



Boiling Spring Lakes Police Department

ANNUAL REPORT

On behalf of the Boiling Spring Lakes Police Department, it is my privilege to present the 2019 Annual Report. This report reflects the hard work, outstanding accomplishments and professional services provided by the members of this department. Throughout the year, we continued to cement our bond to the community by initiating and growing programs that demonstrate our commitment to the citizens and visitors of this fine city. To further that, the professionalism and excellence displayed in day-to-day interactions with residents and visitors is an additional indication of that commitment. It is my honor to serve with the men and women of the Boiling Spring Lakes Police Department.

As you read this report, you will see the actions and accomplishments for the 2019 calendar year. Optimistically you will notice that community outreach continued to be a focus for the department as established programs and services were enhanced while new programs were initiated in order to ensure adequate safety, crime prevention and education to the citizens of Boiling Spring Lakes. By doing this, the department continually concentrates on the changing needs of the community and guarantees the quality of life our citizenry has become accustomed.

While you may notice a decrease in the overall calls-for-service and incident reports from the previous years, it should be noted that through the efforts and perseverance of the men and women that are with the Police Department, the City of Boiling Spring Lakes constantly maintains a relatively low crime rate. Because of this low crime rate, minor fluctuations may have major impact on the statistical data.

With that, we are confident that this report as well as the summaries of the crimes and activities will demonstrate the Police Department's dedication to provide outstanding service to all that live, work and play in Boiling Spring Lakes. Please enjoy the 2019 Annual Report.

Gregory L. Jordan
Chief of Police
Boiling Spring Lakes Police Department



Law Enforcement Code of Ethics

As a law enforcement officer, my fundamental duty is to serve the community; to safeguard lives and property; to protect the innocent against deception, the weak against oppression or intimidation and the peaceful against abuse or disorder; and to respect the constitutional rights of all to liberty, equality and justice.

I will keep my private life unsullied as an example to all and will behave in a manner that does not bring discredit to me or to my agency. I will maintain courageous calm in the face of danger, scorn or ridicule; develop self-restraint; and be constantly mindful of the welfare of others. Honest in thought and deed both in my personal and official life, I will be exemplary in obeying the law and the regulations of my department. Whatever I see or hear of a confidential nature or that is confided to me in my official capacity will be kept ever secret unless revelation is necessary in the performance of my duty.

I will never act officiously or permit personal feelings, prejudices, political beliefs, aspirations, animosities or friendships to influence my decisions. With no compromise for crime and with relentless prosecution of criminals, I will enforce the law courteously and appropriately without fear or favor, malice or ill will, never employing unnecessary force or abuse and never accepting gratuities.

I recognize the badge of my office as a symbol of public faith, and I accept it as a public trust to be held so long as I am true to the ethics of police service. I will never engage in acts of corruption or bribery, nor will I condone such acts by other police officers. I will cooperate with all legally authorized agencies and their representatives in the pursuit of justice.

I know that I alone am responsible for my own standard of professional performance and will take every reasonable opportunity to enhance and improve my level of knowledge and competence.

I will constantly strive to achieve these objectives and ideals, dedicating myself before God to my chosen profession . . . law enforcement.

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The year in review: Events of 2019

1. New Police Chief – In March of 2019, a new Chief of Police replaced Brad Shirley who departed in order to take a position with the Leland Police Department. After a lengthy search, interview and background process, Greg Jordan – who was already working for the Boiling Spring Lakes Police Department - was promoted to the rank of Police Chief. After receiving his Bachelors of Science in Criminal Justice from Appalachian State University, Chief Jordan moved to Brunswick County in 1991 to begin his law enforcement career. With that, Chief Jordan has over 25 years of experience in Law Enforcement with more than fifteen years in leadership positions and more than ten years in the higher administrative ranks.
2. Arrest of Bryan Lee O'Daniels: On July 01, Bryan Lee O'Daniels was arrested and charged with the 1995 murder of Timothy Smart. Mr. Smart, a truck driver from North Dakota, went missing in July of 1995. He had a temporary residence in Boiling Spring Lakes (on North Shore Drive) and he was last seen in the city. According to the original report, Mr. Smart had left for a new truck-driving job in South Carolina but never made the scheduled appointment. In 2018, the “missing persons” case was featured on a local television newscast and this developed new information. With the assistance of the North Carolina State Bureau of Investigations, the information was pursued and this lead to new evidence against Mr. O'Daniels, which resulted in his arrest.

As a side note: Between July and September of 2019, Investigators from Boiling Spring Lakes and the North Carolina State Bureau of Investigation reviewed maps and searched areas for potential clues as to where the body of Mr. Smart could be located. In September, Investigator Kevin Smith of the Boiling Spring Lakes Police Department found a location where he felt the remains might be buried. With the help of the North Carolina Forestry Service, North Carolina State University and various other agencies, a “dig” was initiated in the area that Detective Smith indicated and within 20 minutes, the remains were located.

3. New Building: At the August Board of Commissioners meeting, the board agreed to the price needed to purchase a new police facility. The old “Newbridge Bank building” on Highway 87 (3020 George II Highway) was approved for acquisition. However, some renovations will be needed to turn the facility into a functioning police department. Those improvements are scheduled to be completed in 2020 and the department should move in to their permanent building later that year.

