULD I WANT TO SUPPORT A PROGRAM THAT OFFERS ME NOTHING? I WOULDN'T!
- Create teen programs
- More activities for 4 and 5-year old children
- More walkways so that I am not fearful of traffic along BSL roads while walking my dog; nature trails for enjoyment of our wooded areas
- > More variety
- > More involvement
- > Easier access to updated facilities and parks, especially for pedestrian travel
- > Age appropriate
- > More classes
- > We need more programs and facilities for our growing community

- More activities for all residents, not just older ones. Need for all ages; maybe even a scout troop or two
- > Adding programs that pertain to my interests
- > Sidewalks, biking lanes and hiking trails
- > Pool
- > More options for youth other than a few parks with playground equipment
- > Offer more
- I work at night so many don't meet my schedule
- > Put in an additional 9 holes of disc golf
- > After school program for middle school kids
- > Build a dog park
- Not aware of all the programs; need better information either thru mail or flyers; better communication
- > Better organization
- > More activities for children

### <u>APPENDIX—T</u>

#### RESPONSES TO NOT A PEDESTRIAN FRIENDLY/SAFE PLACE TO WALK (Q43A1)

- High speed limits and no sidewalks
- Mostly because people drive like lunatics; the neighborhoods are okay for pedestrians, but the main roads are terrifying
- > Busy roads
- > No sidewalks
- There are NO sidewalks and the roads are 8 feet wide; very dangerous when people ride or walk on the road; hardly any lighting in the evening
- > No walks
- There are no sidewalks
- There are no shoulders to or sidewalks; you must walk in the streets or off the road completely and cannot see where you are stepping
- > No sidewalks
- > Traffic on main roads make it impossible to walk in the area

# <u>APPENDIX—U</u>

#### RESPONSES TO ONE THING TO DO BETTER OR ONE FACILITY TO BE ADDED (Q45)

- > 9 additional disc golf holes
- > Indoor pool
- City appearance; enforce regulations to EVERYONE not just pegged individuals and pick up trash before moving on
- Communication
- Illuminate the courts
- Stock fish in lakes
- > Sidewalks
- > Cleaner
- Splash pad
- > Sidewalks
- > Making sure every facility is totally handicap accessible
- > Pool
- Walking/biking trails
- Make the town feel like a town with shops, parks, recreation, town center with a fullservice grocery
- > Dog park
- Larger community center/gym that can accommodate a wider range of offerings for all age groups
- > Sidewalks
- > Dog park
- Build an Olympic sized indoor/outdoor community pool
- Dog park—BSL is home to many families with dogs as pets yet there is not where to take dogs to exercise off a leash
- Larger gym area
- Sidewalks for our kids
- Swimming pool
- An after-hours gym
- > Probably a teen recreation center
- > Make it safe for the children to go and play with friends at the park. We need sidewalks and bike lanes with more working street lights on the main road
- Swimming pool
- > Sidewalks
- > Please just add stuff for the toddlers
- > Dog park
- > Recycling services would be a better use of tax dollars
- > Swimming pool
- > Pool/splash pad area
- > More things for kids 18 and younger
- You have a lot of little families with little children and we hate having to go to Wilmington to do things with our babies
- Proper pond management
- > Need sidewalks on the busy roads

- Making the gym facility bigger
- Parks
- Sidewalks/pedestrian lanes
- Safe walking trails and a swimming pool
- Bike lanes and sidewalks
- > More advertisement of events
- > Dog park
- > Indoor pool
- The one thing is better communication about all the events and services provided. The one facility is the river access boat ramp/park
- > Swimming pool
- > Dog park
- Beautification and cleanliness of the neighborhoods
- This department does a supper job with what they must work with. Funding is always a problem and I'm not sure it if is still true, but they don't get the support of the city officials. Importance is not there to what this team provides for the city residents. SAD
- > They need to do more to include the middle schoolers and high schoolers
- > Teen center
- We understand the efforts made to clear the lily pads and overgrowth, but it was not done effectively at North Lake. We are at the back of the cove where it meets Spring Lake and we foresee future drainage, flooding problems if this is not addressed. The area may need to be dredged to allow proper water flow in our opinion. We respectfully request that someone reevaluate the problem. The city is welcome to enter our property to do so—161 North Lake Drive
- Swimming pool
- Sidewalks, street lights and water fountains
- Stop catering only to seniors there are 40 and over people here that are not disabled that want to be active and in this area, we cannot be active and safe with no walkways before you build any other facility or program why don't you install sidewalks to start
- > Need to offer diverse, engaging activities for our youth with qualified, interested individuals overseeing the events
- > Park with playground equipment, splash pad and walking/running/biking path
- > Pool
- > Informative
- > Sidewalks
- Dog park
- ➢ Gym access
- Make our streets better with more lighting on roads especially near stores and main roads!
- > Better communication of events would be helpful
- > Gymnasium
- Larger community center building
- > A dog park would be a great addition
- > Teen center
- > Please add some kind of sidewalk for walking
- > Maybe to consider more building space maybe in other locations
- Dog park

