

BSLPD ANNUAL REPORT 2016

2016

This report provides the reader with information regarding the various units of the Boiling Spring Lakes Police Department and gives them a snapshot of our activities and accomplishments this past year

2016 Annual
Report



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Table of Contents

Mission Statement.....	2
Message from the Chief.....	3
Patrol/Investigations/Traffic Services.....	4
Animal Control.....	5
Community Involvements.....	6-9
Conclusion.....	9
Appendix A (C-COMM 2016 Data)	10-13
Appendix B (Report Management Software 2016 Report)	14-19
Appendix C (Community “Thank you” and Recognitions)	20-21



Mission Statement

The Boiling Spring Lakes Police Department in partnership with the community shall provide a safe environment and enhance the quality of life through courteous, honest, and professional delivery of law enforcement services.



Chief's Message

I am pleased to present the 2016 Annual Report to the citizens of Boiling Spring Lakes. It is my privilege to work alongside such a dedicated group of employees who are committed to our citizens. Our employees have continued to address the needs of the community through many challenges with determination and professionalism. This report will give the reader a glimpse into the activities and services that were provided by our agency during the past year and it will also identify goals and objectives for the upcoming year.

Significant events involving the Boiling Spring Lakes Police Department in 2016

- **Population Increase from 6,001 to 6,296/ ~ 4.9% Increase**
- **Handled 6,135 Calls for Service/ ~ 20% Increase**
- **Filed Reports on 1021 incidents/ ~ 45% Increase**
- **Made 116 Arrests/ ~ 18% Increase**
- Collected over 140 pounds of unwanted medications in the Prescription Drop Box
- Successfully secured over \$19,000.00 in Grant funds from the Governor's Crime Commission
- Hosted the 27th Annual "Small Fry Fishing Tournament"
- Co-Sponsored the Halloween Trunk or Treat with BSL Parks and Recreation Department
- Investigated 85 Motor Vehicle Crashes

Our best approach to serving our community is through collaboration with the citizens and fellow employees using the basic principles of community policing. The members of the Boiling Spring Lakes Police Department are committed to ensuring that we provide a safe community for all. We would like to thank the Mayor and City Council, the City Manager and his staff, City Department Heads, their staff and the citizens of Boiling Spring Lakes for their continued support.

Our agency, like every other law enforcement agency in the United States must be equipped to face the challenges of an uncertain society on a daily basis. The growth of our city has continued to increase over the past several years and based on the ongoing residential development throughout the city and the addition of the new RV Park, the demands for police services will continue to increase. In order to properly meet the demands and expectations of our community, it is my responsibility as your Chief of Police to ensure that our agency is prepared to meet these challenges.

The addition of two additional officers will balance each of the patrol shifts and allow for better coverage and response times. Staffing levels continue to be a priority of the agency and an updated staffing proposal will be included during the FY17/18 Budget Meetings.

Patrol Division

The Boiling Spring Lakes Police Department provides police coverage 365 days a year, 24 hours a day to the citizens of BSL.

In 2016, officers with the Boiling Spring Lakes Police Department responded to a total of **6,135** calls for service that were dispatched through the Brunswick County 911/Communications Center. This is an increase of over **20%** from 2015.

Internal records at the police department show that **4,401** events were logged by officers into our reporting software. This number represents an increase of **8%** from 2015. These included calls for service, motor vehicle crash investigations, traffic stops, business checks, residential checks, animal control calls, and other incident reports.

Investigations

Property crimes including burglaries and larcenies continue to be the leading source of criminal activity in the city. There were 6,216 individual items reported stolen to the department in 2016. This is a 128% increase from 2015 when only 2,715 individual items of property were reported stolen. The total value of stolen property in 2016 was \$254,167. Our officers recovered 578 items of stolen property in 2016 with a value of approximately \$103,616.

Our officers work closely with investigators at other agencies in Brunswick County and meet regularly to share information on investigations. Another tool available to officers within the agency is LeadsOnline.

LeadsOnline is the nation's largest online investigation system for law enforcement, providing rapid electronic access to transactions from thousands of reporting businesses including scrap metal processors, secondhand stores, Internet drop-off stores, and pawnshops across the country, as well as critical information from eBay listings for criminal investigations.