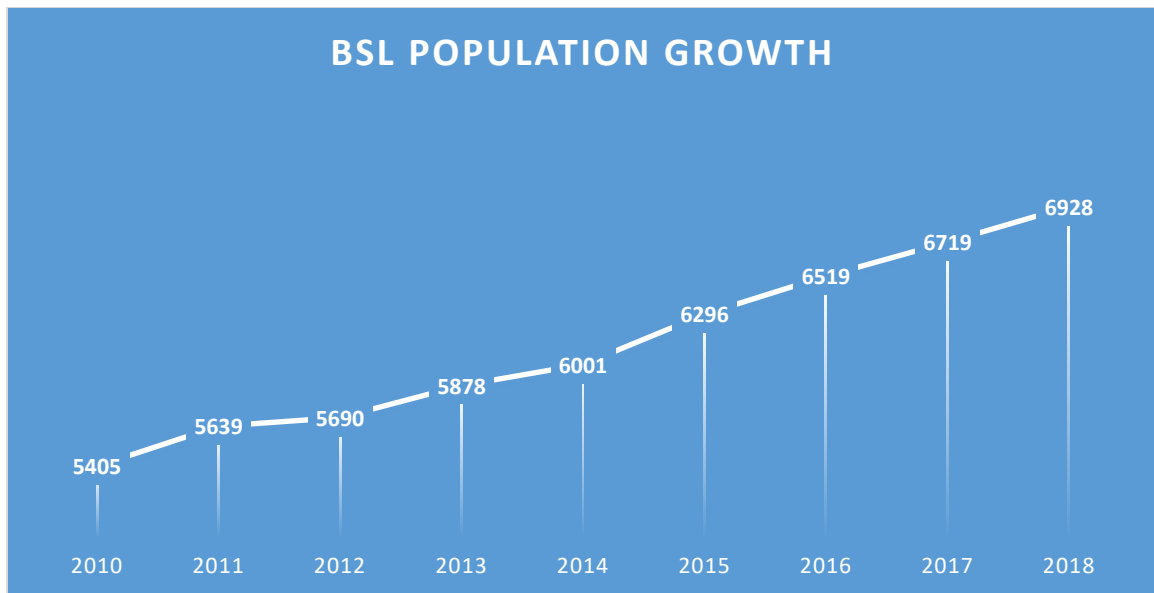


4. Hurricane Dorian: On Thursday September 5, 2019, Hurricane Dorian moved past the coast of North Carolina affecting the Boiling Spring Lakes community. While, thankfully, it was not as powerful as when it struck the Bahamas and it was nowhere near as destructive as Hurricane Florence from the previous year, it did create some problems. There was minimal damage but there were power outages and it altered normal city operations through closings and changes in personnel schedules. With that, the significant effects on the police department were as follows:
 - a. State of Emergency – Tuesday 09/03/19 at 07:00 hours until Friday 09/06/19 at 12:00 hours. (Police shifts altered to continuous 12-hour rotations for all officers).
 - b. 450.5 hours worked by Police Personnel: 308 hours of regular duty and 142.5 hours of overtime.
 - c. 1857 miles driven with 167.7 gallons of gasoline used.
 - d. Police Department Facebook views increased 210% in September of 2019. This is likely due information updates for to Hurricane Dorian.
5. Raise the Age law: On December 01, 2019, the state of North Carolina became one of the last states to raise the age when a child can be considered an adult. Before that date, anyone 16 years of age or older was considered an adult, whereas now the legal age has risen to 18. While this law does not affect a majority of the population, it does affect law enforcement as well as those with children that are aged 17 or younger. For law enforcement, with some exceptions, police can no longer arrest individuals aged 16 or 17 for criminal activity. They must seek juvenile petitions just as they would for anyone aged 15 or younger. This does not apply to most traffic violations as most of those are infractions, which are handled by a citation. For parents and others who care for juveniles aged 16 or 17, this allows them more control over the activities of the juvenile but it also holds the parent/caretaker more responsible for the actions of the juvenile.
6. Difficulty in Hiring and Keeping Officers: The hiring of new officers and keeping current officers is the largest difficulty faced by the Boiling Spring Lakes Police Department. This is not due to any fault of the city but is indicative of a nationwide trend. There are simply not enough qualified people interested in pursuing a law enforcement career. With vacancies in the department, there have been times where no applications were submitted to fill the positions and often there were no qualified candidates when applications were received. Upon review, the income and benefits package offered by the City of Boiling Spring Lakes was found to be competitive with other surrounding agencies so it is not a “money” issue so much as it is an “opportunity” issue. By this, it was noticed that three officers left employment with the Boiling Spring Lakes Police Department to work at other departments (i.e. BCSO and Leland PD) with more opportunities to work in specialized areas (swat, narcotics, school resource) and for more chances at advancement. Small departments such as ours cannot offer these opportunities so we must refocus our recruitment efforts to attract experienced officers with no desire for those specialized areas. Granted, to have a balanced field, we are still employing “rookie” officers but we do understand that, with the rookie officers, this is a learning agency and those officers will be going to larger agencies within a few years.