- > Dog park
- > Moving the city library to the community center
- > Update your parks and recreation website
- Sidewalks and bike lanes
- > Toddler friendly play area
- > A bigger community center on the other side of 87 so children, families and senior citizens could get to it better and safer
- > Add sidewalks for walkers and bikers
- > More things for couples or families; everything is for seniors
- > Expand the fitness center and gear it to the younger crowd
- Better, more qualified summer camp staff
- Anti-bullying training for camp staff. An outdoor pool would make a ton of money and provide a much-needed service
- Better family pricing for gym; a pool indoor would be great. A walking track so we are not sharing the roads we walk on with cars speeding and racing
- > Sidewalks
- > Sidewalks
- Dog park better playing areas
- Pave our roads
- > Dog park
- Bigger community center that will meet the needs of children, teens and young adults and middle aged with a separate senior center
- > Add more programs
- > A public pool
- > New kid rec center
- > Walking paths
- > Need to enlarge the community center
- > Bike lanes and walking areas; sidewalks along 87 are much needed
- Advertise the events/courses/trips
- > Please be considerate of the environment whatever is built
- Lighting in the parks and especially the basketball courts
- To enhance the walking/biking trails. Mark them clearly, smooth them out to make them accessible. As it stands now, there is nowhere to ride my bike safely without fearing accidents due to poor trials and markers
- > Teen center
- > Add another adult facility and clearly delineate things it should be responsible for
- > Swimming pool
- > Education and classes on the mental health of our community
- > Safe sidewalks along major roads
- Safe places to walk
- This is like beating a dead horse. Most residents in this city would all gain from an indoor pool. This statement includes toddlers who need to learn to swim to seniors who can use the exercise and everyone in between. This pool could be leased out to swim teams, water polo, diving, etc. it could be leased for pool parties, especially in colder weather. Scuba diving lessons could be given...it could be utilized by the Brunswick County PE classes...One pool in Brunswick County is NOT hardly enough! We could host swim meets from all over the state if we had one.... Schools could have water polo teams but most of all kids that live in this area that is surrounded by water

(and adults) need to learn to swim. Physical therapy for older people is important. I could go on and on

- Dog parks
- Sidewalks
- A multiple purpose recreation center with indoor multi-sport court and improved fitness center. Also, a designated senior center that can focus on the unique needs of the seniors it serves
- At the community center, additional rooms/space would allow more programs to be scheduled together/same time slots
- > Additional exercise classes at night for working residents
- Safe place to walk and bike. At minimum a bike lane along Fifty Lakes Road; sidewalks along 87!
- > Biking lanes, particularly along 87 and Boiling Spring Lakes Drive
- > Ball fields and park on or near Fifty Lakes Drive between Hwy 87 and railroad
- > Activity area for children with equal access for all
- > A dog park! Improvements to the community center to include an indoor pool, better exercise facilities and reasonable membership fees
- > Sidewalks
- Sidewalks or bike/pedestrian lane on East Boiling Spring Road
- > 24-hour fitness center with card access
- Restroom at Muse Park and more biking/walking trails
- Would love a pool
- Community pool.... larger gym
- > True 18 hole course at Cougar Country
- Pave roads that are NOT paved already
- > Attract more people with activities
- > Expand on the disc golf
- Horseshoe and corn hole facilities
- Sidewalks and bike paths to safely walk/run/bike to the town's facilities
- > More children activities add homeschool fitness class
- > Add at least an additional 9 holes of disc golf at Cougar Country
- Disc golf expansion and beautification
- Enlarge the community center
- More programs for our youth
- > Middle school program
- > Build a dog park
- > Always make improvements
- Keep the parks clean of trash
- > More dog friendly
- > More disc golf please
- > A salt water pool would be fantastic addition to BSL
- Kids activities
- Sidewalks/wider road shoulders
- Expand the community center and give us places to walk and bike!