LeadsOnline's cross-jurisdictional reporting and investigation systems, solves cases in literally seconds – from burglary to homicide. (www.leadsonline.com)

The “LeadsOnline” service is available to all members of the agency and it has already proven to be a very beneficial resource to patrol officers who can locate and track stolen property immediately without having to wait on an investigator to have the case assigned.

Traffic Services

In 2016, members of the BSLPD investigated 85 motor vehicle crashes in the city limits of BSL, including one fatal crash that occurred on George II Highway near South Brunswick High School.

- 727 Traffic Citations issued by officers in 2016.
- 128 Warning citations were issued during 2016.
- 30 Arrests were made for DWI.
- Received “Achievement Award” from the North Carolina Governor’s Highway Safety Program.

Animal Services

The following table represents the activities performed by the officers in 2016:

BSLPD Animal Control													
CY 2016	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Totals
Complaints	31	36	33	42	58	37	57	34	35	42	26	29	460
Cats Picked-up	2	6	6	12	6	5	2	0	4	9	3	3	58
Dogs Picked-up	2	2	1	8	12	13	5	12	8	2	3	6	74
Transport to County	4	8	13	19	15	16	3	11	12	11	5	8	125
Dogs Tagged	51	33	22	22	14	10	11	11	6	5	2	5	192

In addition to our duties involving domestic animals such as dogs and cats, our officers work closely with the N.C. Wildlife Commission with other animals such as alligators and wild geese which are native to our area. Below are images of the release of Canadian Goose that was injured in our city and rehabilitated locally.



Community Involvement

The Boiling Spring Lakes Police Department is dedicated to engaging with the community in numerous ways. The department supports youth programs, community watch groups, and other programs aimed at helping to improve the quality of life in our community.

Small Fry Fishing Tournament

Our agency hosted the 27th annual “Small Fry Fishing Tournament” in April of 2016. This annual event again, brought the community together to enjoy a recreational activity that is vital to our part of the state. The tournament is designed for children between the ages 3 and 12 to fish alongside local police officers.



Little Free Library

In 2016, the Police Department partnered with the Library Commission and BSL Parks and Recreation in relocating the Little Free Library from Muse Park to the Police Department.



NADDI Prescription Drop Box

A permanent drop box was installed in the lobby of the Boiling Spring Lakes Police Department in August of 2014, and is available to the public Monday through Friday 8:00 AM to 4:30 PM. Residents simply bring their unwanted medications to the police department lobby, follow the instructions located on the drop box, and discard their medications.



After-School Partnership with Parks and Recreation

Members of the police department join children in the afterschool program at least two days a week to assist with homework, read, or play games. The department has received positive responses from the children, staff, and other community members about our efforts at the community center.



TRUNK or TREAT at Spring Lake Park

Our officers also participated in the annual Halloween Trunk or Treat at Spring Lake and the Fall Festival sponsored by the Special Events Committee. We look forward to continuing our working relationships with the different committees and city departments and are planning additional programs for 2017 that will impact more citizens throughout the community.



Are You OK?®

Telephone Reassurance Program

The RUOK program is a computer system that is setup to call RUOK customers at times of their choosing every day to check if they are okay. Typically, this system is used to check on elderly family members or the disabled. When the system dials a customer's number and the customer answers the phone call, the system plays a message for them and logs the call as answered. If the customer does not answer the call, the system will make a second attempt to call and if the call is still unanswered it sounds an alert and a police officer is dispatched to the customer's residence to check on them and ensure they are okay.

Conclusion:

This report is a glimpse into the overall activities of the police department during 2016. However, it is difficult to put into words or quantify the level of effort that our employees put in day in and day out to serve our community. The Boiling Spring Lakes Police Department is fortunate to have dedicated men and women who serve this community with great pride and professionalism. The city experienced an almost 5% increase in our population from the previous year. As more people begin to call Boiling Spring Lakes home, our agency has also experienced an increase in demand for police and animal control services. The men and women of the Boiling Spring Lakes Police Department are committed to provide top quality police services to the community.

Respectfully Submitted,



Bradford S. Shirley

Chief of Police