City Facts:

Area: The City of Boiling Spring Lakes has an area of 23.3 square miles.¹ In total area size, Boiling Spring Lakes is the largest municipality in Brunswick County with Leland coming in 2nd at 19.78 square miles and Oak Island having 18.52 square miles. Within the State of North Carolina, Boiling Spring Lakes is the 30th largest municipality in regards to area coming in just smaller than Statesville at 24.25 square miles and just larger than Salisbury at 22.14 square miles.²

Population:³ The population of Boiling Spring Lakes based on the 2018 estimates is 6928. This represents a 3.11% growth from the 2017 population estimate of 6719 and a 28.18% increase from the 2010 population of 5405.



In regards to population, Boiling Spring Lakes is the 3rd largest municipality in Brunswick County and the 115th largest in the State.

Our Department:

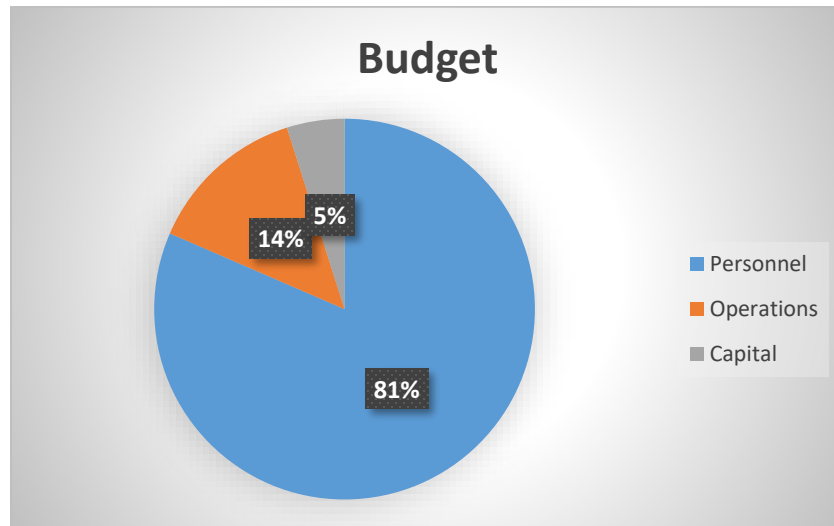
Budget:

The Boiling Spring Lakes Police Department has an adopted budget for the 2019-2020 fiscal year of \$1,190,290.00. The largest portion of the budget, 81.51% is dedicated to salary and benefits for personnel at \$970,182.00. Operating expenses account for \$161,858.00 (13.6%) of the budget and capital accounts for \$58,250.00 (4.89%).

¹ (City of Boiling Spring Lakes, 2019)

² (Index Mundi, 2017)

³ All population Estimates were derived from the following resource: (State Demographer, 2019)

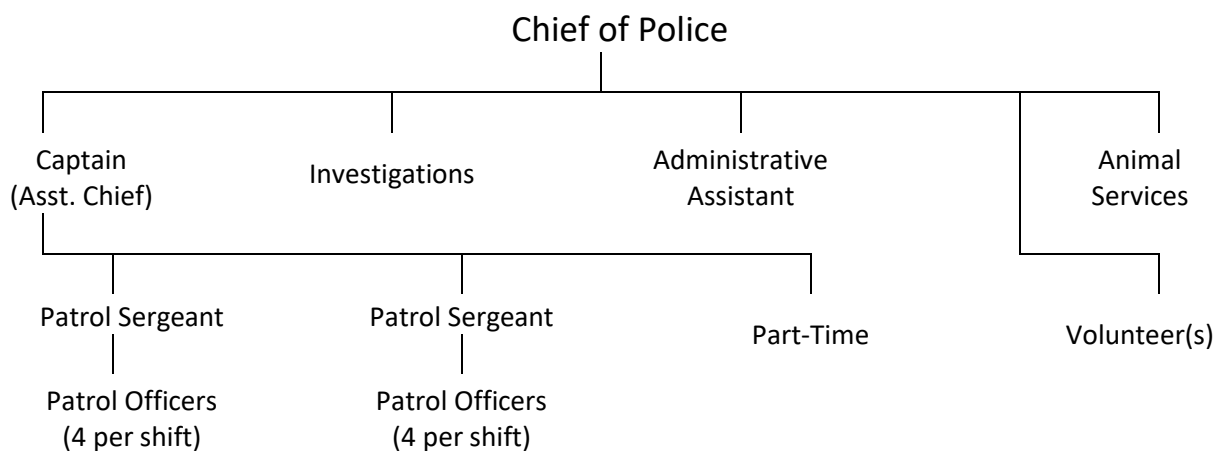


In addition, the police department also handles the budget of the Animal Services Division. The adopted budget for that service is \$9450.00. This amount does not include salary and benefits as that is included with the police department budget.