### <u>APPENDIX—V</u>

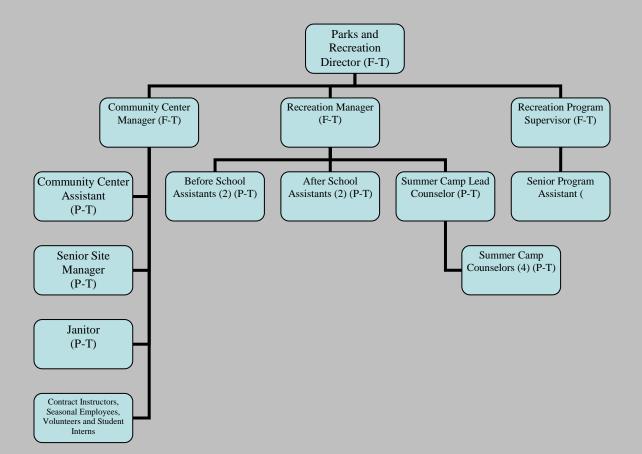
#### RESPONSES TO ANY ADDITIONAL IMPROVEMENTS/ENHANCEMENTS (Q46)

- Lights on the courts
- Boat rentals on lakes
- Teen center
- > Cleaner
- Bathrooms
- > Bike trials, picnic areas, playground and restroom all in one area
- > Public restroom at Spring Lake would be nice
- > Being able to safely navigate the community on foot or bike is extremely important
- Dog park
- Partner with South Brunswick HS for use of sports fields and courts and offer relevant activities
- > Intramural leagues for adults
- More park equipment
- More walking/outdoor programs
- Sidewalks—very disappointed this has not been done already. There is plenty of room for sidewalks
- > Update gym
- Sidewalks
- More senior trips
- > Make it kid friendly and handicapped accessible
- Maybe balance the ph level of some of the biggest and most popular ponds then maybe you won't have dead fish floating on the water and algae overgrowth
- > Having water fountains at parks and bathrooms
- > Something not only just for kids but adults
- Dog park
- > Programs for small children or preschool activities
- Middle school program
- Figuring out a way to make the town more family friendly sidewalks; maybe a pool and hot tub center indoor/outdoor for the public that lives here, and they could pay to use the facility
- > Maximize PARTF grant participation
- > Teen center
- Improve handicapped individual access and have activities for said individuals. We need to have more family events like the Small Fry Fishing tournament. But it would be nice to continue the ages up to and including high school aged kids. Some evening activities for the adults would be nice. One or two evenings a month, one could be a game night and the other could be a dance or other physical activity night
- Keeping up the parks
- > Better communication; alert residents of upcoming events/facilities. If you're new to the area where do you get this information?
- More social events
- > More equipment
- Bike lanes
- Dog park

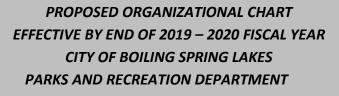
- > More family activities; fitness center staying open later
- Better landscaping
- Sidewalks and/or bike lanes
- Swimming pool
- > WE NEED A TEEN CENTER AND TEEN ACTIVITIES
- Toilet facilities
- Add hours for your programs to accommodate working people! They pay taxes for these facilities and cannot use the programs because what is offered is during working hours! Enhance walking/biking trails. Make them more available! Offer a walking club that meets in the evenings! 6 pm would be great! I need a fitness program that can meet my needs! Offer excursions for one or two days! A trip away that is nature inspired or relaxing would be utilized and appreciated!
- Recycling centers or free recycling pick up; we should be provided with some sort of way to recycle
- Walking/biking trails
- We are getting to be a larger city, but the facilities seem to be stuck in the 80's...let's upgrade
- Provide walking trails in safe locations around the city. Put benches along the way and maybe some stretching posts. Provide parking
- > Better management at the community center
- Public restrooms
- > I think a lot of residents would enjoy having a dog park
- Better advertising of events/locations. Perhaps a community calendar could be created. Notify the community of it creation with mailers or flyers
- Sidewalks and bike lanes
- > Gymnasium
- The only thing I have an issue with is the lack of safe biking and walking room on east Boiling Spring Road
- > Outside pool
- > Expansion of the disc golf course and adding new ones is a great idea.
- > Better seating; need more sitting areas, benches for outdoor areas
- Larger benches at the lakes
- > Take care of the disc golf course
- Biking/walking trails
- Paved/asphalt walkway to park pavilions to enable easier access for wheelchairs/walkers
- I believe the parks and recreation staff is doing the best they can with what they have.
   I believe that access to parks and recreation programs and facilities are extremely important if we want our community to grow and thrive