Personnel:

When fully staffed, the police department has fifteen (15) full-time personnel, five (5) part-time personnel and one (1) volunteer. The full-time personnel consists of thirteen (13) sworn officers, one (1) animal services officer and one (1) administrative assistant. As of December 31, 2019, we had two open positions but there is a candidate being considered for one of the positions and it should be filled in the beginning of 2020. With part time employees, there are four (4) sworn officers and one (1) administrative assistant. The volunteer is a police chaplain that assists officers with counseling services.

Departmental Organization is as follows:



Status:

Total Full-Time Employees: 15 Total Sworn Officers: 13
Total Part-Time Employees: 5 Total Sworn Officers in Part-Time Status: 4

(Note –Our administrative assistant is also a fully sworn officer with certification from the North Carolina Criminal Justice Training and Standards Commission. Though she is employed full time, she is considered a “reserve officer” with the Police Department).

Officers per Population:

Full-Time officers: 13 (Fully Staffed) 11 (as of December 31, 2019)
Population: 6928 (based on 2018 estimates)

Fully Staffed: One (1) officer for every 533 persons or
1.88 officers per 1000 residents.

Current: One (1) officer for every 630 persons or
1.59 officers per 1000 residents.

National Average:⁴ 686,665 Officers per 287,702,296 Population
One (1) officer for every 419 persons or
2.39 officers per 1000 residents.

State Average: 24,004 Officers per 10,377,256 Population
One (1) officer for every 432 persons or
2.31 officers per 1000 residents.

For Full-Time Sworn personnel, the officers of Boiling Spring Lakes have an average of 7.3 total years of law enforcement experience. Of the 11 officers currently with the department, three (3) have their advanced certifications, five (5) have their general certification and three have probationary certifications. While one part time officer does hold the intermediate certification, there are no full-time officers with that achievement. Along with this, four (4) officers have Baccalaureate degrees from various universities, one (1) has an Associate’s degree and one (1) has an honorable discharge from the United States Marine Corp.

⁴ (Federal Bureau of Investigations, 2018) *Data was obtained through computations from the various tables within this site

<u>Last</u>	<u>First</u>	<u>Hire Date</u>	<u>Position</u>	<u>Certificate Level</u>
Full - Time / Sworn				
JORDAN	Greg	11/28/18	Chief	Advanced (Bachelor of Science - Criminal Justice / Appalachian State Univ.)
SPENCER	Rick	08/02/05	Captain	Advanced
SMITH	Kevin	07/24/12	Sergeant	Advanced (Bachelor of Science - Criminal Justice / Liberty University (Virginia))
PSZCZULTKOSKI	Kyle	06/10/15	Sergeant	General
MAHONEY	Eric	04/13/18	Officer	General
WHITEHEAD	Corey	07/01/17	Officer	General
HARDEN	Matt	04/24/19	Officer	General
WELLS	Megan	05/29/19	Officer	Probationary (Bachelor of Arts - Criminal Justice / East Carolina University)
PYRON	Taylor	05/31/19	Officer	Probationary (Associate of Arts -- Cape Fear Community College)
RAHMAN	Imran	11/19/19	Officer	General (Honorable Discharge - United States Marine Corp)
WANCZYK	Bart	12/16/19	Officer	Probationary (Bachelor of Science - Criminal Justice) (John Jay College of Criminal Justice - New York)
Full - Time / Civilian				
PERRONE	Brianne	10/12/18	Animal Control Officer	N/A
ROMAN	Jackie	08/12/19	Admin Asst./Res. Ofc	General
Part - Time / Sworn				
CYPHERS	Coleton	09/29/18	Officer	General
HUTT	John	09/26/18	Officer	General
HAGER	Windy	12/04/13	Officer	Intermediate
THOMAS	John	12/14/19	Officer	General
Part - Time / Civilian				
VAN SANDT	Laura	06/04/18		N/A
Volunteer				
EISS	Lee	08/11/15	Chaplain	(Master of Arts - Theology / Andersonville Seminary (Georgia) (Honorable Discharge - United States Marine Corp)

Awards:

Veterans of Foreign Wars: On October 01, 2019, the Veterans of Foreign Wars presented a “Life Saving Award” to the Boiling Spring Lakes Police Department for the work of the officers during Hurricane Florence. The recommendation for the award noted that the officers assisted with water rescues and did whatever was necessary to provide food and water for residents who were unable to obtain the necessities for themselves. It also noted that while phone services were down, people were unable to contact 911 so officers made it a point to be highly visible in the neighborhoods and personally check on people in the event that someone needed assistance. Officers worked 16 – 20 hour shifts for several days straight in the fulfillment of their duties.

Officer of the Year: Sergeant Kyle Pszczultkoski was chosen as the Southport/Oak Island Rotary Club Officer of the Year for Boiling Spring Lakes. Members of the Boiling Spring Lakes City Hall personnel recommended Sgt. Pszczultkoski because of his work during Hurricane Florence in 2018. While it was noted that everyone working during and after the storm went well beyond the call of duty, Sgt. Pszczultkoski “did a little bit more.”

Superior Court Judge Ola Lewis presented Sgt. Pszczultkoski with the award. His wife – Priscilla – also attended.