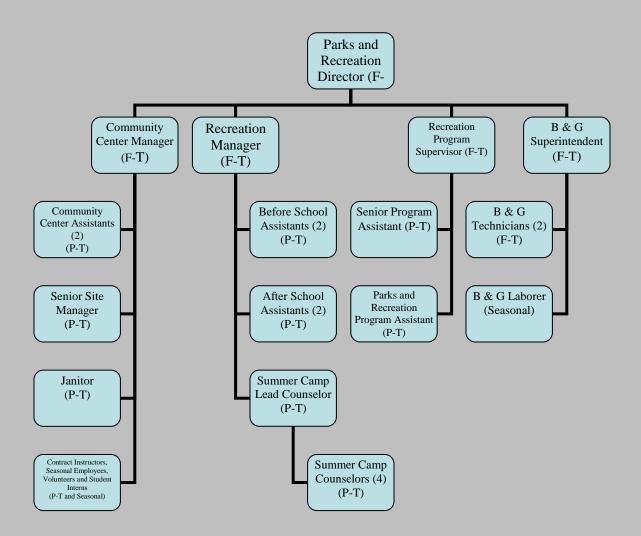
#### <u>APPENDIX—W</u>

# CURRENT ORGANIZATIONAL CHART 2018 – 2019 FISCAL YEAR CITY OF BOILING SPRING LAKES PARKS AND RECREATION DEPARTMENT



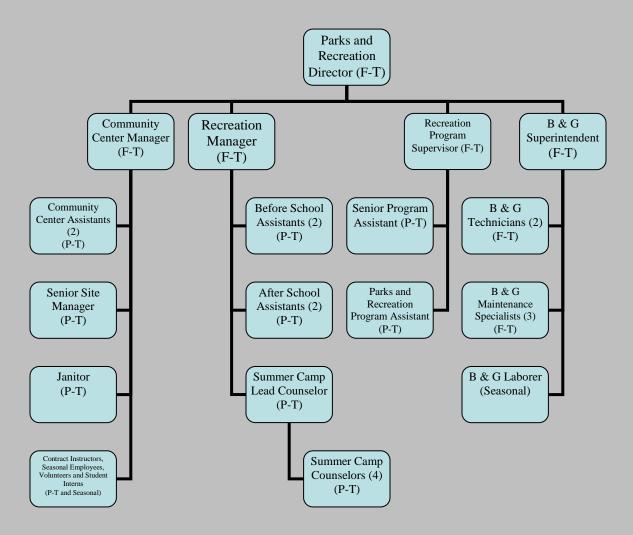
## APPENDIX—X





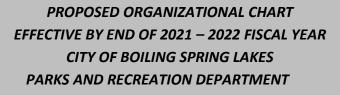
### <u>APPENDIX—Y</u>

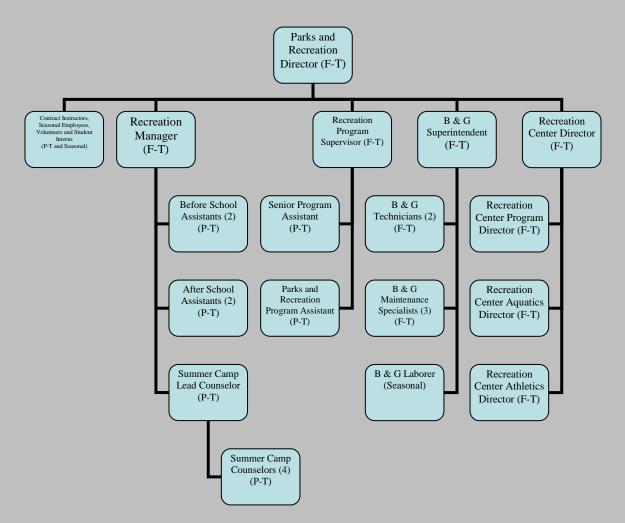
PROPOSED ORGANIZATIONAL CHART EFFECTIVE BY END OF 2020 – 2021 FISCAL YEAR CITY OF BOILING SPRING LAKES PARKS AND RECREATION DEPARTMENT



City of Boiling Spring Lakes Parks and Recreation Page 197

### <u>APPENDIX—Z</u>





### APPENDIX—AA

PROPOSED ORGANIZATIONAL CHART EFFECTIVE BY END OF 2022 – 2023 FISCAL YEAR CITY OF BOILING SPRING LAKES PARKS AND RECREATION DEPARTMENT