Community Involvement:

Facebook:

In 2019, a conscious effort was made to reach more members of the community through the *Facebook* social network. Through the work of Pam Bellina and Jackie Roman, our *Facebook* views, shares and likes have increased. In the last quarter of 2019, our average daily reach for initial posts was 445. After people shared the posts, the information reached an average of 906 people. Lastly, and to indicate that our efforts are working, our total page likes for 2019 was 2437 which was an increase of 205 more than 2018. While it will remain a work in progress, our attempts to reach more people through *Facebook* is working.

Bar-B-Q Fundraiser and Small Fry Fish Tournament:



On April 06, the police department held a Bar-B-Q fundraiser to support the Small Fry Fish Tournament. The plates were sold out before noon and \$1452.00 was raised to benefit the Small Fry Fish Tournament. Along with donations of \$590.00, a total of \$2042.00 was procured for the tournament.



The 30th annual Small Fry fish Tournament was held on April 27 at Spring Lake Park and had 53 participants (children). The “tournament” is designed for children aged three (3) to twelve (12) years but the parents and other adults have just as much fun. While it is noted as a “tournament” and prizes are given to first, second and third place winners in the three divisions, every child leaves with a prize.

9/11 Bike Ride:

On September 21, 2019, the Special Events Committee had a 9/11 Motorcycle Ride to benefit the Police and Fire Departments for Boiling Spring Lakes. There were 36 motorcycles involved and the event raised \$1636.00 which was split (\$818.00 each) between the Police and the Fire Department.



Coffee with a Cop:

On Wednesday, October 02, 2019, “The Office” collaborated with the Boiling Spring Lakes Police Department for “Coffee with a Cop.” While many people only encounter officers because of a need or due to an enforcement action, this event was a chance for people to speak with law enforcement officers about anything on their mind while in a relaxed atmosphere. The officers present did talk with several individuals but it was noted that many came out just to show support and give thanks to the officers!

Trunk O Treat:



On Halloween night, the Boiling Spring Lakes Parks and Recreation department hosts a “Trunk O Treat” at Spring Lake Park and, each year, the police department is fortunate enough to assist with this event. This year, Captain Rick Spencer, Sgt. Windy Hager, Jackie Roman and Laura Van Sandt assisted with food, drinks and candy distribution. This is a very popular event with participation in the hundreds.



donna's Kids:

Each week while school is in session, the Boiling Spring Lakes Police Department visits with donna Mooneyham and Kim Floods' class at South Brunswick High School. Better known as “donna's Kids” within the department, the students are part of the exceptional children program and each have a variety of special needs. While there, the officers read, complete craft projects, play games, and generally spend time with the kids. For those

that are non-communicative, officers will walk with them, read to them and take them for visits with other classes. On special occasions, officers also get to enjoy meals and spend time with the students while they are with llamas or rescue dogs.



This originally started as a way to insure that the students would get comfortable with department members so they would not be afraid of police officers in an emergency or time of need. However, the visitations have evolved into much more as department members have become part of the overall educational process for the students. Additionally, officers are learning from the students as well. With this, officers have found different and unique ways to communicate with the students and the students are teaching officers patience, compassion, understanding and non-traditional ways to connect with others.

Call Response and Crime Data

Animal Services:



2019 was a very productive year for ASO Brianne Perrone and Animal Services. Since joining the department, she has instituted a “firm but fair” philosophy in handling animal complaints and processes. With this, ASO Perrone gives pet owners and violators of animal ordinances chances to comply with the ordinances but after efforts have failed, she will cite and take necessary enforcement actions. This philosophy has gained her much respect from the people with whom she works as well as the citizenry of the city.



One of her successes for the year has been with the spay and neuter program. In 2018, ASO Perrone initiated a program with *Fix a Friend Spay and Neuter Clinic* in an attempt to reduce the feral cat population in the city. With this program, ASO Perrone traps feral cats and has them spayed or neutered. She then returns the cats to the locations where they were first trapped. Within a few years, this will help reduce the feral cat population and keep it under control.



The following table represents the activities of Animal Services:

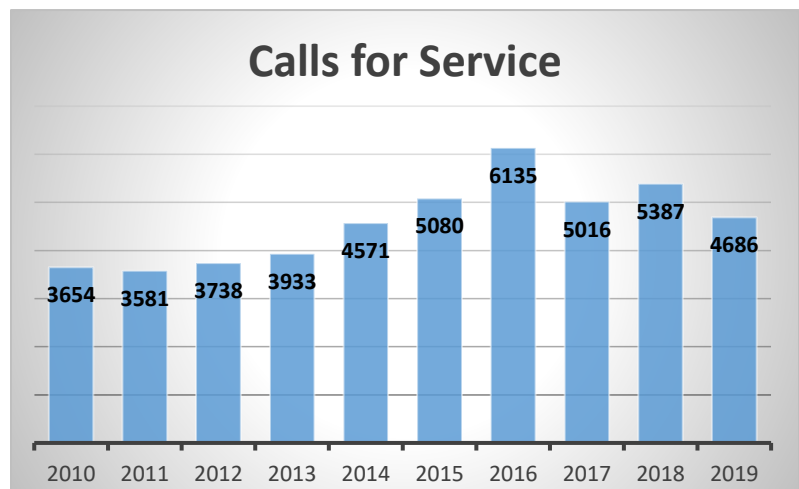
2019 Animal Services Report

	Complaints	Cats Picked up	Dogs Picked up	Transported to County	Tagged	Citations	Spayed / Neutered
Jan	27	0	7	3	67	1	65
Feb	17	4	7	7	66	2	33
Mar	30	1	9	8	21	3	30
Apr	39	3	9	8	11	0	10
May	25	12	7	12	10	0	5
Jun	20	11	13	21	15	0	5
Jul	35	11	6	12	9	1	17
Aug	30	5	8	9	22	1	12
Sep	33	8	7	14	18	1	7
Oct	37	3	8	28	0	1	12
Nov	30	7	8	10	1	0	5
Dec	18	0	4	3	0	1	0
Totals	341	65	93	135	240	11	201

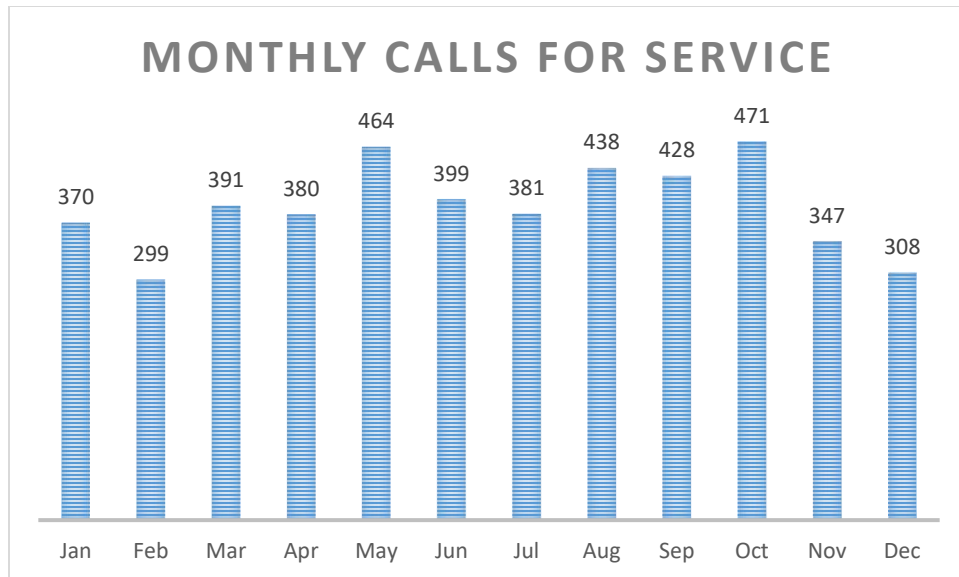
In addition to calls for services, ASO Perrone is also responsible for the temporary holding facility located at the public works complex. The Department of Agriculture requires the State of North Carolina to inspect this facility with scheduled and surprise inspections on a regular basis in order to remain operational. The facility passed all inspections for 2019.

Overall Calls for Service:

In 2019, there were 4686 calls for service in the City of Boiling Spring Lakes. This represents a 13% decrease from 2018 and is the lowest number of calls for service since 2014. While this may be representative of less service related activity, it may also be indicative of less “officer initiated” calls as the department was extremely short staffed for several months. Regardless, the calls for service represent 676 calls per every 1000 residents based on the 2018 population.



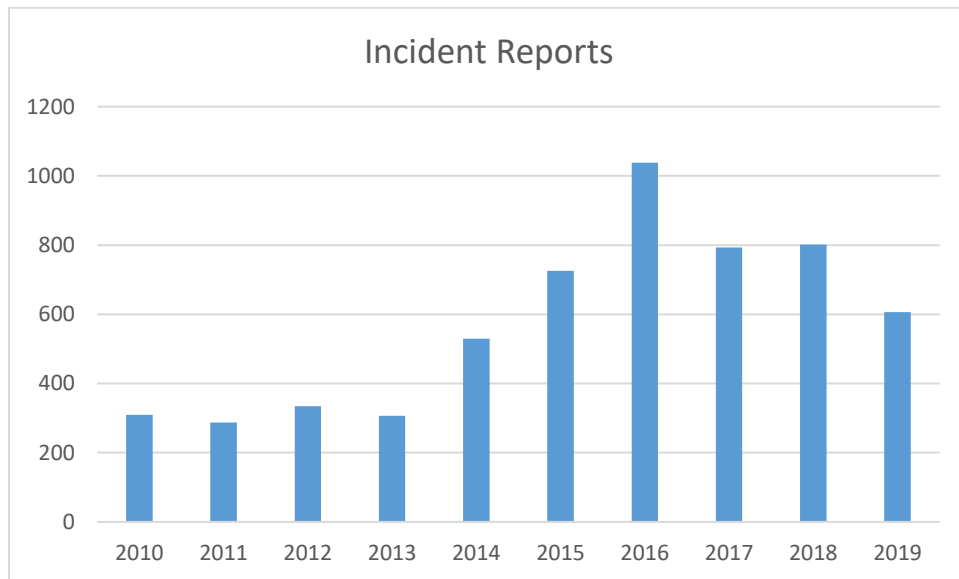
From a monthly perspective, the busiest month for calls occurred in October when there were 471 calls for service. This compares to the least busy month of February when there were 299 calls. For the most part, the number of calls remain consistent throughout the year.



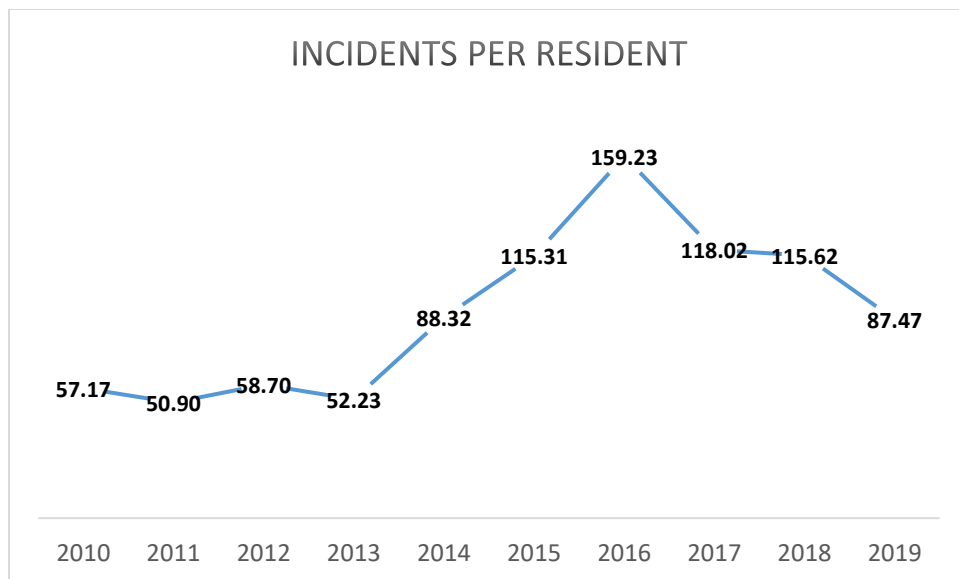
Brianne Perrone preparing to search under a residence for deceased animals

Incident Reports:

In 2019, there were 606 incident reports with 708 total offences. This represents a 23% and 27% decrease respectively from 2018 as there were 801 reports and 967 total offences in that year.

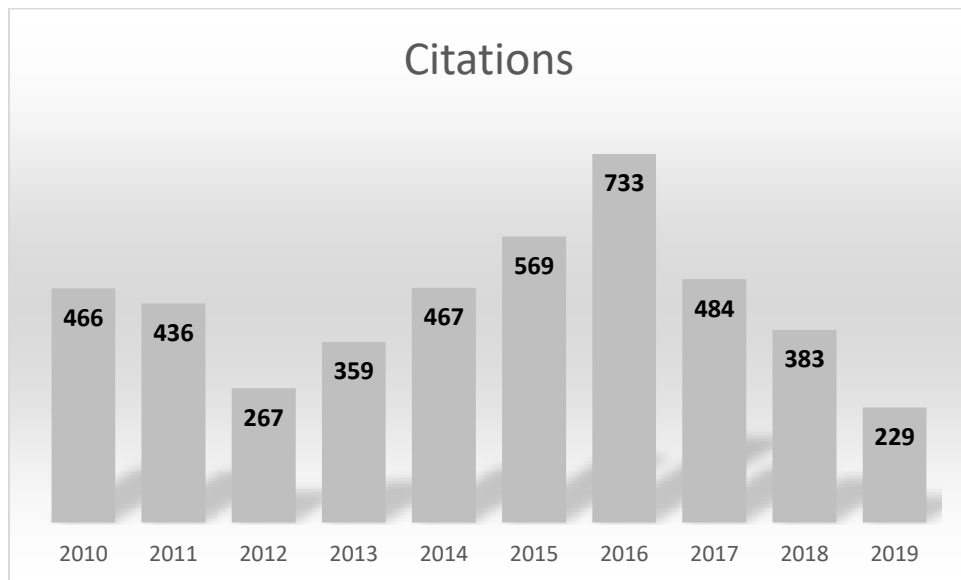
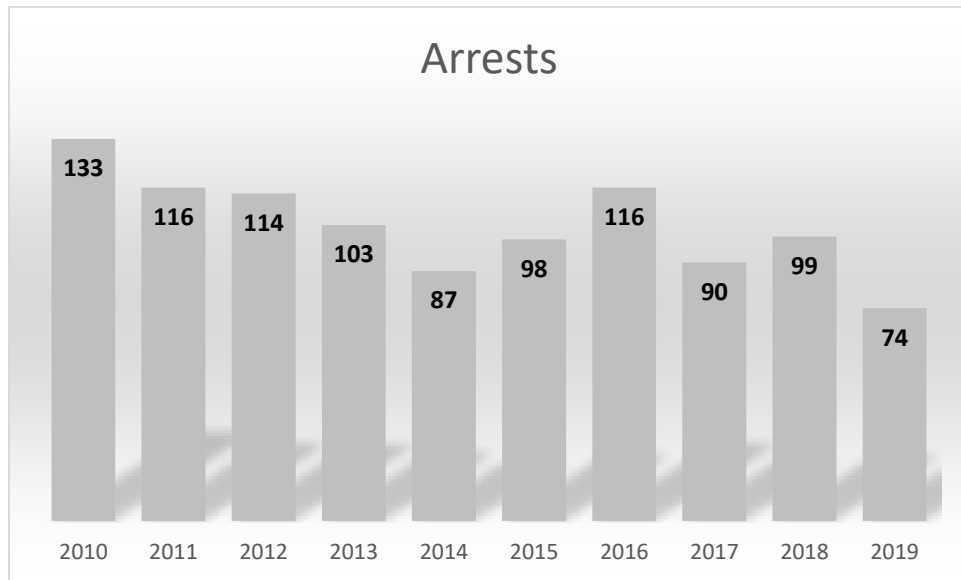


The 2019 data translates to 87.47 reports for every 1000 residents.



Arrests and Citations:

As with other reports, the number of arrests and citations decreased in 2019. There were 74 arrests with 113 total charges and 229 citations with 288 charges.



Traffic Crashes:

The statistics for traffic crashes is inconclusive. In January 2018, the State of North Carolina requested agencies switch to the “Trax” reporting system for traffic accidents. The city of Boiling Spring Lakes switched as requested. However, that reporting system was plagued with problems and it was learned that, as all reports went directly to the state, local statistical analysis was not available for review. Because of that, in April of 2019, the police department switched back to the original reporting system. Therefore, even though it has been requested from the state, there is no data for traffic accidents between January 2018 to April of 2019.

On a side note, there were 54 traffic crashes between May 1 and December 31 of 2019. Between 2014 and 2017, there were an average of 59 accidents during this same time frame. This is a nice reduction considering there is likely more traffic on the roadways.

Conclusion:

In looking ahead toward the upcoming year, as we continue to focus on The Police Mission Statement, the department will expand on current activities and initiate new projects to better serve the citizens and visitors of Boiling Spring Lakes. While not exhaustive, the following are just a few of the endeavors planned for 2020.

1. Zuercher / Central Square Conversion:

In February, the Boiling Spring Lakes Police Department is scheduled to “go live” with the Zuercher reporting system. This has been a two year project in the making but there will be more work after the project is activated. This system allows participating agencies to share data which will eventually lead to more consistent reporting and crime solvability. For example, if Boiling Spring Lakes has a series of larcenies and Brunswick County has a series in the Winnabow area, it is likely they are linked. With Zuercher, we can compare similarities. When a suspect is identified, the cases for both Boiling Spring Lakes and Brunswick County may then be completed. Before this system, the two agencies likely would not have known of the case similarities. Additionally, it will make the reporting faster thus leaving officers on the road instead of behind a desk. Once a person, vehicle, address etc. is entered into the system, whether entered by Southport, Leland or Boiling Spring Lakes, the data will automatically populate when future reports involve that person, vehicle, address etc. With the exception of Bald Head Island, Caswell Beach, Navassa, Northwest and Oak Island, all remaining agencies in Brunswick County are participating.

2. Improve Services to the Citizens:

The police department has initiated programs with students of South Brunswick High School and we regularly participate in community activities. However, we can still do more. In 2020, it is a goal to meet with the Nutri Lunch participants on a regular basis and possibly have more interaction with those that utilize the community center. This will be a continuous work in progress but it will facilitate our community policing efforts.

3. Develop a multi-year strategic plan:

With a 28% increase in population since 2010, the city of Boiling Spring Lakes is growing fairly rapidly. With a yearly 3.1% average increase in population growth, the estimated population in 2025 could be 8500 and almost 10,000 by 2030. However, there appears to be increased interest in developing properties in Boiling Spring Lakes so that may lead to an even larger surge in population. Because of this, the city must be prepared and preferably get ahead of the imminent changes. A comprehensive multi year study will aid in getting the police department on track to meet future demands. Granted, there is no way to predict the future but proper planning in the present will support the impending transitions.



4. Enhanced Training for the Officers:
With the turnover and staff shortages of the past year, it was difficult to send officers to advanced training. Now that we are closer to being fully staffed, it is the desire to have better prepared officers. With that, the department's goal is to send officers for advanced training in many different areas of policing. New officers will get the basic advanced courses such as "RADAR" and "Intoximeter" but they, as well as more experienced officers, will have other opportunities to attend other specific training. These classes will involve investigations, community policing, defensive tactics, leadership, and any other course that will assist the department and further their careers.

The coming year will present even more challenges but the administration of the department is confident that the staff will rise to the occasion and remain exemplary. We are here to serve and meet the needs of our community and we are excited about the future. We, the members of the Boiling Spring Lakes Police Family, are proud of our department and are grateful for the opportunity to work in the City of Boiling Spring Lakes.

Respectfully Submitted,

Greg Jordan
Chief of Police
Boiling Spring Lakes Police Department

February 01, 2020

